

PATROL NEWS

January-February 2021

“Over 85 YEARS OF SERVICE & PROTECTION”



See cover page 3.

From the Staff ...

Major Vince S. Rice
Administrative Services Bureau



Prior to March 2020, most of us felt as if we existed in a world driven by technology, hand-held devices, computers, and social media. Through a reality driven by the pandemic, I think most would agree we now know what a virtual world truly looks like. From high school and college graduations to conferences, training, and teleworking, “virtual” has become the new norm in many ways. Though definitely not the way we’ve always done it, the Patrol’s adaptation to our current norm is but one example of the agency’s resiliency and commitment.

With limitations on class sizes, travel restrictions, cancellations, or postponements, the pandemic has had a tremendous impact on our training environment. Despite these challenges, the Patrol continues to be innovative in creating ways to safely develop our employees and satisfy our training requirements. One example of how the Patrol’s training approach adjusted is seen through the 110th Recruit Class’ journey toward graduation day. Though not a miracle; if you look at the challenges faced by residential police academies across the nation, it is close. Operating under a robust pandemic plan, the 110th Recruit Class is one of many “firsts,” with extended stays both at the Academy and at home, numerous schedule revisions, and several recruit isolations. Also, for the first time, the continued operation of our Academy was contingent upon our ability to train virtually utilizing our current resources. This is obviously not our preferred method for delivering training. However, it has been a necessity.

We quickly learned enhancements would be needed to sustain our ability to provide professional law enforcement training in an online format. In October, Colonel Eric T. Olson authorized the acquisition of Envisage Technologies Acadis Readiness Suite. This system consists of modules that provide online training and certifications, registration, scheduling, online testing and grading, data collection, and records management. The testing module of the system was utilized immediately, and was a key piece that allowed the recruit class to be away from the Academy for extended periods and train virtually without disruption. The options and capabilities of the Acadis platform allows us to efficiently provide training to our personnel and other law enforcement agencies across the state. Though full implementation will take some time, it is exciting to now have a customized online platform that will take the state’s premier law enforcement training academy into the future.

We will undoubtedly face new challenges. However, the way in which the Patrol adapts and responds to these challenges will prove to make us better. Always at the heart of our success are our employees. Patrol employees across all divisions have sacrificed, remained flexible, and, above all else, maintained a persistent focus on our mission.

Thank you, and please stay safe and healthy,

A handwritten signature in black ink that reads "Vincent S. Rice".

The official publication of the
Missouri State Highway Patrol

Celebrating Over 50 Years Of News

PATROL NEWS

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PATROL NEWS

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“Over 85 YEARS OF SERVICE & PROTECTION”

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Social Media Snapshot



This post on December 10, 2020, announced the MSHP is celebrating its 90th Anniversary in 2021. We are planning many fun projects to commemorate the occasion. Included in the photo (l to r): 1931 Ford, 1942 Chevrolet, 1953 Chevrolet, 1966 Ford, and 1978 Mercury.

Cover

There's a lot happening in the Colonel Alvin R. Lubker Safety & Education Center! New lights, ceiling tiles, and carpet have brightened up the place. New and updated displays show the Patrol's history and mission. Stay tuned! There are more renovations coming. This photo shows the 1959 Dodge patrol car has returned to the museum after being on the road for many years. Also, thank you to the Patrol Bomb Squad for recently loaning this Vanguard Mark I robot to the museum. This robot was purchased in 2003 with grant funds and last deployed in 2016.

Tpr. Bax Goes Above & Beyond

By Cpl. Kyle A. Green (F)

On the evening of June 25, 2020, Trooper Blake A. Dettenwanger (F) responded to a one vehicle rollover crash on Missouri Route N, north of Bradhurst Drive, near Stover, MO. The Ford had been traveling northbound when it crossed the centerline and ran off the left side of the road. The vehicle struck a group of logs and overturned several times. The driver, who was the lone occupant, was ejected from the vehicle and pronounced deceased at the scene. He was identified as Corey Bax, 30, from Jefferson City, MO.

While Tpr. Dettenwanger was completing his investigation, Trooper Nolan A. Bax (F), who works in Callaway County and was off-duty at the time, learned Corey had been killed in the crash. Tpr. Bax and Corey were distant relatives and he was familiar with the family. Tpr. Bax volunteered to assist in making the death notification. With his supervisor's approval, Tpr. Bax traveled to the family's home in Wardsville, MO, and notified Corey's mother, Mrs. Kelley Bax. While at the residence, he learned that Corey's father, Mr. Kent Bax, was at the family's lake residence at Lake of the Ozarks. Tpr. Bax then drove an additional 45 minutes to make the notification in person.

Tpr. Bax escorted Mr. Kent Bax and the couple's youngest son, Logan, back to the family's residence in Wardsville. The couple's third son, Adam, was working out-of-state in Oregon, which made an in-person notification logistically difficult. To avoid doing the notification over the phone, Tpr. Bax reached out to the Oregon State Police for assistance with the notification process.

Over the next several hours, Tpr. Bax stayed with the family. He provided comfort during a difficult and tragic time, highlighting what it means to go above and beyond. The Bax family sent a letter to the Missouri State Highway in appreciation of Tpr. Bax's actions:

August 8, 2020

We are writing you today because, at this time in our country, we feel it necessary to point out when a trooper goes above and beyond their call of duty. On June 25 of this year, our son, Corey, was in a fatal traffic crash. Now, we can only imagine that one of the toughest parts of a trooper's job is to notify a parent or family member that their child has died. On this night, off-duty Trooper Nolan Bax heard of this over his radio. Nolan is a relation, but very distant. Nolan could have easily let an on-duty trooper perform this horrific task. Instead, Nolan put on his uniform, met the on-duty trooper, and came to our residence in Wardsville to inform us. After informing my wife with love and compassion, Nolan learned that I was at our lake house at the Lake of the Ozarks with our youngest son, Logan. Instead of radioing a trooper at the lake, Nolan made the 45-minute drive to our lake house to inform us as well. He then escorted us back to our Wardsville residence where he stayed with us until our middle son, Adam, was contacted. Adam is currently working in the state of Oregon. Nolan contacted the Highway Patrol in Oregon and stayed in touch with them until Adam was contacted. Nolan made sure all family members were contacted. This took approximately six hours. Six hours of his time he gave to our family. Six hours [for which] we will be forever grateful. It is our hope that Nolan be recognized for going out of his way to help our family through this very difficult time.

Thank you for the time and all the Missouri State Highway Patrol does for this great state.

Kent & Kelley Bax

Tpr. Bax's actions during this family's tragedy are an excellent representation of our core values and shows the community what we are truly about as an organization.

Patrol Chaplain Continues Wife's Legacy



Troop F Chaplain Bobby Lewis stopped by Troop F Headquarters in November to present this beautiful quilt. He made the quilt to honor the memory of his wife, who used to create them. He plans to create more of them and continue her legacy. Pictured with the quilt (l to r) are Sgt. Matthew Halford, Lt. Stephen Burgun, Chaplain Bobby Lewis, Capt. Corey Schoeneberg, and Lt. Brandon White. Thank you, Chaplain Lewis.

Sgt. Berry Reaches Career Milestone

Congratulations to Sergeant Nicholas Berry (B), who accepted the Department of Public Safety Sworn Employee of the Month award for November 2020! This award recognizes his relentless work ethic and dedication to removing intoxicated drivers from our roadways. On July 26, 2020, Sgt. Berry joined an elite group of troopers when he made his 1,000th DWI arrest.

