



**Missouri State Highway Patrol
Research and Development Division**



2017 PUBLIC OPINION SURVEY

INFORMATION BRIEF

Number 2017 – 005

September 6, 2017

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ACKNOWLEDGEMENTS

On behalf of the Missouri State Highway Patrol (MSHP) I would like to personally thank all the citizens that participated in the 2017 MSHP Public Opinion Survey. It is our mission to provide a safe environment to everyone who lives in and visits our great state. We also strive to respond promptly and professionally when we are called upon. Your valuable input will assist our efforts and improve our vital service to the community. We are pleased that 1,812 people took part in our survey, which will help us capture the opinions of the public.

Within the forthcoming pages, you will see the results of our public opinion survey. We asked citizens several questions ranging from employee competence to crime victimization. In addition, citizens responded to specific questions pertaining to traffic and crime enforcement. These results will assist our agency with establishing policies and programs to better serve the needs of Missouri citizens and our visitors.

Finally, we are constantly striving to give the citizens of Missouri and our visitors the best possible service. It is reports such as this that greatly help us achieve our goals. Thank you once again to everyone who participated.

Mark L. Ritchey

Dr. Mark L. Ritchey, Director
Missouri Statistical Analysis Center

METHODOLOGY

Personnel from the MSHP Research and Development Division, Statistical Analysis Center conducted this study. In 2014, the methodology of the public opinion survey was updated from a mail-in survey form to a web-based survey to increase the response rate. This revision also was an attempt to collect questionnaires from a more representative sample of Missouri residents.

The 2017 survey was modeled after the 2014 online survey. Because the survey software utilizes managed question branching and required responses, more control over survey responses was achieved than with previously used mail questionnaires. Once the design was completed, the interactive questionnaire was posted to a link on the MSHP homepage, which was activated on July 1, 2017. Survey cards were provided to MSHP employees to hand out to the public. The cards displayed the survey web address and posters were also displayed in prominent MSHP locations for public review. Multiple news releases and social media alerts were issued by the MSHP Public Information and Education Division during the month of July, which increased public awareness of the survey. For reference purposes, the questionnaire is contained in Appendix A.

A total of 1,812 survey responses were collected from July 1 to July 31. Although the response rate increased with the use of a web-based survey compared to the mail-in survey, limitations must be considered when interpreting such results. Because the web link was available to all people with access to a computer, there was no control over respondents, thus producing a non-random sample. The 2017 survey relied entirely on voluntary responses from people who may or may not reside in Missouri. Therefore, findings of the survey may not reflect opinions of just Missouri residents.

Survey findings and applicable analysis are provided in the following section. Response statistics are also provided for each question, along with a summarization of results.

FINDINGS

A total of 1,812 individuals responded to the 2017 Public Opinion Survey. An analysis of their responses and the findings are provided below.

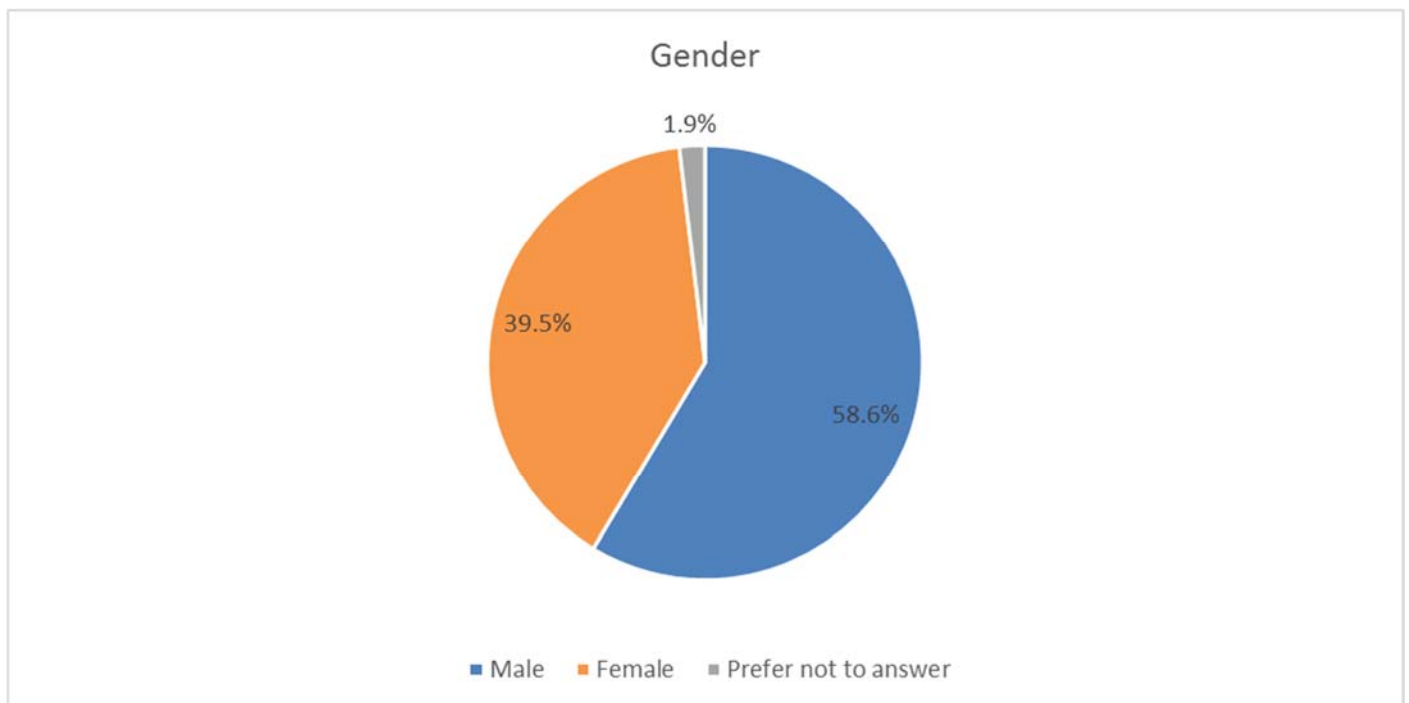
Respondent Characteristics

To identify the representativeness of the survey, respondents were asked to voluntarily answer a series of questions describing their demographic characteristics and residency.

