

POSTING DATE: September 23, 2021

CLOSING DATE: Open Until Filled



**CRIMINAL JUSTICE INFORMATION
SERVICES DIVISION
MISSOURI STATE HIGHWAY PATROL**

CAREER OPPORTUNITY BULLETIN

JOB ID: 1565

TITLE: **COMPUTER INFORMATION TECHNOLOGIST TRAINEE, I, II, or III
(Technical Support Unit)**

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DESCRIPTION: A Computer Information Technologist position exists within the Technical Support Unit of the Missouri State Highway Patrol's Criminal Justice Information Services Division. The official domicile for this position is Jefferson City, Missouri. This position is classified as non-exempt under the Fair Labor Standards Act.

POSITION SUMMARY: This position provides technical and professional work in the support and coordination of computer information technology (CIT) services and activities. An employee in this position receives formal and/or on-the-job training in providing technical support in personal computer (PC) administration and end-user support focused in installation, maintenance, and administration of a critical public safety data center infrastructure requiring high availability to maintain agency operations and life safety. Work is focused on assisting with the implementation and maintenance of public safety computing equipment, to include operation of a 24/7/365 call center. This position serves as Tier 1 support for the Technical Support Unit.

Click [HERE](#) for a more detailed job description.

QUALIFICATIONS: Please see individual job descriptions of a Computer Information Technologist I, Computer Information Technologist II, and Computer Information Technologist III in the Technical Support Unit.

SALARY RANGE (Semi-monthly): The minimum starting salary is \$1,357.00; however, salary may be commensurate with experience.

APPLICATION PROCEDURE: Individuals, including current Patrol employees, interested in this position must visit our website at <https://statepatrol.dps.mo.gov/> to complete and submit an [application](#) prior to the application deadline. Applicants with the necessary educational qualifications must also upload a copy of their college transcripts to the online application system. Resumes will not be accepted in lieu of the application. Individuals who have previously completed an application must access their profile in the system to re-apply.

The tentative start date for this position is within 30 days of the interview.

ADDITIONAL INFORMATION: Final selection may be based upon several factors, e.g., results of an oral interview, written examination or exercise, review of past work performance, performance evaluations, and/or candidate's possession of the knowledge, skills, and abilities deemed necessary for successful performance in the job.

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Once a job offer has been made, employment with the Missouri State Highway Patrol is contingent upon the successful results of a background investigation and Patrol administered drug test. The Missouri State Highway Patrol is a Drug Free Workplace.

Some Patrol duties relate to criminal activity. Therefore, employees may be exposed to written material, photographs, and/or verbal language of a sexual nature. The requirements of this position are not intended to create a hostile work environment; however, it is work of an extremely sensitive nature. A copy of the Missouri State Highway Patrol policy on sexual harassment is available upon request.

To be eligible for employment with the Patrol, applicants must meet all dress and appearance requirements. Click [HERE](#) for more details about dress and appearance requirements.

EEO STATEMENT: The Missouri State Highway Patrol is an equal opportunity employer. All qualified applicants will be considered for employment without regard to race, color, religion, sex, age, national origin, veteran status, ancestry, sexual orientation, or disability.