“Over the course of Nick’s career, his dedication to DWI enforcement has never wavered,” said Lt. Brian N. Anderson (B). “It will never be known how many lives his efforts have saved; however, the citizens of Missouri are certainly grateful.”

Director Sandra K. Karsten, Department of Public Safety, presented the award at a ceremony held at Troop B Headquarters.

“Sergeant [Nick] Berry has always made DWI enforcement a top priority,” said Captain Erik A. Gottman



Pictured (l to r) are: Lt. Brian Anderson (B), Colonel Eric T. Olson, DPS Director Sandra Karsten, Sgt. Nick Berry (B), and Capt. Erik Gottman (B).

(B). “His ability to detect and apprehend over 1,000 intoxicated drivers during the course of his career is re-

markable. I appreciate his continuous effort and leadership.”

Congratulations, Sgt. Berry!

NASBLA Honors Cpl. Wilkins

By Tpr. Sam D. Carpenter (D)

On August 5, 2020, Corporal Rob R. Wilkins (D) accepted the 2020 National Association of State Boating Law Administrators’ Officer of the Year award for Missouri. Cpl. Wilkins was nominated for the award due to his outstanding service providing education to the public and other law enforcement agencies. During 2019, Cpl. Wilkins provided over 550 students with 111 hours of water safety instruction. As a POST-certified police instructor and swift water rescue instructor, he taught employees with the Greene County Sheriff’s Office swift water self-rescue and throw bag techniques. This was vital training for the department following the tragic loss of one of their deputies in a flash flooding event. Cpl. Wilkins was also instru-

mental in road officers receiving throw bags to be used in those dangerous flooding events.

According to his supervisor, Sergeant Mark D. Green (D), Cpl. Wilkins is a true waterman who excels at water-related calls and situations. “Corporal Wilkins’ outstanding abilities to interact not only with the public during boating education activities and enforcement situations, but while instructing other law enforcement in water-related safety classes, makes him a worthy recipient of this award.”



Cpl. Rob Wilkins holds his NASBLA Officer of the Year award.

Retirees Provide Memorial To Troop D Heroes

By Ret. Lt. Terry R. Moore

In September 2020, a two-year project was completed with the placement of a monument to honor Troop D troopers killed in the line of duty. Missouri State Highway Patrol retirees funded the project. Once COVID-19 restrictions are no longer necessary, a dedication service will be scheduled.

In February 2019, Troop D Captain John Enderle (now retired) hosted a breakfast meeting for all retirees. Discussed at this meeting was an idea to place a monument honoring Troop D fallen troopers in front of Troop D Headquarters. He presented a design and artist's depiction of the monument. Strong interest was expressed and planning continued.

Through a bidding process, Womack Monument of Springfield, MO, was awarded the project. They also agreed to donate 20 percent of the estimated \$15,000 cost. Successful funding required about \$12,000 to be raised from Patrol retirees. Initially, an information packet and pledge letter was sent to all retirees living within the Troop D region to determine the existence of sufficient financial support. Retired employees living outside

Troop D who had a significant career-based association within the troop also received the packet. Contributions were received from retired personnel representing all divisions and components within our organization.

One of the most impressive aspects of this project was that of the 123 pledges made to financially support the monument, 123 checks were received. These donations fully funded the monument. Strength of the pledges and contributions provided installation of nighttime lighting. The 100 percent compliance of pledges with donations is something of which each person should be proud.

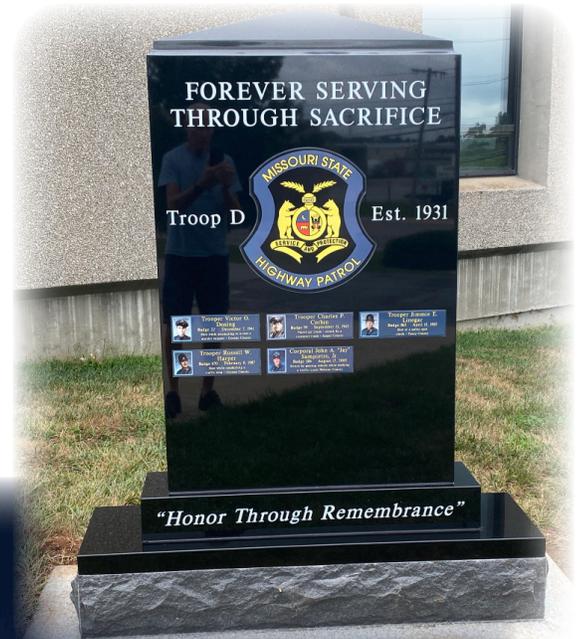
The monument, including its granite base, is about four feet wide and five feet tall. The porcelain plaques provide information about each of the honored troopers along with a portrait photograph. Heim-Young and Associates of Springfield, MO, a financial

advisory firm, agreed to become a sustaining partner and made a commitment to fund future costs of adding additional memorial plaques should the need arise.

There have been five Troop D troopers killed in the line of duty: Trooper Victor O. Dosing, Trooper Charles P. Corbin, Trooper Jimmie E. Linegar, Trooper Russell W. Harper, and Corporal John A. "Jay" Sampietro Jr. It is hoped that sometime in 2021, a dedication can be scheduled.

A sincere thank you to everyone who helped with this project to honor Troop D's fallen heroes.

This monument honoring fallen officers now sits outside Troop D Headquarters.



Show Me Policy Team: Up For The Challenge!

By Public Info. Spec. III Cheryl D. Cobb (Q/PIED)

On a gray Thursday morning, the Show Me Policy Team (Sergeant Jeff Coulson, Sergeant Tom Walley, and Admin. Analyst II Jessica Mealy, all Q/RDD) met in a conference room to present their entry to the Show Me Challenge judges via Webex. During their five minutes in the spotlight, the team members explained how streamlining the process used to update directives increases efficiency and lowers costs.

“We currently use PowerDMS to store and disseminate our policies. This process uses email and hard copies and can take an average of 8-10 weeks for one single review to be completed,” said Jessica. “However, there is a new workflow process within PowerDMS that will cut the processing time for a single review by at least 50 percent and allow our agency to be completely paperless during this process.”

Jessica explained that using the new workflow process allows representatives of affected components and leadership to view and collaborate in real time. They use a discussion tab to request changes. The policy management team can then take those requests and make the corrections instantly. The components receive notification in their work email and within their PowerDMS email when changes have been requested or made. There is an activity log showing a complete history of the draft revision while in the workflow process, such as when the review started, comments made, and by whom.

“We know every agency has policies that need to be updated and distributed to staff,” said Jessica. “What happens during the review process when someone is out of the office? Or, when situations like the current COVID-19 has some people teleworking? Using the workflow within PowerDMS, the process isn’t slowed or halted awaiting someone’s written review or signature.”

The judges asked a few questions after the presentation. They learned that the Patrol had been using PowerDMS for training and information dissemination since 2011. Since that time, we’ve saved approximately 1,664.3 trees using PowerDMS, explained Sgt. Walley.

The pilot project for the workflow process within PowerDMS was in the form review area.

“The Patrol has over 900 forms to review and revise,” said Sgt. Walley. “During our pilot program, the forms process decreased the amount of time used by more than 50 percent. We expect a similar time savings with directives updated with the PowerDMS workflow process.”