What is your gender?

- Males were slightly over-represented by survey respondents. Of the total respondents, 58.6% were male and 39.5% were female.
- According to U.S. Census 2015 population estimates, the breakdown for Missouri population between male and female was 49.0% to 51.0% respectively.

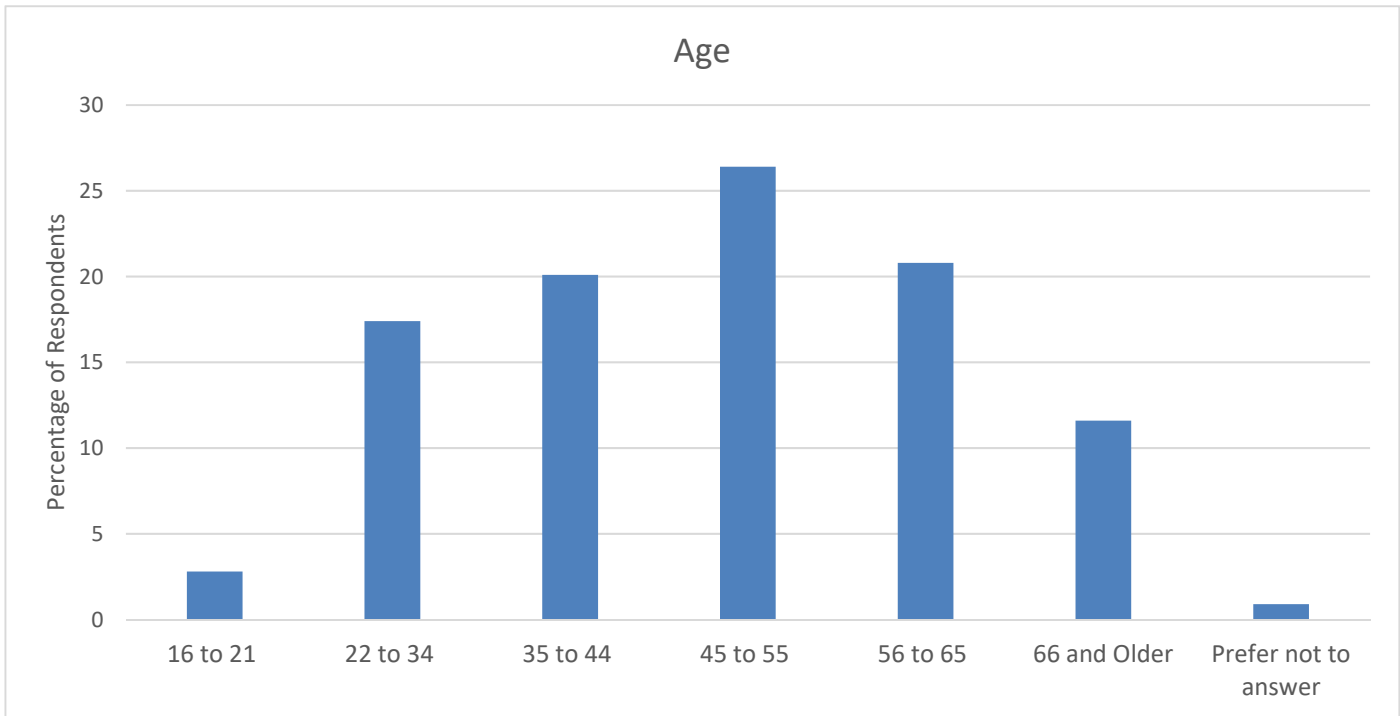
Gender	Frequency	Percent
Male	825	58.6
Female	556	39.5
Prefer not to answer	26	1.9
No response	405	--
Total	1,812	100.0



What is your age?

- All age groups were represented in the 2017 Public Opinion Survey. Of all respondents, 2.8% were aged 16 to 21; 17.4% were 22 to 34; 20.1% were 35 to 44; 26.4% were 45 to 55; 20.8% were 56 to 65; and 11.6% were over 65. The respondent demographics differ slightly from the U.S. Census estimates, which reflect the 22 to 34-year-old age groups as the largest in Missouri.

Age	Frequency	Percent
16 to 21	40	2.8
22 to 34	246	17.4
35 to 44	283	20.1
45 to 55	372	26.4
56 to 65	293	20.8
66 and Older	164	11.6
Prefer not to answer	13	0.9
No response	401	--
Total	1,812	100.0



What is your race?

