



**Classification:** Section Chief - Information & Communications Technology Division  
**Title Code:** V07439  
**Pay Range:** E07

**POSITION SUMMARY:**

This position is responsible for the proper acquisition, installation, maintenance and operation of the Patrol's radio communications and other electronic equipment. Primarily these activities will be conducted in the capacity of supervisor of the GHQ Infrastructure Unit

**DESCRIPTION OF DUTIES PERFORMED:**

(Any one position may not include all of the duties listed nor do the listed examples include all tasks which may be found in positions of this class.)

Supervises, directs the activities, and provides technical counsel to the Communication Technicians and other personnel involved in electronic equipment installation, maintenance, and repair.

Assists the troop communications personnel in the routine maintenance and repair of electronic equipment.

Plans and suggests methods for the improvement or upgrading of radio communications and improvement or utilization of equipment.

Maintains inventory records showing the location of all of the Patrol's fixed radio/electronic equipment.

Identifies necessary procedures and maintains files containing technical data as required by the Federal Communications Commission and assures that all Patrol's licensing agreements/contracts are in compliance with rules and regulations.

May be required to prepare technical specifications necessary for bids to evaluate/purchase equipment for system improvement.

Assures acquisition of necessary and adequate parts for maintenance of equipment and maintains a current inventory of stock needed..

May serve as Acting Assistant Director of Communications if so designated.

Performs other related work as assigned.

**REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES:**

Knowledge of Federal Communications Commission and Federal Aviation Administration rules and regulations, which pertain to the Patrol and procedures, required to achieve and maintain compliance.

Working knowledge of the resolution of communications interference issues in the current federal regulatory environment.

Working knowledge of the telecommunications systems utilized by the Patrol, including telephone and data wiring topology, and our wired and wireless communications infrastructure.

**Classification:** Section Chief - Information & Communications Technology Division

**Title Code:** V07439

**Pay Range:** E07

Page 2

Working knowledge of the policies and procedures of the User Support Unit, Operations Unit, and Infrastructure Support Unit of the Information and Communications Technology Division and how they cooperatively support the general responsibilities of the division.

Working knowledge of the Patrol's purchasing procedures and guidelines.

Knowledge of the basic principles and techniques of supervision.

Ability to work closely with others as a cooperative team and display team leadership.

Ability to understand and follow written and oral instructions.

Ability to communicate effectively in oral and written form.

Ability to plan, assign, and direct the work of others.

Ability to make decisions in accordance with laws, policies and regulations and apply these to work problems.

Ability to operate basic office equipment as detailed in the description of duties.

Ability to handle restricted and confidential information in a professional manner and maintain the information as such.

Ability to communicate in English clearly and concisely, both orally and in writing.

Ability to establish and maintain harmonious working relations with others.

Ability to work with material that may be of a sexual nature relating to criminal activity (e.g., written material, photographs, and/or verbal language, etc.).

Ability to work hours as assigned.

**MINIMUM EXPERIENCE AND EDUCATION REQUIRED:**

(The following represents the minimum qualifications used to accept applicants, provided that equivalent substitution will be permitted in case of deficiencies in either experience or education.)

Must have served a minimum of one year as a Chief Technician or Chief Operator within the Patrol.

**Classification:** Section Chief - Information & Communications Technology Division

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Page 3

**NECESSARY SPECIAL REQUIREMENTS:**

Successful completion of the Patrol's Supervision School and other management related courses within 12 months of appointment or as soon as scheduling will allow.

Must be a resident of Missouri throughout employment.

Must be of good moral character and never been convicted of a felony or any crime involving moral turpitude.

Pursuant to General Order 26-04, uniformed civilian employees hired after January 25, 1995, will not have tattoos/brands that a reasonable person would find offensive, such as tattoos/brands depicting or supporting criminal behavior, drug usage, nudity, profanity, promiscuity, subversive groups, bigotry, etc. Applicants will no longer be hired for uniform civilian positions if they have any tattoos/brands on the head, neck, hands, below the upper six-inch portion of the arms, or any other part of the body, which would be visible while in uniform. Radio Personnel will adhere to hair regulations pertaining to length, style, and color. Radio Personnel will adhere to restrictions that limit the type and style of jewelry displayed or discernable on other parts of the body. Radio Personnel will not wear any personal or elective item that has the potential to inhibit clear speech during routine and emergency situations. These items include, but are not limited to, tongue jewelry, studs, inserts or item associated with mouth and tongue piercing.

**FLSA STATUS:** Exempt

**WORK SCHEDULE:** An employee in this position works an eight-hour shift as directed; however, working hours are subject to change at the discretion of the commanding authority.