The Show Me Policy Team were allowed to invite guests and several of the Patrol’s staff attended the Webex presentation. Director Sandra Karsten (DPS) thanked the team for their efforts and for tackling a process ingrained in people for many years.

“I echo the director’s comments,” said Colonel Eric T. Olson. “In addition to saving a rainforest, you have certainly assisted us in becoming more efficient in these processes. Maintain-

ing, updating, and rolling those out to employees who need them is important. I appreciate all the work that went into this.”

“I’m very proud of Jessica, Tom, and Jeff,” said Capt. Jason Crites (Q/RDD). “They have been working on a plan to transition the Patrol’s policy workflow process to PowerDMS, and the Show Me Challenge gave them an opportunity to share their project with other state agencies. Their ability to put this project together as quickly as they did and to give the presentation as professionally as they did truly represent the character and commitment expected of Missouri State Highway Patrol employees.”

Congratulations, Sgt. Walley, Sgt. Coulson, and Admin. Analyst Mealy on being a finalist team!

[Editor’s note: The Show Me Challenge is sponsored by the Office of Administration and serves as a way state employees can identify solutions that improve how we serve our citizens, cut out unnecessary bureaucratic work, and/or save time and money. Teams develop short pitches for their solutions. A selection committee chooses finalist teams. These teams fully develop their proposal into a presentation for a panel of senior leaders.]



Lt. Col. Lance MacLaughlin (standing) stopped by the conference room in Fleet & Facilities Division to wish the team good luck in the competition. The Show Me Policy Team included Sgt. Jeff Coulson (l), Sgt. Tom Walley (center), and Admin. Analyst II Jessica Mealy (all Q/RDD).

Patrol University

Program Connects Students, MSHP

By Cpl. Antonio "Tony" Sandoval (Q/RCOD)

The Recruiting and Community Outreach Division (RCOD) hosted its first-ever Patrol University program fall 2020. During six, two-hour sessions each Friday from August 21 to October 2, 2020, Missouri State University criminology students learned about the Patrol and the opportunities it provides. The MSU criminology department selected the participants via an application process.

The classes took place on the MSU campus in Springfield, MO, where the 21 students learned from 22 Patrol employees and one Patrol retiree. The presentations provided not only instruction, but showcased the diverse law enforcement opportunities within our organization. These sessions familiarized the students with many Patrol policies and procedures, and utilized teaching techniques employed when troopers attend classes at the Patrol's Law Enforcement Academy.

One goal of the program was to foster a better understanding of the Patrol and the services we provide. Representatives from the Division of Drug and Crime Control, the Training Division, Aircraft Division, the Springfield location of the Crime Laboratory Division, and Major Crash Investigation Team #3 joined Troop D's staff,



Members of the Major Crash Investigation Team #3 explained their duties and equipment at the first Patrol University.

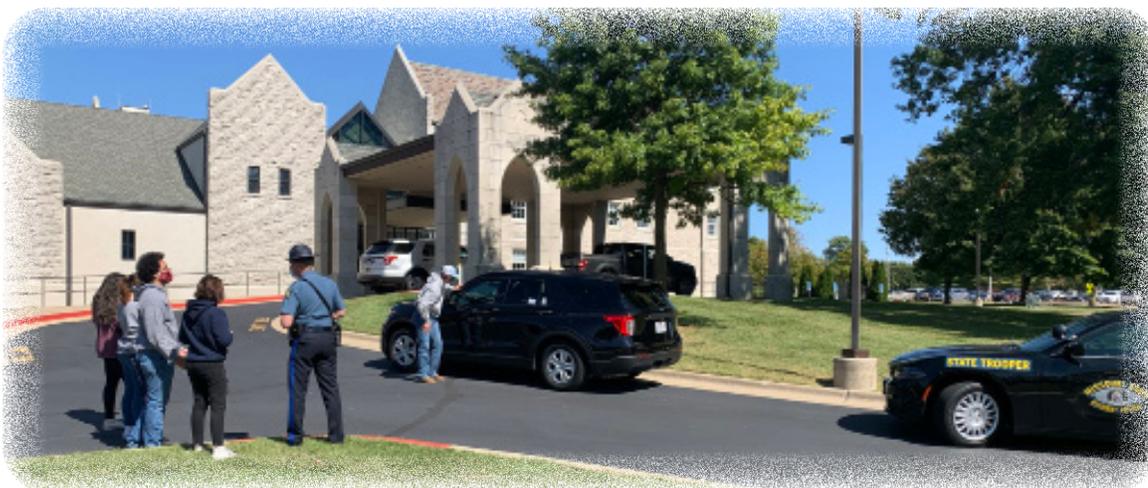
road officers, SWAT team, K-9 team, commercial vehicle enforcement unit, and marine operations troopers to provide presentations on their duties and responsibilities within the Patrol. Executive Director of the Mid-States Organized Crime Information Center David Hall (a retired Patrol captain) gave a detailed presentation of how the center provides area law enforcement agencies with services that facilitate information sharing, support criminal investigations, and promote officer safety.

Another goal of the program was to give students hands-on experiences and showcase the tools of our trade. These presentations included: Patrol vehicles and vessels, items used every day, cybercrimes, threats to society, major crash investigation techniques,

criminal interdiction, drug abuse concerns, and the various laboratory disciplines (fingerprinting, DNA, toxicology, and drug chemistry). Students participated in mock vehicle stop exercises where they learned the responsibilities of troopers when making enforcement contacts. The Patrol's Training Division provided a presentation utilizing the Multiple Interactive Learning/Training Objectives (MILO) simulator, which helped the students to better understand the various use-of-force scenarios troopers may face.

A third goal of the program was to provide an opportunity for the students to build relationships with the Patrol employees in a different setting. The students became comfortable with Lieutenant Jason Pace (Q/RCOD) and

Continued on the next page.



Patrol University took place on the Missouri State University campus.

— University

Continued from page 8.

myself as they got to know us over the six sessions. The students spending time with us and the other presenters in this setting led to a positive experience. They were comfortable asking questions and participating, which added a lot to the program.

The Patrol University program concluded with a graduation ceremony where Colonel Eric T. Olson presented a certificate to each student. Following the ceremony, many students expressed their gratitude and commented they had no idea the Patrol did so much for the citizens of Missouri. Some stated they were now interested in exploring a career with the Patrol after graduation. Plans are already underway for a second Patrol University at Missouri State University to be held in 2021. Additionally, this program has gained significant interest from many other Missouri colleges.

“The Patrol University program does serve as an educational program designed to enhance the Patrol’s recruiting efforts,” said Captain Ben Jones (Q/RCOD). “More importantly, this program helps us build relationships with college-aged students and allows them an opportunity to learn more about the Patrol’s role within the communities it serves.”

The Recruiting and Community Outreach Division would like to thank all the Patrol employees who participated in our inaugural Patrol University program. Your impact was immeasurable. A special thank you goes to Missouri State University for collaborating with the Missouri State Highway Patrol on this valuable program.

Col. Eric Olson presented certificates at the Patrol University’s closing ceremony.

Students participating in the Patrol University program attended a marine operations demonstration.



The K-9 team demonstration was of great interest to the students.



Encounter Leads To Trooper Rescuing Child

By Cpl. Dallas Thompson (C)

On October 28, 2020, Trooper Esteban M. Reynoso (C) accepted the October 2020 DPS Sworn Employee of the Month award for his investigative initiative, which led to the rescue of a child abuse victim and criminal charges against the child's abusers.