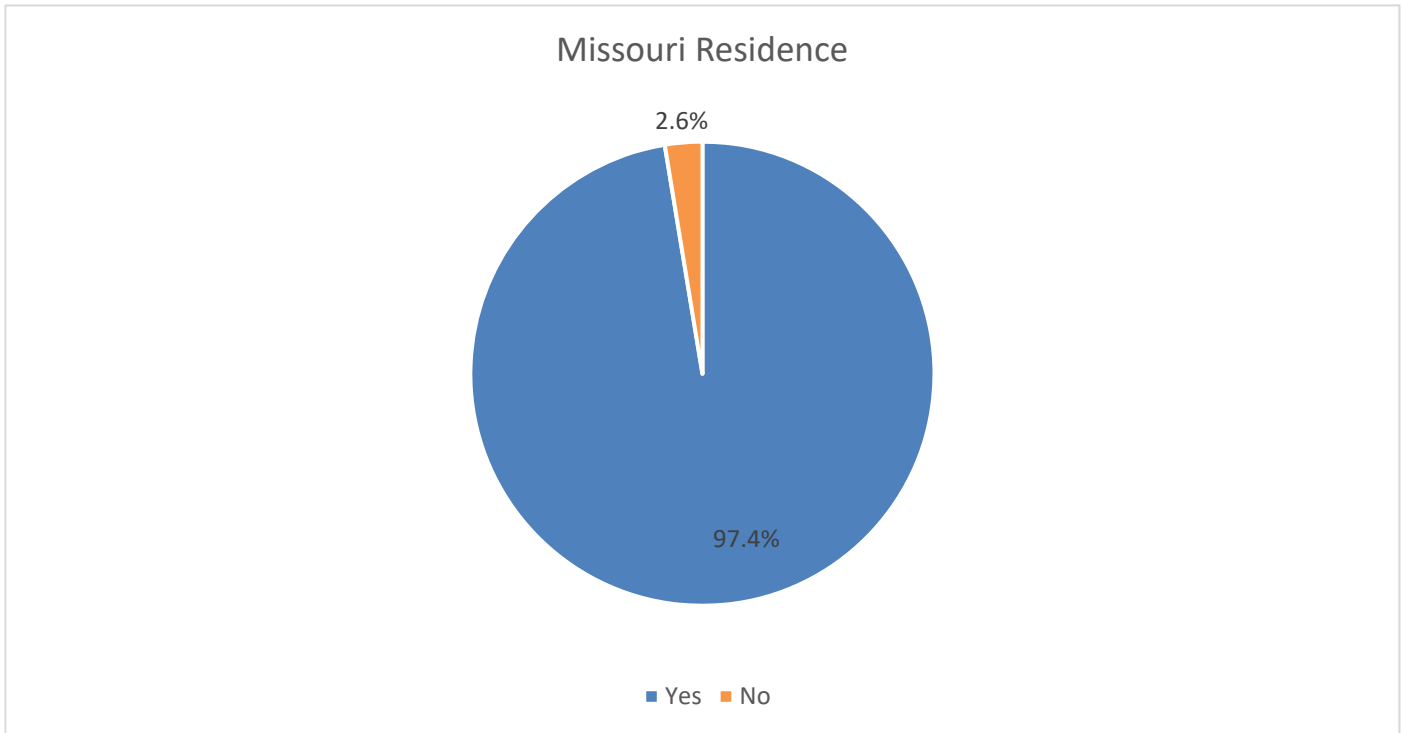
- White respondents were over-represented in the survey, comprising 91.3% of all respondents.

Race	Frequency	Percent
White	1,286	91.3
Black or African American	15	1.1
Hispanic	14	1.0
Multiracial	13	1.0
American Indian or Alaska Native	11	0.8
Asian	2	0.1
Native Hawaiian or Other Pacific Islander	2	0.1
Prefer not to answer	65	4.6
No response	404	--
Total	1,812	100.0

Are you a resident of the state of Missouri?

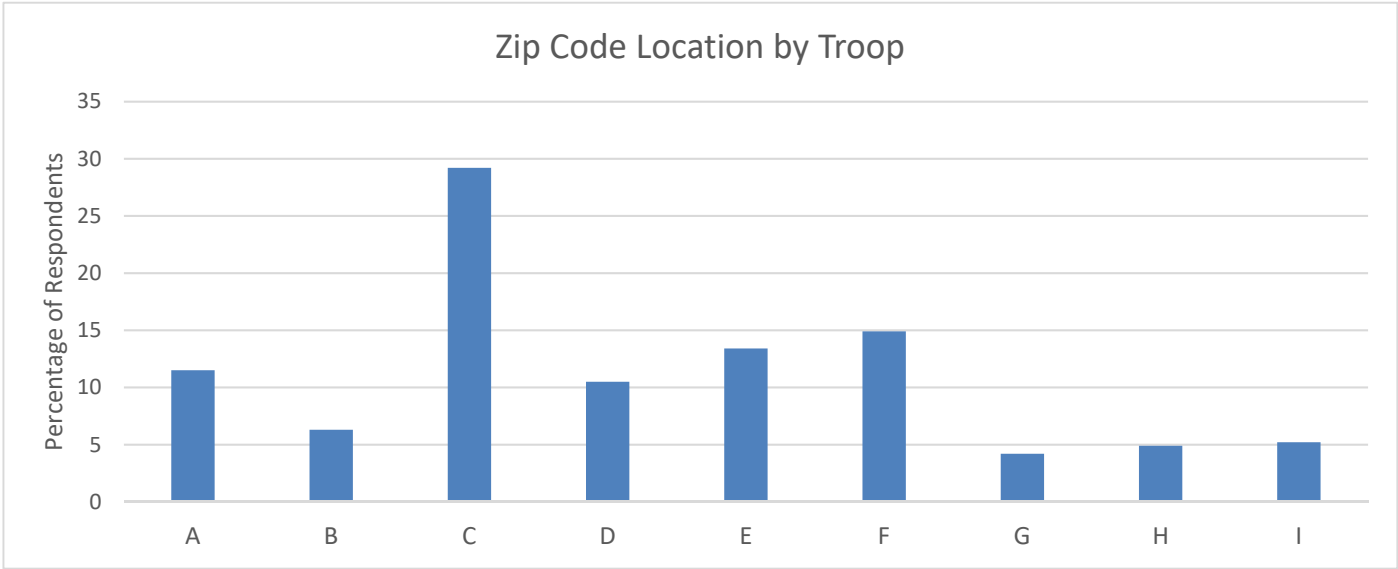
- Of the respondents, 97.4% were Missouri residents.

	Frequency	Percent
Yes	1,404	97.4
No	38	2.6
No Response	370	--
Total	1,812	100.0



- Most respondents listed their zip code, which was placed in the appropriate troop region. Troop C reflected the most respondents, with 29.2%, followed by Troop F (14.9%), and Troop E (13.4%).

