



7/10/2018

Dear Valued Missouri Customer,

IDEMIA is pleased to introduce our Universal Enrollment Platform (UEP), the newest solution in our fingerprint technology, to the State of Missouri. Over the coming weeks, MO Agencies and stakeholders will receive information about our UEP solution along with a new redesigned website and new workstations in our IdentoGo centers. We appreciate being able to service the constituents of the State of Missouri and we look forward to meeting the needs of Missouri citizens who depend on professional, convenient, and reliable biometric enrollment services.

Under the new solution, you can expect some significant program enhancements. Missouri is the latest state program scheduled to receive our nationally recognized technology known as UEP. This truly modern solution delivers a higher level of convenience and program sophistication to our customers. UEP was developed from the ground up to service the unique needs of our industry. We are excited to bring this solution to our Missouri customers.

Here are a few of the exciting changes that will benefit your organization:

- ***New user friendly website, integrated with the MACHS registration website***
- ***Convenience and flexibility***
 - ***Schedule a fingerprinting appointment or just walk into one of our convenient locations.***
 - ***Register for Hard Card processing services if applicants are out of state or unable to visit an IdentoGo center***
 - ***Variety of onsite payment options accepted, including credit cards and checks***
 - ***Set-up and track Payment coupons (NCAC codes) for agency/organization paid services***
- ***New workstations, simplified to allow faster processing onsite***
 - ***Enrollment times at location on average 5 minutes***
 - ***Improved fingerprint quality capture, resulting in fewer reprints***
- ***New locations, all branded as IdentoGo centers***
 - ***Locations located within a 25 mile radius***
 - ***ADA accessible***
 - ***Easily recognized, with consistent signage at all locations***
- ***New identification requirements, including photo requirements***

We are developing the schedule for transition to UEP, with a Go Live date of 8/6/2018. We will deploy a large amount of sites to have them active by the end of that week, and transition additional sites as they are ready. There is no action necessary for you to do at this time. Additional communication regarding details and next steps regarding this transition will be forthcoming from our Operations and Delivery teams. Our intent is to partner closely with our customers to ensure a seamless transition that minimizes impact to your core business.

Thank you again for your support of the Missouri program! We look forward to providing this updated solution to the residents of Missouri in the near future.