On May 2, Tpr. Esteban responded to a call regarding a pedestrian in the road. It was at the end of his midnight shift, and in a remote area near the St. Charles/Warren county line he found a 12-year-old boy walking along the road. As Tpr. Esteban spoke with the boy, he noted inconsistencies in his story. He noticed the boy had several bruises and asked if the boy had been abused. The boy denied it.

Tpr. Esteban had recently completed training in the Patrol's Interdiction for the Protection of Children program. This training teaches Patrol members to identify signs of potential abuse and to establish a rapport with victims, who are often reluctant to report abuse out of fear. Utilizing his Patrol IPC training, Tpr. Esteban worked to build trust with the youngster.

The boy eventually opened up and began to share that his father and stepmother physically abused him. He had allegedly escaped only because his parents had forgotten to handcuff him to his bed that day. When Esteban found him, the juvenile was malnourished and weighed just 76 pounds, about 45 pounds less than he had weighed four months earlier. The boy received medical treatment for malnourishment.

The case was turned over to local law enforcement, and the boy's parents were arrested for felony child abuse. Additional charges were issued against the father, including kidnapping.

At the end of a midnight shift, Tpr. Esteban could have simply listened to the victim's initial story and taken the child back to his parents. Instead, Tpr. Esteban took a genuine interest in the child's welfare, established a rapport with him, got to the truth, and helped give the child a chance at a better life.

"I was happy to be able to help this child," said Tpr. Esteban. "Through the ICP training, I was able to recognize indicators I may not have before. I couldn't have done this without the help of the other agencies and officers who assisted me to make a good criminal case against the parents of this child."

"I am very proud of Tpr. Reynoso," said Captain Stephen B. Ferrier (C). "He relied on his instincts and the ICP training to identify signs of possible abuse. I have no doubt that by just taking the time to talk with this young man, he saved a life. Tpr. Reynoso is an asset to the Missouri State Highway Patrol and the community he serves."



Col. Eric Olson (r) presented the October 2020 DPS Sworn Employee of the Month award to Tpr. Esteban Reynoso (C).

PATROL HISTORY TRIVIA

GHQ, Jefferson City, Missouri
May 14, 1940

Memorandum No. 128

TROOP COMMANDERS

1. A daily diary is being sent to each troop commander. These diaries will remain on the troop commander's desk and will be available for inspection at all times. Daily activities of the troop commander will be recorded therein.

2. Troop commanders will use this diary in place of the daily log.

BY ORDER OF CAPTAIN A.D. SHEPPARD, Commanding

R.E. Moore
Captain, General Quarters

Remembering Sgt. Michael S. Bracker



Sgt. Mike Bracker

By Lt. Jason M. Pace (Q/RCOD)

On Friday, October 30, 2020, members of the 74th Recruit Class, co-workers from the Division of Drug and Crime Control, friends, and family came together to remember the life of Sergeant Michael S. Bracker, who died unexpectedly April 18, 2020. A dogwood tree and marker were dedicated in his memory on the grounds of the Patrol's Law Enforcement Academy at the General Headquarters in Jefferson City. Mike will be deeply missed by his family, friends, co-workers, and all who knew him. This memorial tree will help ensure he is never forgotten.



Lt. Jason Pace (Q/RCOD) hosted the dedication ceremony honoring Sgt. Mike Bracker.



The Bracker family gathers around the dogwood tree and marker remembering Sgt. Mike Bracker. This marker sits near the dogwood tree.



WHAT'S IN A NAME?

MSHP Tells Its Story

*By Major Mike A. Turner (Q/SSB)
Public Info. Spec. III Cheryl D. Cobb (Q/PIED)*

It's an interesting time in our country. Law enforcement agencies are facing challenges on multiple fronts across the nation, and Colonel Eric T. Olson, superintendent of the Patrol, believed the agency needed to get out in front of them. Early in 2020, the colonel stood before his staff with an easel and marker asking the question, "What are the critical challenges facing our agency right now?"

The Missouri State Highway Patrol is recognizable by car decal, patch, uniform, and reputation. However, does the public it serves truly know the agency? The staff agreed that transparency and messaging were at the top of this list.

"We know we have a great brand that is deeply rooted in tradition and guarded by our core values" said Major Michael A. Turner (Q/SSB). "Our policies, procedures, and accountability measures are accredited, tested, and grounded in law, but as humble public servants, we don't always do a good job of communicating this."

The command staff held a brainstorming session which led to a committee and multi-faceted approach. This group determined that the primary goal of this project should be to increase transparency with the public we serve. Various divisions worked to create a new look for the Patrol's website, a Show-Me Integrity portal, a MSHP YouTube channel, and symposiums held throughout the state.

"We know that accreditation, core values, community policing, service, and protection are only words until you see how we apply them every day during every contact," said Col. Olson.

Continued on the next page.



— NAME

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Work on each method of promoting the MSHP brand occurred simultaneously. Members of the committee worked on more than one part of the project at a time.

Symposiums

Multiple divisions worked to create the symposiums, which went on the road in September and October. Six symposiums—one each in Kansas City, Jefferson City, St. Louis, Poplar Bluff, Springfield, and Chillicothe—explained to Missouri legislators, community leaders, and activists Patrol policies regarding use of force situations, and provided hands-on stop and approach and MILO firearms training system experiences. The Public Information and Education, Training, Professional Standards, Drug and Crime Control divisions and the Field Operations Bureau created a joint presentation explaining Patrol policy and providing data driven facts on use of force situations, and how they are investigated. A seventh symposium was scheduled with media representatives. (Note: COVID-19 guidelines were followed at each location.)

In the Use of Force session, participants learned about training, de-escalation, profiling, complaints, various use of force options, and the difference between protests and civil disturbance. The interactive use of force experience with the MILO firearms training system showed how quickly something as routine as an enforcement contact can escalate. The stop and approach exercise with role-players showed participants why training is so important and how law enforcement officers must make split-second decisions.

Each symposium concluded with a roundtable discussion between those

Capt. John Hotz (Q/PIED) explained the core values employees are expected to follow whether on or off duty. He also emphasized that Patrol employees are active members of their communities.



Sgt. Aaron Griffin (Q/TND) provided information about use of force training and how recruits learn about the Patrol's culture of de-escalation from their first day at the Academy.

present and members of the Patrol's command staff.

Presenters reinforced our accountability to the citizens we serve and the history of our use of force reporting guidelines, as well as the procedures for investigating officer-involved shootings. The discussion included our community-oriented policing approach to serving and protecting the public.

Show-Me Integrity Portal

"I believe the Patrol is the flagship law enforcement agency in the state," said Major Turner. "The ladies and gentlemen that make up this great agency work tirelessly to deliver a excellent product to the public we serve. The goal of the portal is to create an interactive environment where the public can see the many facets of the Patrol, easily navigate to statistical data, and get their questions answered quickly and efficiently."

The public may enter the portal via the Patrol's website <https://statepatrol.dps.mo.gov/>, then click on the Show-Me Integrity portal icon in the middle of the home page. The portal, which went public on October 5, 2020, operates best when using either Google Chrome or Microsoft Edge browsers.

There are nine areas of information within the portal. The Traffic Crashes, Training, and Careers information provide a specific location for information previously available on the

SHOW-ME INTEGRITY

The Missouri State Highway Patrol is committed to accreditation, core values, community policing, service, and protection.

EXPLORE



Continued on the next page.

— NAME

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Patrol's website. The other areas give the public a deeper understanding about the Patrol and how it strives to accomplish its mission of service and protection.