Troop	Frequency	Percent
A	157	11.5
B	86	6.3
C	399	29.2
D	144	10.5
E	183	13.4
F	204	14.9
G	57	4.2
H	67	4.9
I	71	5.2
No Response	444	--
Total	1,812	100.0



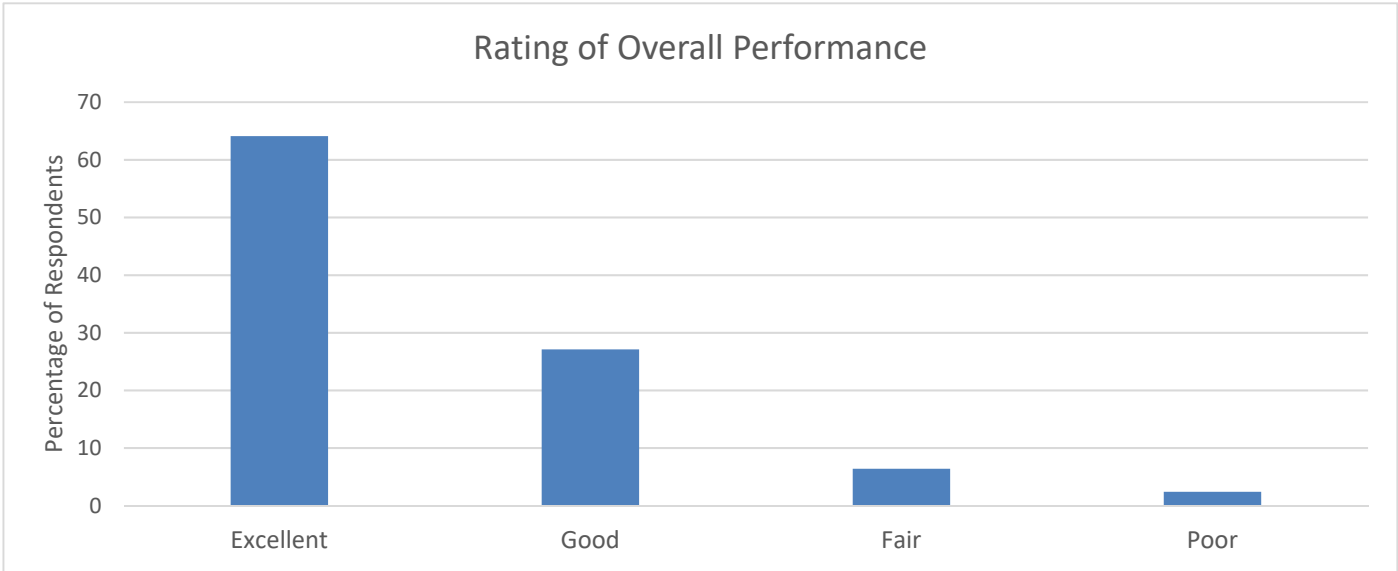
Evaluation of MSHP

Respondents were asked a series of questions that evaluated MSHP personnel.

How would you rate the overall performance of the Missouri State Highway Patrol (MSHP)?

- Overall, respondents rated the performance of the MSHP as favorable. Of the total respondents, 91.2% indicated the MSHP was doing either an excellent or good job; 6.4% indicated the Patrol performance was fair; and 2.4% felt the Patrol was doing a poor job.

	Frequency	Percent
Excellent	1,136	64.1
Good	480	27.1
Fair	113	6.4
Poor	42	2.4
No response	41	--
Total	1,812	100.0



How would you rate the professional appearance, attitude, and demeanor of the MSHP?

- Most respondents gave a favorable opinion of MSHP’s appearance, attitude, and demeanor. Of the respondents, 92.7% indicated the appearance, attitude, and demeanor of MSHP employees was excellent or good; 4.8% indicated it was fair; and 2.5% indicated it was poor.

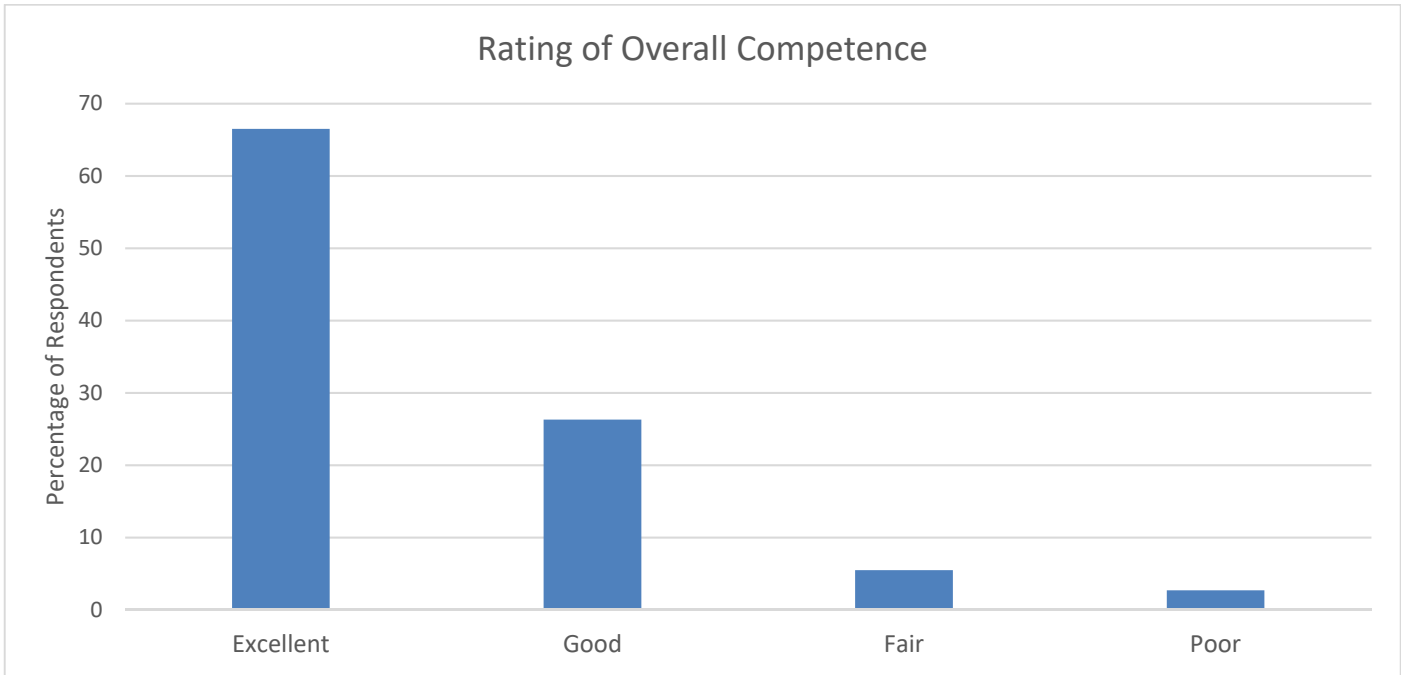
	Frequency	Percent
Excellent	1,289	72.9
Good	350	19.8
Fair	85	4.8
Poor	45	2.5
No response	43	--
Total	1,812	100.0



