

POSITION SUMMARY:

This is a responsible supervisory position in coordinating the flow of work at the Patrol Garage at General Headquarters. The work requires determining priorities, delegating work, and ensuring proper completion of work assignments. The employee supervises the automotive technician supervisors and assumes all duties of the Garage Superintendent in his absence. The individual exercises independent judgment, decision-making, and discretion in the operation of the garage with administrative direction received from the Garage Superintendent.

DESCRIPTION OF DUTIES PERFORMED:

(Any one position may not include all of the duties listed nor do the listed examples include all tasks which may be found in positions of this class.)

Supervises automotive technicians, marine mechanics, and automotive technician supervisors at general headquarters to include ensuring effective, efficient operation of headquarters and troop garages; approves or disapproves leave requests submitted by shop staff based on garage work; conducts performance evaluations on subordinate employees.

Delegates and monitors the work of garage staff; follows up on the status of work assignments; checks installation procedures and operation of all equipment installed on patrol vehicles; prepares shop tickets on the Patrol's computer-based Fleet Management System detailing repairs made to vehicle/watercraft or equipment modified, added or removed; maintains paper and computer filing system of all maintenance records and garage inventory. Prepares collision damage repair estimates using computer-based estimating system.

Monitors inventory system; works directly with vendors and suppliers of automobiles, watercraft, parts, supplies, tools, and equipment to order items necessary to have a properly stocked system; prepares bids on items needed, as required; maintains inventory within the Patrol's computer-based Fleet Management System.

Diagnoses specific or unique technical problems inherent to the automotive/marine mechanic trade; provides advice and/or recommendations on how to handle problems; assists in the design or modification of special equipment, as needed.

Inspects new and used cars and watercraft delivered for possible defects; completes necessary paperwork and photographs defects for documentation; makes decision to keep damaged car(s)/watercraft or return to dealership.

Locates and removes used parts from salvage vehicles to be used or shipped to other troops; properly disposes of property and equipment through State Surplus Property.

Keeps garage superintendent and/or division director and assistant director apprised of status of projects, assignments, problems, and overall garage operation.

Submits requests for regular and/or special equipment and supplies to garage superintendent for review and order placement.

Evaluates lighting and special equipment for Patrol vehicles/vessels. Designs wiring systems and bracketry for the installation of this equipment.

Oversees the new vehicle/vessel build list and ensures its timely completion.

Reviews collision repair estimates form outside vendors and authorizes repairs using established purchasing guidelines.

Deals with a variety of individuals in person and via telephone reference the operation of the garage and its personnel.

Deals with dealership personnel reference automobile/watercraft warranties.

Monitors the safety of the marine and automotive garage through own inspections and supervisors to ensure the work place is safe according to industry standards.

Ensures hazardous waste (e.g., motor oil, batteries, oil filters and anti-freeze) created by garage operations is disposed of in a proper manner; signs paperwork submitted by authorized agents when waste is removed from premises.

Forwards a variety of records to Fleet and Facilities Division staff at General Headquarters.

Ensures new cars/watercraft are ready for assignment to road personnel by processing work orders detailing the necessary equipment; test drive automobiles and watercraft to ensure proper operation.

Issues license plates for each patrol vehicle; maintains card file of license plate inventory.

Performs other related work as assigned.

REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES:

Knowledge of Patrol policies and procedures.

Knowledge of the principles and techniques of supervision

Knowledge of the occupational hazards and safety precautions associated with the automotive/marine mechanic trade.

Knowledge of state purchasing requirements.

Knowledge of inventory methods and procedures.

Knowledge of emission regulations and hazardous material disposal requirements.

Knowledge of operating principles for all automotive/watercraft systems and the industry accepted service and repair procedures for these systems.

Ability to supervise, develop, and motivate subordinates.

Ability to manage multiple priorities and demands.

Ability to plan, assign, and monitor the work of others.

Ability to communicate effectively with a variety of individuals in person and on the telephone.

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Ability to lift and move parts, tools, and supplies associated with garage facility.

Ability to visually inspect automobiles/watercraft and operate necessary mechanic hand tools to diagnose technical problems; ability to crawl under vehicle, position self under vehicle on rack to inspect undercarriage of car; ability to climb or step into boats to inspect, repair and operate.

Ability to analyze routine and unique problem situations and make recommendations.

Ability to work independently and exercise discretion and judgment in the decision-making process.

Ability to recognize safety hazards associated with the automotive/marine mechanic trade and provide corrective action.

Ability to work in varying climatic conditions.

Ability to test drive vehicles/watercraft at a high rate of speed, if necessary.

Ability to use hand tools and electronic test equipment.

Ability to use photography equipment in documenting damage to new or current vehicles/watercraft.

Ability to operate basic office equipment as detailed in the description of duties.

Ability to handle restricted and confidential information in a professional manner and maintain the information as such.

Ability to communicate in English clearly and concisely, both orally and in writing.

Ability to establish and maintain harmonious working relations with others.

Ability to work with material that may be of a sexual nature relating to criminal activity (e.g., written material, photographs, and/or verbal language, etc.).

Ability to work hours as assigned.

MINIMUM EXPERIENCE AND EDUCATION REQUIRED (The following represents the minimum qualifications used to accept applicants, provided that equivalent substitution will be permitted in case of deficiencies in either experience or education.):

Possess four years as an Automotive Technician III/Marine Mechanic or one year as an Automotive Technician Supervisor.

OR

Graduation from high school or equivalent AND successful completion of a two year automotive or collision repair program and seven years comparable experience as an automotive technician, automotive collision repair technician, marine mechanic, service manager, or service repair writer (comparable experience may be substituted on a year-for-year basis for the required education).

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NECESSARY SPECIAL REQUIREMENTS:

Possess or obtain and maintain a valid driver's license and, where applicable, a valid boater certification card.

Possess or obtain and maintain a Motor Vehicle Inspection Permit issued by the State of Missouri at the time of appointment.

Successful completion of the Patrol's Supervision School and other management related courses within 12 months of appointment or as soon as scheduling will allow.

FLSA STATUS: Non-Exempt

WORK SCHEDULE: An employee in this position works an eight-hour shift as directed; however, working hours are subject to change at the discretion of the commanding authority.