Under Policy, visitors learn about accreditation, strategic planning, and agency general orders. All employees of the Patrol must strictly adhere to over 194 General Orders outlining the Patrol's standards for professional conduct.

Patrol employees are expected to conduct themselves professionally and live by the agency's core values. The Accountability section explains the purpose of the Patrol's Professional Standards Division regarding allegations of misconduct. Each concern or complaint is logged, tracked, and given a final disposition. The public may communicate concerns or commend Patrol employees through the Professional Standards Division Complaint/Commendation Portal.

A Use of Force section defines force as stated in the Patrol's General Orders, and provides statistics and analysis. Pursuits are another topic with an explanation of the Patrol's training regarding terminating a pursuit if the risk associated with continuing a pursuit outweighs the need to immediately apprehend a suspect. Statistics and analysis specific to pursuits involving members of the Patrol are made available, as is information about the Patrol's pursuit review board. In Traffic Stops, statistics regarding traffic stops conducted by troopers are provided.

The final section covers Outreach. In this area of the portal, we show the public our employees are part of their communities. This section is designed to help connect us to the public we serve. For example, troopers conduct hundreds of school walk-throughs

each year where students interact with them and learn important safety lessons.

YouTube Channel

The Patrol commissioned a state-of-the-art video "This is your Missouri State Highway Patrol" to launch its YouTube channel. Readers were invited to visit the channel and view the video in our last issue. The Patrol's YouTube channel launched November 9 and will host original videos to educate the public about traffic safety, the agency, the services it provides, and show the wide variety of career opportunities with the Patrol. If you haven't already, please subscribe to the Patrol's YouTube channel.



cent agency news. The change came with a new Internet address: <https://statepatrol.dps.mo.gov/> and works best with Google Chrome or Mozilla Firefox browser.

A Fresh New Look

On November 19, the Patrol invited the public to visit its advanced and modernized home page. The updated look made finding information easier and the home page more visually appealing.

The Patrol's new Show-Me Integrity Accountability Portal remains prominently featured and the agency added a "What's Trending" window at the bottom of the homepage. This window provides the agency's Twitter posts, so those who do not use social media will still be able to follow the most re-

Telling Our Story

The amount of time, energy, and creativity dedicated to this endeavor shows the level of importance placed on our employees connecting with the public. The symposiums, portal, YouTube channel, and updated website are all opportunities for the Patrol to tell its story, to make sure its name is not only recognizable, but respected. More importantly, these opportunities allow the public to better understand the Patrol's mission and how it serves and protects them. Prior to the project, Patrol employees showed the public who we are by performing their duties as ladies and gentlemen one contact, one *stakeholder*, at a time. This intentional "pulling back of the curtain" tells the Patrol's story in a way that is unprecedented in its almost 90-year history. With this multi-tiered, open approach, we've begun to not only show, but finally *tell* our story.



Congratulations On Your Retirement!

John S. Albin

MVI III
Troop A

*Retired December 1, 2020.
23 years, four months
of dedicated service.*



Malik A. Henderson

Lt. Colonel
Q/ASO

*Retired December 1, 2020.
32 years, five months
of dedicated service.*



David S. Brenton

Trooper
Q/GD

*Retired January 1, 2021.
25 years of dedicated service.*



Cindy L. Durbin

DE III
Troop A

*Retired January 1, 2021.
Nine years, 10 months
of dedicated service.*



Kevin D. Green

MVI Sprv.
Troop C

*Retired January 1, 2021.
21 years, two months
of dedicated service.*



C. Mitch Heath

Lieutenant
Troop E

*Retired January 1, 2021.
34 years, five months
of dedicated service.*



John H. Lueckenhoff

Sergeant
Troop D

*Retired January 1, 2021.
25 years, six months
of dedicated service.*



G. Frank Riley

Sergeant
Troop B

*Retired January 1, 2021.
30 years, six months
of dedicated service.*



Congratulations On Your Retirement!

Bill J. Surface

Corporal
Troop F

*Retired January 1, 2021.
27 years, five months
of dedicated service.*



S. Keith Thompson

CVO Sprv. II
Troop C

*Retired January 1, 2021.
24 years, five months
of dedicated service.*



Looking Back ... in the Patrol News

50 years ago

January 1971 — The Superintendent's Message reflected on 1970, including the loss of two officers, the National Governors' Conference at the Lake of the Ozarks, and construction beginning on the Law Enforcement Academy. The colonel also noted that 15 men retired with a combined 413 years of service.

40 years ago

February 1981 — Members of the Patrol provided security during Governor Christopher Bond's inauguration. They were specifically charged with security of the Capitol and its grounds, Governor's Mansion, and nearby areas. It was announced that Gov. Bond named A.S. Whitmer superintendent.

30 years ago

January 1991 — The front cover showed members of the 63rd

Recruit Class with two empty chairs. Two of the recruits could not be commissioned with their class: Ronald V. Meade and Gregory D. Smith were called to active military service a few days prior to graduation. (They were commissioned upon their return from service.)

20 years ago

February 2001 — During a traffic stop, Sergeant Matt K. Funderburk (D) asked for consent to search the vehicle. His initial search led him to ask the driver to follow him to Troop D Headquarters. Once there, Mechanics Mark D. Riddle and Matt J. Cody (now Sergeant Cody) assisted in the search. As a result, 12 bundles wrapped in blue tape were discovered. The bundles contained over \$299,000. Further investigation revealed the van to be stolen from

Southfield, MI. Another story showed a wreath made from old Patrol uniforms cut into small squares. Clerk Typist III Susan B. Kelly (D) made the wreaths, which were approximately 17 inches in diameter. She also made wreaths from commercial vehicle enforcement uniforms.

10 years ago

January/February 2011 — This issue told readers about Trooper Cody G. Dunfee (A), Corporal Timmy D. Shoop (B), and Sergeant Chris J. Harris (F) accepting Missouri Medals of Valor from Governor Jay Nixon. The 92nd Recruit Class was commissioned. At graduation, Colonel Ron Replogle welcomed the graduates to the Patrol family and instructed them to never forget their training or their classmates. He cautioned them to make certain their actions on and off duty did not take away, "any of the respect this uniform has earned over the years." A feature honored the history of the Missouri State Water Patrol, which merged with the Missouri State Highway Patrol on January 1, 2011.

Cpl. Mosher Accepts Boating Safety Award

By Public Info. Spec. III Cheryl D. Cobb (Q/PIED)

Award presentations have been unique in 2020, especially this one. Not only was the presentation virtual, it was a surprise to the recipient! In addition to that, this award was the only one of its kind awarded for 2020.

Here's the scoop:

Corporal Stacey L. Mosher (Q/GSD) was assigned to the Lake of the Ozarks from 1994 until 2020, setting a positive example enforcing the boating laws of Missouri and serving as a valuable marine training officer for numerous marine troopers. She removed intoxicated boaters from Missouri waters and aggressively enforced hazardous boating violations. While assigned to the water, Cpl. Mosher was active with local charities, the Water Safety Council, peer support teams, volunteer organizations, and engaged with local citizens and businesses. She coordinated Ameren Missouri's shoreline clean-up teams with troopers, Ameren employees, and local citizens for numerous years. Cpl. Mosher fostered excellent working relationships with private businesses, residents, fire departments, county and city police departments, marine troopers, federal agencies, other state agencies, and road troopers assigned to Lake of the Ozarks. She also coordinated, "End of the peak boating season" gatherings at local establishments to network and better foster relationships while assigned to Lake of the Ozarks. In March 2020, Cpl. Mosher joined the Governor's Security Division.