From your experience, how would you rate the overall competence of MSHP employees?

- Of those responding, 92.8% rated the overall competence of MSHP employees as good or excellent; 5.5% rated it fair; and 2.7% rated it poor.

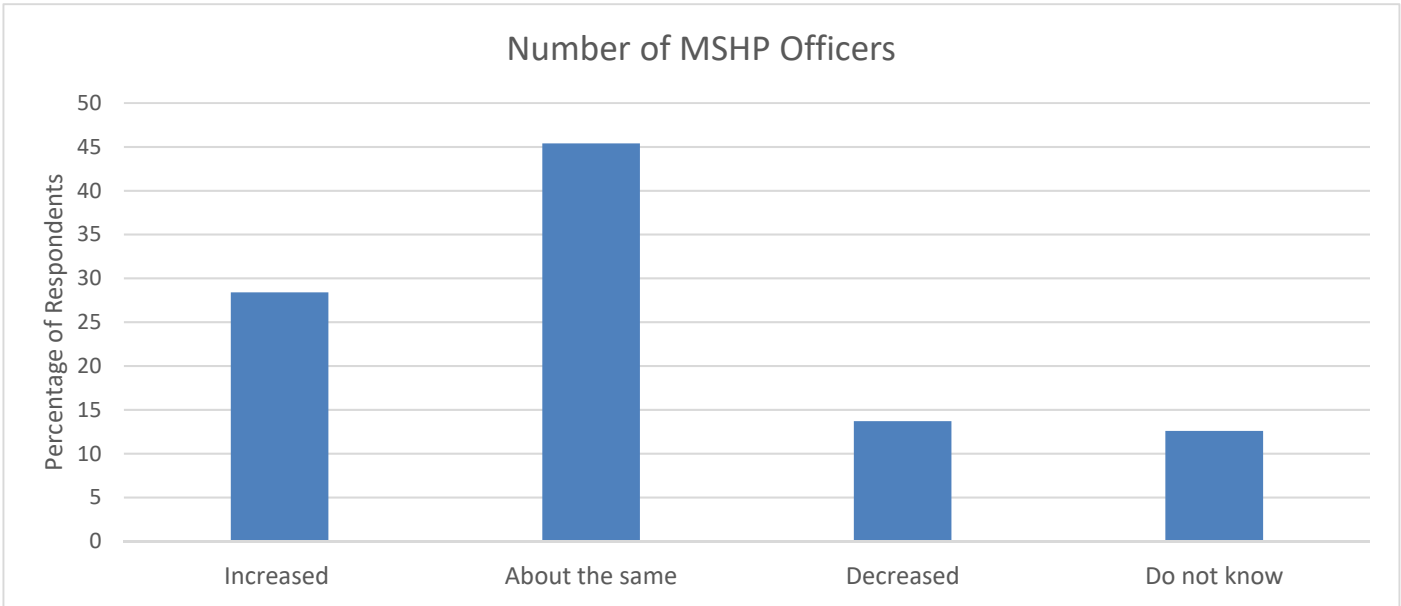
	Frequency	Percent
Excellent	1,157	66.5
Good	464	26.3
Fair	97	5.5
Poor	48	2.7
No response	46	--
Total	1,812	100.0



Compared to three years ago, how do you think the number of MSHP officers on the roadway or waterway has changed?

- Of those responding, 45.4% felt the number of MSHP officers on roadways is about the same as three years ago.

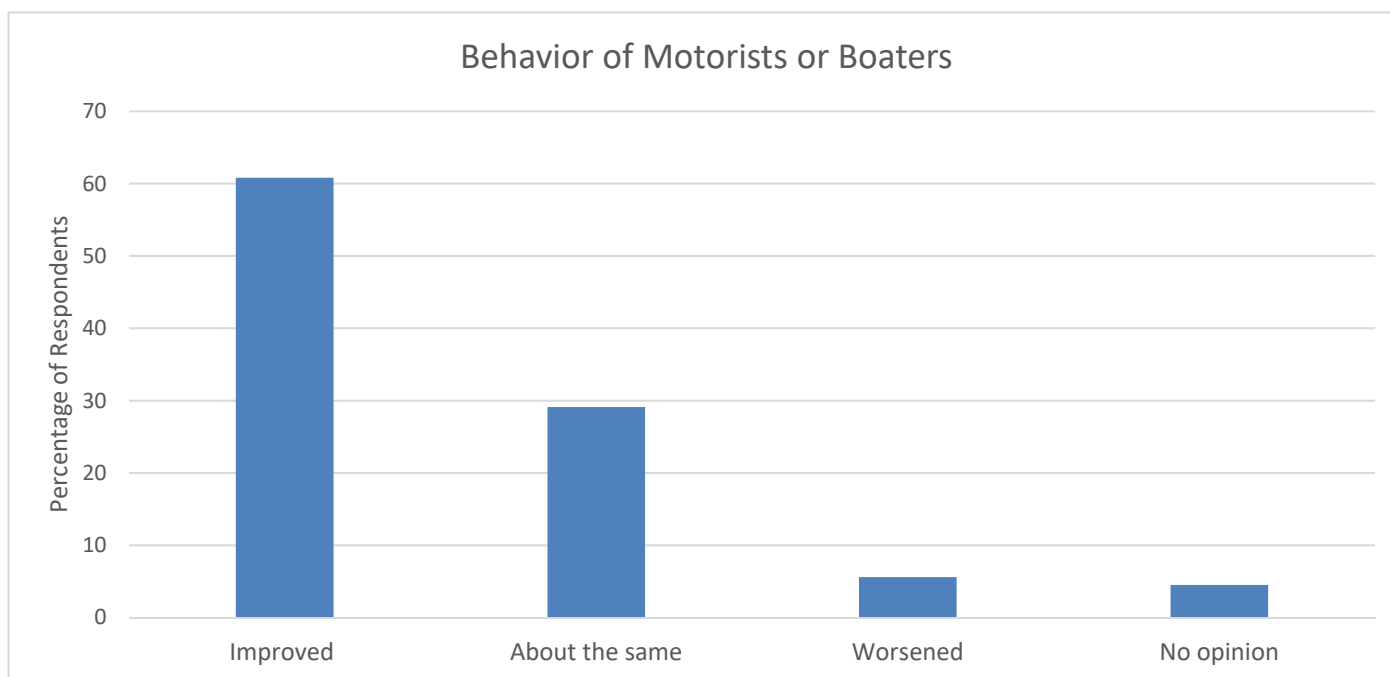
	Frequency	Percent
Increased	475	28.4
About the same	759	45.4
Decreased	229	13.7
Do not know	210	12.6
No response	139	--
Total	1,812	100.0



When you see a MSHP officer on the roadway or waterway, how is the behavior of other motorists or boaters affected?

- Of those responding to this question, 60.8% stated others' behavior is improved when they see a MSHP officer on the roadway or waterway.

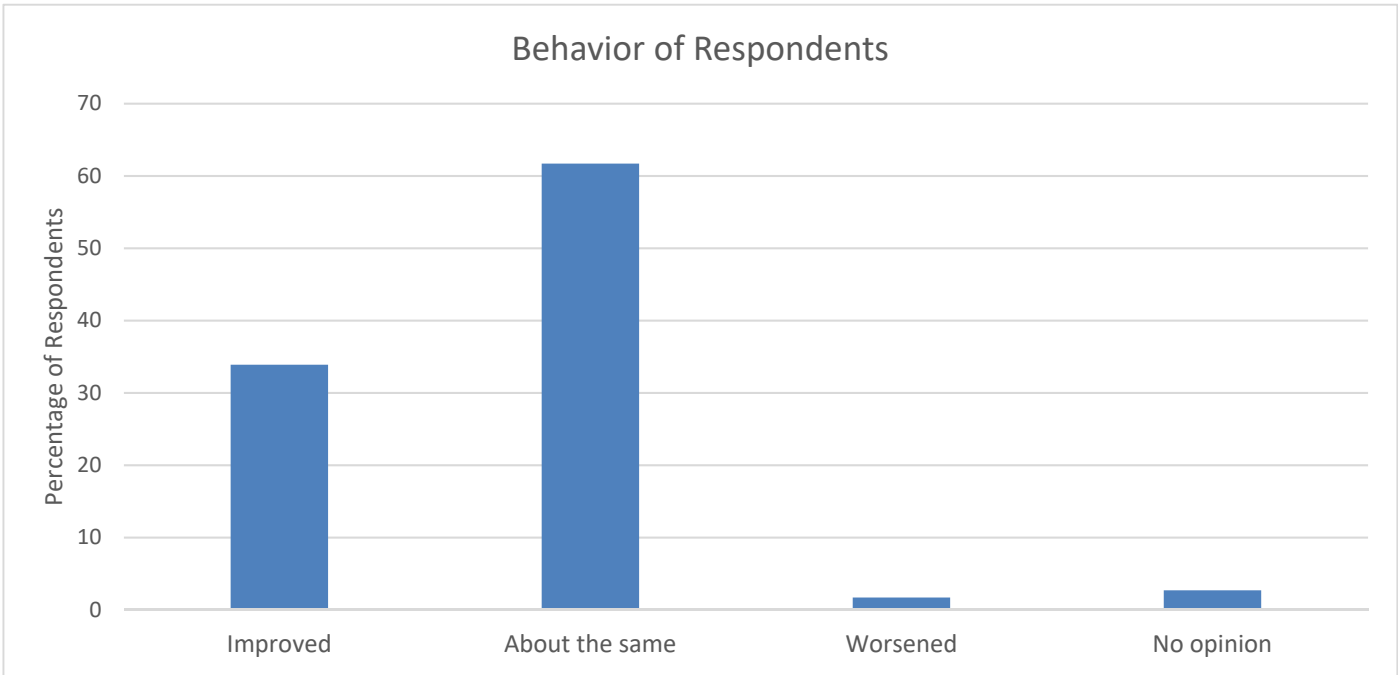
	Frequency	Percent
Improved	1019	60.8
About the same	488	29.1
Worsened	94	5.6
No opinion	75	4.5
No response	136	--
Total	1,812	100.0



When you see a MSHP officer on the roadway or waterway, how is your behavior affected?