Given her outstanding work as a marine operations trooper, Captain Mike Petlansky (Q/WPD) nominated Cpl. Mosher for the National Association of State Boating Law Administrators' Boating Safety Award. This award is presented annually to a state or local individual involved in boating safety who has demonstrated outstanding

performance in any area of the program, such as enforcement, education, search and rescue, navigational aids, or registration and titling.

When Capt. Petlansky learned that Cpl. Mosher would receive the



Cpl. Stacey Mosher (Q/GSD) holds NASBLA's Boating Safety Award, a model Chris Craft triple cockpit boat.

award, he contacted her current division director, Captain Dusty Hoffman (Q/GSD). Between the two of them, they decided to surprise her with the December 16, 2020 award ceremony. So, Cpl. Mosher was told she would be going to General Headquarters for a presentation. Knowing she would be at an event at GHQ, Cpl. Mosher dressed for the occasion in a suit.

When Lieutenant Thad Wilson (Q/GSD) and Cpl. Mosher entered the second floor conference room, she rec-

ognized the fact that an award—a model Chris Craft triple cockpit boat sitting atop a plaque—rested on a table and that Capt. Petlansky was in the room.

It was then that she learned she was the recipient! Cpl. Mosher then accepted the NASBLA Boating Safety Award during a virtual ceremony with NASBLA representative Colonel Darren Rider of the Tennessee Wildlife Resources Agency.

Capt. Petlansky expressed his appreciation to the award committee for recognizing Cpl. Mosher. "We realize there are many dedicated public servants around the country deserving of this award," he said. He then congratulated Cpl. Mosher, saying her passion for water safety positively influenced thousands of residents, visitors, and fellow officers who patrol the Lake of the Ozarks. "Your efforts have made it safer to live, work, and visit the Lake of the Ozarks."

"You have a true love of the water," said Lt. Steve Burgun, Q/WPD, "and you've gone above and beyond enforcement. I've always admired that about you. Congratulations!"

Cpl. Mosher expressed her appreciation for the award and admitted it was a little overwhelming. "I have loved the people I've worked with. It's been a unique situation and a place I've loved and poured my heart into." She told those present to, "love what you do and be surrounded by good people. Be a part of a team; it's important to network. I never felt alone, even though there was only one agency that could respond to the water."

Colonel Eric T. Olson also congratulated Cpl. Mosher, and said, "We appreciate your commitment and dedication to making the Lake of the Ozarks safer. We're proud to have one of our members recognized by NASBLA."

Congratulations, Cpl. Mosher!

How Others See Us

James H. Kessler
(address withheld)

October 2, 2020

Missouri State Highway Patrol
504 SE Blue Pkwy
Lee's Summit MO 64063

ATTN: Captain Scott Shippers

RE: Incident Report Sunday October 9, 1955



“Dear Captain Shippers,

Joan Rivers always said, “Can we talk?”

As they say in children’s books, this happened a long, long time ago. Now this was one of those weekends you dream about in Missouri–75 degrees, no humidity, and all sunshine. Guess what, it seems all of Kansas City had gone to “the lake.”

A young man and his wife who was nine months pregnant were enjoying the Sunday with the family in Pleasant Hill, MO. Early in the evening, the young lady said, “My water just broke.” A call to the doctor and it was time to rush to St. Luke’s Hospital in Kansas, as a baby was about to be born.

Two mothers and the young couple jumped into a 1954 ford, sped down 7 highway, then up 50 highway toward Kansas City. As they got about three miles from Lee’s Summit, the traffic stopped, all those returning from “the lake” [were] in line to get home.

What do you do? A Missouri State Highway Patrol trooper was spotted just ahead on the shoulder having a talk with a driver in another car. The young man approached the state trooper explaining the situation. The trooper said, “Get in my car.” The young officer quickly called the Lee’s Summit off ice explaining the situation.

As the siren and lights started, cars in front began move left to the median and right to the shoulder. This new ‘56 ford cruiser began to pick up speed as cars went left and right. The young trooper was quick to point out the obvious, “You kids didn’t start soon enough.”

Now, as they were approaching Unity Village, the young man in the back seat leaned forward griping the front seat so hard that his hands went white as all blood had drained from them and he was sure they were doomed as the speedometer was passing the 100 mph mark.

At this point, the lady in labor, and with severe contractions, reached forward gently, rubbing the back of the soon-to-be father saying, “Jimmy, everything is fine.” Then came the reassurance from the young trooper, who seemed to be so young that he probably hadn’t started shaving yet, saying, “Yes. Just relax, Jimmy, I’ll get you kids to the hospital in time.”

A few minutes later, we arrived at the emergency entrance of St. Luke’s Hospital with doctor, nurses, and gurney waiting. The young trooper got the information he needed, at which point he was thanked, and he was off. About 20 minutes later, a boy was born.

With this being nearly the 65th anniversary, I should say thank you, again. You will find enclosed a small token to show my gratitude for what you did back then and what you do every day for all of us. We find it difficult in times like this to really express in words our respect and [the] love we have for our heroes, whoever they might be. You can be assured you are part of that group.

You will also find some cards for special people!

Sincerely,

Ji 

PS: The baby in this story is now retired in Michigan and building a new home.”

CRIME LAB, DNA SECTIONS HOST RIBBON CUTTING

By Crim. Sprv. Susanne R. Fleetwood (Q/CLD)

Slightly more than a year after a groundbreaking ceremony on November 8, 2019, the Crime Laboratory Division hosted a ribbon cutting ceremony for its new DNA building! Held December 2, 2020, the event included several special guests, Governor Mike Parson and DPS Director Sandra Karsten among them.

“This Crime Lab expansion and the additional lab personnel will allow the Highway Patrol to process more sexual assault and other critical DNA cases more quickly and efficiently,” said Gov. Parson.

“Fighting crime and bringing criminals to justice takes more than law enforcement officers alone. We’re extremely appreciative of all the Crime Lab and other civilian personnel who help solve crimes and make Missouri safer.”

The new building is an addition to the existing Crime Laboratory Division space within the General Headquarters Annex Building. The 8,000 square-foot addition is devoted entirely to DNA processing and houses 20 full-time employees.

“We are very fortunate to have the skilled team we have, and that they’ll now have a state of the art facility in which to do their invaluable work,” said DPS Director Karsten.

“The Missouri State Highway Patrol appreciates the General Assembly and Gov. Parson’s strong support for this project,” said Colonel Eric T. Olson. “Previously, the DNA Section at General Headquarters operated in about a 3,000-square-foot area on different floors of the building. The

increased capacity will make the laboratory more effective and efficient in handling cases.”

Following the ribbon cutting, the DNA staff worked quickly to move equipment, clean, and test and validate processes prior to resuming casework. On January 1, 2021, the new DNA Sections were operational and began processing samples.

The area of the laboratory previously occupied by the DNA Casework and Screening sections is being renovated to accommodate the expansion and efficiency of other lab disciplines, including latent fingerprints, firearms, and trace evidence. This renovation allows these disciplines to expand their work areas and increase efficiency and effectiveness, also. It is anticipated this renovation will be completed fall 2021.



Gov. Mike Parson cuts the ribbon to signify the completion of the Crime Laboratory Division’s building expansion project. Pictured with the governor are (l to r) Sen. Dan Hegeman, Director Brian Hoey (Q/CLD), and Rep. Sara Walsh.