- Most respondents feel their behavior is not affected by MSHP officers on roadways or waterways. Of the respondents, 61.7% indicated their behavior is the same when they see an MSHP officer.
- About one-third of the respondents, 33.9%, feel their behavior improves when they see a MSHP officer on roadways or waterways.

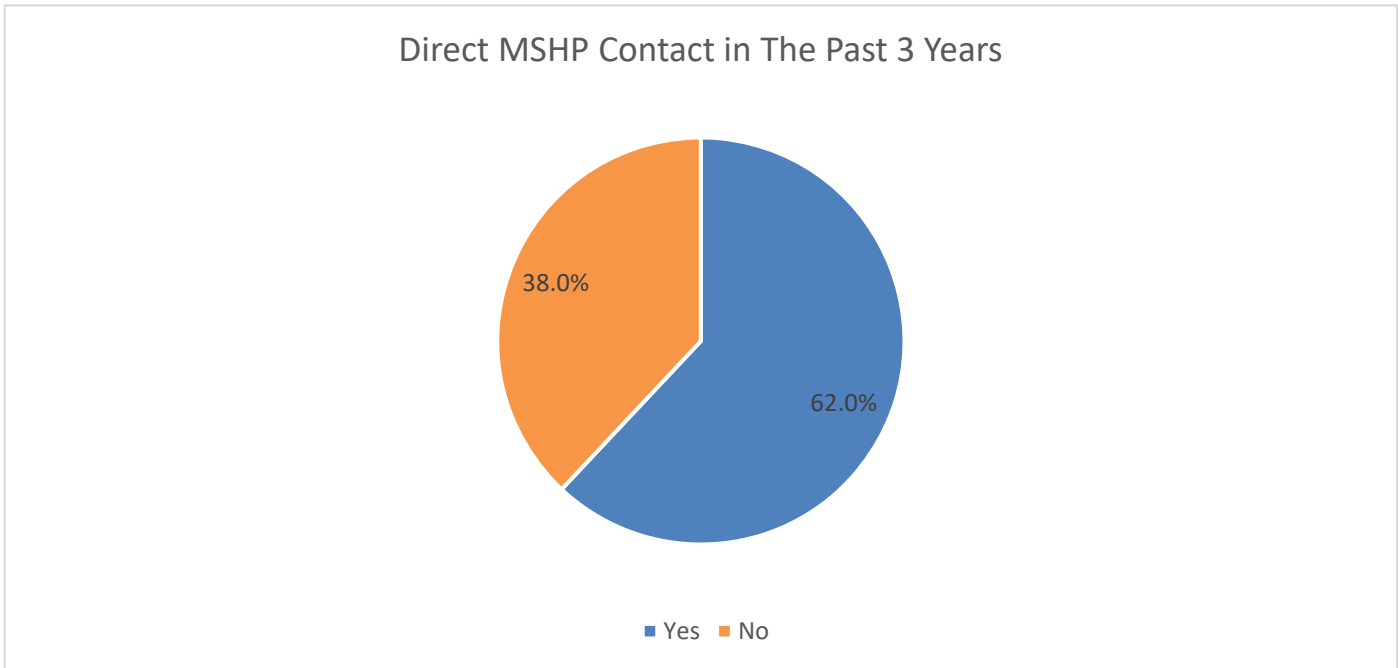
	Frequency	Percent
Improved	569	33.9
About the same	1,036	61.7
Worsened	28	1.7
No opinion	46	2.7
No response	133	--
Total	1,812	100.0



Have you had direct contact with the MSHP within the past three years?

- Of those responding to this question, 62% indicated they have had direct contact with the MSHP in the past three years.

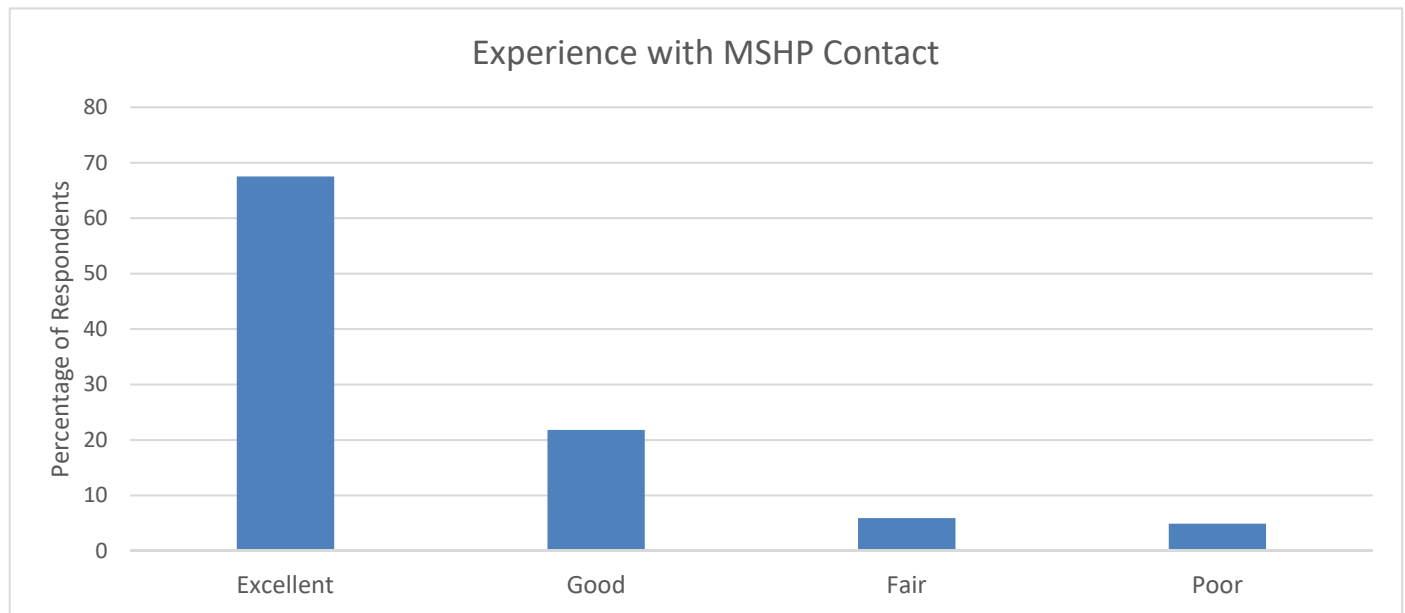
	Frequency	Percent
Yes	1,067	62.0
No	653	38.0
No response	92	--
Total	1,812	100.0



If yes, how would you describe your experience?