Communications Operator Trainees Complete Academy

By Chief Train Oper. Roger D. Martin (Q/CommD)

A Communications Academy took place December 7-18, 2020, for those communications operator trainees who were in their first quarter of employment with the Patrol. The Academy covered general skills and techniques required for the profession, and Patrol and Communications Division policy. The Academy is an important part of their intense, 12-month training and evaluation program. At the Academy's conclusion, Jason Edwards (D) accepted the Harry W. Duncan Honor Graduate certificate for the highest overall score. Congratulations to all our graduates. Please welcome them to the Missouri State Highway Patrol family.

(l to r) Communications Operator Trainees Rebecca Adams (B), Jeannie Wells (D), Larry Guessfeld (C), Brandy Jordan (A), Jason Edwards (D), Molly Blomberg (A), Chance Johnson (H), Bobbie Jo Coleman (F), Cory Mack (C), Kelsey Robertson (C), Dillan Sutton (E), Erica St. Gemme (E), and Krysten Keeney (E)



(l to r) Major D. Tony Flanigan (Q/TSB), Director J. Corey Chaney (Q/CommD), Comm. Oper. Trainee Jason Edwards, and Colonel Eric Olson are pictured after Comm. Oper. Trainee Edwards accepted his certificate.



Sympathy

Our deepest sympathy goes to the following personnel who have lost a member of their family:

- | | | |
|---|---|--|
| Chief MVI Jon W. Butner (B) - mother | CJIS Program Sprv. Kim A. Clarkston (Q/CJISD) - father | Sgt. Perry C. Hazelwood III (E) - father |
| Sgt. Carisa L. Goins (Q/GD) - mother | CDL Exam Katie E. Jakoubek (C) - brother | Cpl. Reid T. Fessler (B) - grandfather, father-in-law |
| Lt. Mark A. Bielawski (Q/TND) - father, mother | Cpl. Dylan L. DeJournett (E) - mother-in-law | Comm. Oper. I Alicia D. Nelson (A) - grandmother |
| Lt. Steve M. Bielawski (C) - father, mother | MVI III Steven A. Groves (D) - father, mother | Ret. DE Sprv. Donna K. Woody - mother |
| Tpr. David A. Paulsen (A) - mother | Clerk Typist III Miranda L. Snider (D) - grandfather, grandmother | DE III Katherine M. Vineyard (C) - mother |
| DE Sprv. Tonia L. Daly (H) - mother | Ret. Sgt. Donnie O. Smith - wife | MVI Sprv. Janna K. Clamme (I) - mother |
| DE III Donna D. Henman (H) - mother-in-law | Technician II Angela K. Schepers (Q/PRD) - father | Ret. Sgt. Greg Q. Billings - father |
| CIT III Michelle L. Frey (Q/CJISD) - father | Asst. Chief Oper. Bobbi J. Tyler (I) - grandmother | Ret. Tpr. Geoff L. Billings - father |
| Comm. Oper. II Haley J. Sentman (I) - grandmother | Tpr. Ralicia A. Tyler (I) - grandmother | Comm. Oper. III Eric B. Douglas (D) - mother |
| Ret. Capt. Sherrill E. East - wife | Tpr. Travis Sullivan (C) - father | Admin. Office Support Asst. Anita M. Douglas (D) - mother-in-law |
| Ret. Sgt. Cloyde R. Gray - wife | DE Sprv. L. Andy Streeter (A) - grandson | MVI III Kevin W. Mathes (A) - mother |
| Lt. Greg K. Leftwich (B) - father | Personnel Records Clerk III Sherry T. Lewis (Q/HRD) - father | Sgt. Neil R. Atkinson (Q/GSD) - stepfather |
| Tpr. Taylor K. Leftwich (A) - grandfather | Clerk IV Deanna L. Sherwood (Q/FFD) - father | Capt. John J. Hotz (Q/PIED) - father |
| Tpr. Steve J. Force (H) - brother-in-law | Asst. Chief Oper. Chris R. Nicholson (H) - grandmother | Lt. Eric F. Brown (Q/PIED) - father-in-law |
| Cpl. Allen R. Flannery (C) - father-in-law | Cpl. Dan A. Landi (H) - mother-in-law | Sgt. Brad D. Holman (Q/AD) - father |
| Tpr. Olivia F. Imhoff (F) - grandfather | Comm. Oper. Trainee Larry E. Guessfeld (C) - grandmother | |
| Cpl. Matt R. Heits (H) - father | | |

Death

Robert W. Currier Jr.



Robert W. Currier Jr., 77, died Friday, October 23, 2020, with his wife and two daughters by his side. Bob eagerly joined the U.S. Marine Corps at the age of 17 and proudly served for six and a half years. He was stationed in CA and did two tours of duty in Vietnam. After his honorable discharge from the military, Bob returned to Missouri and spent the next 28 years as a state trooper. He was a member of the 38th Recruit Class and began training June 1, 1969. As a trooper he patrolled the road, worked undercover in narcotics and as a criminal investigator, and then as a driver examiner/CDL supervisor. Bob also enjoyed being a firearms instructor. After over 27 years of dedicated service, he retired as a sergeant. Bob was preceded in death by his parents and his younger sister. He is survived by his loving wife, Carol, proud daughters, two grandchildren and two great-grandchildren. To learn more about Bob, visit the Elliott-Gentry-Carder Funeral Home website at <https://www.egc-funeralhome.com/obituary/robert-currier>. The Patrol family extends its sincerest condolences to the Currier family.

Wade E. Stuart



Wade E. Stuart, 56, of De Soto, MO, died November 1, 2020, in De Soto. Mr. Stuart was appointed to the Patrol as a member of the 57th Recruit Class on September 1, 1985. He was assigned to both Troop C, Weldon Spring, area and the Division of Drug and Crime Control during his career. He retired as a sergeant assigned to DDCC on March 1, 2016. He was a veteran of the U.S. Navy and the Naval Reserves. In addition to his mother, he is survived by his wife: Jeri Elizabeth "Beth" (Rowh) Stuart, of De Soto, two children, five siblings, and three grandchildren, with another on the way. A graveside service took place Tuesday, November 10, at the National Cemetery at Jefferson Barracks. The family suggests memorial donations be made to A Safe Place, 227 E. Main St., Festus, MO 63028. For more information, visit the Dietrich-Mothershead Funeral Home website at <https://www.dietrichfuneralhome.com/obituaries/wade-eric-stuart/4096339/>. The Patrol family extends its sincerest condolences to the Stuart family.

Ronald E. Rudder



Retired Sergeant Ronald E. Rudder, 84, died Tuesday, November 3, 2020.

He was veteran of the U.S. Army. Ronald was appointed to the Missouri State Highway Patrol as a member of the 33rd Recruit Class on June 1, 1967. He retired as a sergeant after 27 years of dedicated service on May 31, 1994. He was preceded in death by his wife, Leota (Otto) Rudder. Ronald is survived by his daughter and son, grandchildren, and other family members and friends. The family suggests those who desire send memorials to Backstoppers or St. Jude's Children's Hospital. To learn more about Ronald, visit the Jay B. Smith Funeral Home website at <https://www.jaybsmith.com/obituaries/Ronald-Rudder>. The Patrol family extends its sincerest condolences to the Rudder family.

“No act of kindness, no matter how small, is ever wasted.”

— Aesop, Greek Fabulist and story teller

Death

Harry A. Scott



Harry Scott, 81, died November 9, 2020, at his home. He was married to Sharon Scott for 57 years. Harry proudly served his country for four years in the U.S. Army. He worked in commercial vehicle enforcement for the Missouri State Highway Patrol from 1976 until 2001, when he retired as a commercial vehicle officer supervisor. Harry is survived by his wife of 57 years, Sharon Scott, two children, three grandchildren, and two great-grandchildren. Harry enjoyed spending time with his family, playing cards with his buddies and crappie fishing. For more information about Harry, visit the Midwest Cremation and Funeral Services website at <https://www.midwestfuneralservices.com/obituary/harry-scott>. The Patrol family extends its sincerest condolences to the Scott family.

James L. Dalton



Mr. James L. Dalton, 82, of Jefferson City, MO, died Tuesday, November 24, 2020, at the Capital Region Medical Center. He was married on November 10, 1961, Luana Joy Laughlin, who preceded him in death in May 1990. Jim later married Esther (Eisterhold) Bax on August 1, 1998; she survives at the home. Jim attended school in the Odessa, MO, area. He then served in the United States Navy for several years following the Korean War. After his service to our country, Jim began his 38-year career with the Missouri State Highway Patrol. He was assigned to Troop A, Lee's Summit, MO, and retired as chief commercial vehicle enforcement inspector for Troop A September 1, 1998. He is survived by his loving wife of 22 years, Esther Dalton; one son, three stepchildren, two grandchildren,

10 step-grandchildren, and two step-great-grandchildren. In lieu of flowers, memorial contributions are suggested to the American Cancer Society or the American Heart Association. To learn more about Jim, visit the Freeman Mortuary website at <https://memorials.freemanmortuary.com/james-dalton/4437217/>. The Patrol family extends its sincerest condolences to the Dalton family.

David A. Groves



David A. Groves, 79, died peacefully November 28, 2020. Upon graduating from Pleasant Hope High School, he joined the United States Air Force and served four years as a medic. He was stationed in Maine and in England. When David returned to the states, he served his community as a Springfield, MO police officer. He married Carole Pickering. In 1966, he launched his ultimate career as a member of the 32nd Recruit Class. He served in the Troop D, Springfield, area, for 30 years and retired as a sergeant on September 1, 1996. David is survived by a son (Troop D MVI III Steven Groves), a daughter, six grandchildren, two great-grandchildren, and several nieces and nephews. To learn more about David, visit the Greenlawn Funeral Home website at <https://greenlawnfuneralhome.com/obituary/david-allen-groves/>. The Patrol extends its sincerest condolences to the Groves family.

Thank You

I would like to thank all the Patrol employees who sent cards with words of encouragement and sympathy after the loss of my husband, Cletus. I miss him so much, but knowing he is resting in a better place is a consolation to all of us.

Ret. Clerk Typist III Rose M. Kempker and family

Death

Joy A. Sweigart



Joy A. Sweigart, 71, of Jefferson City, MO, died Wednesday, December 2, 2020, at St. Mary's Hospital surrounded by her family. Joy grew up in Lowry City, MO, where she graduated from High School. She joined the Missouri State Highway Patrol on November 30, 1998 and retired as a technician in the Criminal Justice Information Services Division on September 1, 2014. She is survived by her parents, children, grandchildren, great-grandson, and expecting a great-granddaughter. To learn more about Joy, visit the Sheldon-Goodrich Funeral Home website at <https://sheldongoodrich.com/obituary/sweigart-joy/>. The Patrol family extends its sincerest condolences to the Sweigart family.

Lisa D. Swafford



Lisa D. Swafford, 59, of Columbia died Monday, Dec. 7, 2020, at Boone Hospital Center after fighting COVID-19. On June 25, 1983, she married Scott Cunningham Swafford in Macon, and he survives. Lisa graduated from Macon High School in Macon, MO, and attended Northeast Missouri State University (now Truman State) in Kirksville, MO. She worked for 32 years as a driver examiner for the Missouri State Highway Patrol, including several years as supervisor of the Columbia Driver Examination Station. After retiring in 2015, she started CoMo Driving School, helping scores of students gain the skills necessary to earn their driver's licenses. She also taught driver's education for Columbia Public Schools. In addition to her parents and husband, Lisa is survived by two sons, a sister, a brother, a grandson, and numerous extended family members. To learn more about Lisa, visit <https://www.dignitymemorial.com/obituaries/columbia-mo/lisa-swafford-9936351>. Those who wish may make a memorial contribution to an educational trust for Jackson Swafford at the following address: https://www.gofundme.com/f/jackson-swafford-educational-trust?utm_source=customer&utm_medium=email&utm_campaign=p_cf+share-flow-1. The Patrol family extends its sincerest condolences to the Swafford family.

Patrol News Publication Policy

The *Patrol News* is the employee publication of the Missouri State Highway Patrol. It is published bi-monthly by the Highway Patrol's Public Information and Education Division for distribution at no cost to all Patrol employees and retirees, members of The MASTERS, and those approved by the managing editor. Issues are placed on the Patrol's website, also. All submissions of articles or photographs should be directed to the editor.

The *Patrol News'* managing editor has final responsibility for all articles and photographs published in the *Patrol News*. The managing editor shall make the determination whether an article submitted meets the criteria for publication. The *Patrol News'* editor reserves the right to edit any submission.

Articles submitted for publication should relate directly to the Missouri State Highway Patrol, its mission of public safety, or its employees. Articles should be of general interest and understanding to all Patrol employees. Articles should be limited to no more than 2,000 words. Longer articles must be approved by the *Patrol News* editor. Related photographs are encouraged with all submissions.

The author of an article must be identified. Requests for an author's name to be withheld will be taken under consideration by the managing editor. All photographs and artwork become the property of the Public Information and Education Division.

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“What should happen when you make a mistake is this: You take your knocks, you learn your lessons, and then you move on.”

— Ronald Reagan

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MSHP Outdoor Firing Range Officially Opens

By Public Info. Spec. III Cheryl D. Cobb (Q/PIED)

The Training Division hosted a ribbon cutting ceremony for its outdoor firing range on Wednesday, December 23, 2020. The ceremony took place at the new range, which is located on Missouri Highway 179 north of State Surplus Property. Prior to this facility, the Patrol did not have an outdoor range. The new outdoor range will accommodate rifles, shotguns, and pistols. There are high berms between each range and built in back stops for each range for safety reasons. Each range also includes a pavilion with lights and electrical outlets. The facility includes a classroom, shoot house (concrete/ballistic structure for tactical training), bomb disposal area, and parking. Although the ribbon cutting ceremony occurred December 23, the range was first used by the Commercial Vehicle Enforcement Division's commercial vehicle officer 600-hour basic school on September 21,

2020. In October 2020, due to a schedule conflict with an outside agency's

range, the GHQ firearm qualification took place at the new range. This was followed by Troop F members' qualification later in the month.



DPS Director Sandra Karsten (center) cuts the ribbon officially opening the Patrol's outdoor firing range in Jefferson City, MO. Pictured with her are: Lt. Joey Day (Q/TND), Major Mike Turner (Q/SSB), Director Cathy Brown (Q/FFD), Mr. Bruce Dawson (Gredell Engineering), Col. Eric Olson, Major Vince Rice (Q/ASB), Major Tony Flannigan (Q/TSB), Major Lance MacLaughlin, and Major Greg Smith (Q/FOB).