- Of the respondents that have had direct contact with the MSHP in the past three years, 67.5% indicated their experience was excellent.
- Only 4.9% of the respondents rated their experience as poor.

	Frequency	Percent
Excellent	701	67.5
Good	226	21.8
Fair	61	5.9
Poor	51	4.9
No response	773	--
Total	1,812	100.0



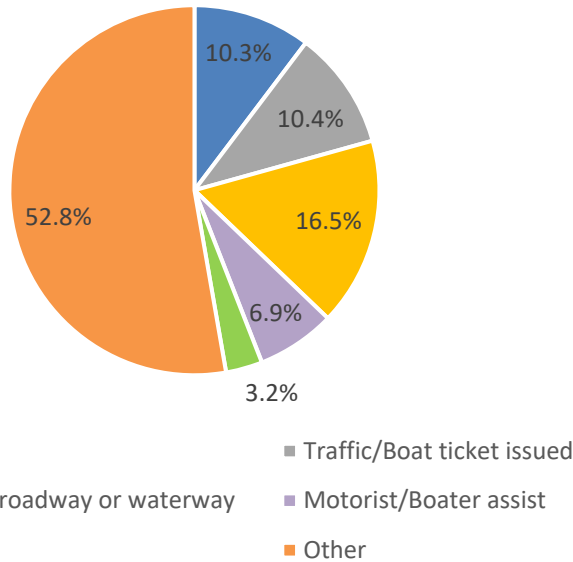
If yes, please indicate the nature of the contact. Check all that apply.

- Of the types of contacts experienced by respondents, 10.3% were issued traffic/boating citations, 6.9% received officers' assistance, 10.3% were involved in traffic crashes, and 10.4% were issued warnings.
- Only 3.2% of the respondents' contact with the MSHP was from criminal cases.
- Of the respondents, 52.8% identified another type of contact was experienced.

	Frequency	Percent
Traffic/Boat crash	120	10.3
Traffic/Boat ticket issued	121	10.4
Warning issued on the roadway or waterway	193	16.5
Motorist/Boater assist	81	6.9
Criminal case	37	3.2
Other	617	52.8
No response	779	--
Total*	1,948	100.0

***Note:** Respondents who answered yes and indicated they had direct contact with the MSHP could choose more than one type of contact nature. For this reason, the sum of frequencies is greater than the number of respondents.

Nature of the Contact



MSHP Enforcement Activities and Other Duties

Respondents were presented with a series of activities performed by the MSHP and asked their importance and how well the activities are being addressed by the MSHP. In addition, the respondents were asked about their expectations in waiting for MSHP assistance while stranded or when they or a family member were involved in a traffic crash.

Please indicate how important you feel the following law enforcement activities provided by the MSHP.

- Enforcing criminal law was cited as the most important duty performed by the MSHP by 75.3% of the respondents.
- Detecting and deterring the flow of illegal drugs was identified by 70.4% of the respondents as a very important MSHP duty.
- Traffic crash investigation was identified as a very important MSHP duty by 69.1% of the respondents.
- Of the respondents, 59.5% stated providing services to motorists in need of assistance and criminal lab inspections was a very important MSHP duty.
- Conducting school bus equipment safety inspections was identified as a very important duty by 57.7% of the respondents.

Law Enforcement Activities	Frequency	Row Percent				
		Not Important	Slightly Important	Moderately Important	Important	Very Important
Traffic Crash	1,584	1.1	1.9	4.2	23.7	69.1
Enforcing Criminal Law	1,579	1.1	1.1	4.0	18.4	75.3
Response to Natural Disasters	1,581	1.1	3.1	11.3	27.6	56.8
Enforcing Commercial Motor Vehicle Law and Conducting Inspections	1,585	1.7	3.4	11.7	28.8	54.5

Law Enforcement Activities	Frequency	Row Percent				
		Not Important	Slightly Important	Moderately Important	Important	Very Important
Providing Services to Motorists in Need of Assistance	1,585	1.0	1.8	8.6	29.0	59.5
Developing Counterterrorism Intelligence	1,582	4.4	6.2	13.9	24.9	50.6
Detecting and Deterring the Flow of Illegal Drugs	1,581	2.5	2.3	5.8	19.0	70.4
Providing Examinations for Driver Licenses	1,582	5.0	7.1	21.0	30.2	36.7
Administering the Motor Vehicle Inspection Program	1,583	9.1	10.5	22.2	27.6	30.6
Conducting School Bus Equipment Safety Inspections	1,582	3.2	3.8	9.4	26.0	57.7
Criminal Lab Forensic Inspections	1,582	2.0	2.6	9.4	26.6	59.5
Boat Safety and Enforcement	1,581	3.7	6.0	13.0	29.9	47.4

Please indicate how well you think the MSHP is addressing the following law enforcement activities.

- According to 53.9% of the respondents, the MSHP does an excellent job investigating traffic crashes.
- Of the respondents, 45.9% rate the MSHP excellent in providing services to motorists in need of assistance.
- Only 3.6% of the respondents feel the MSHP is doing a very poor job in detecting and deterring the flow of illegal drugs. This was the highest "very poor" percentage across all activities.

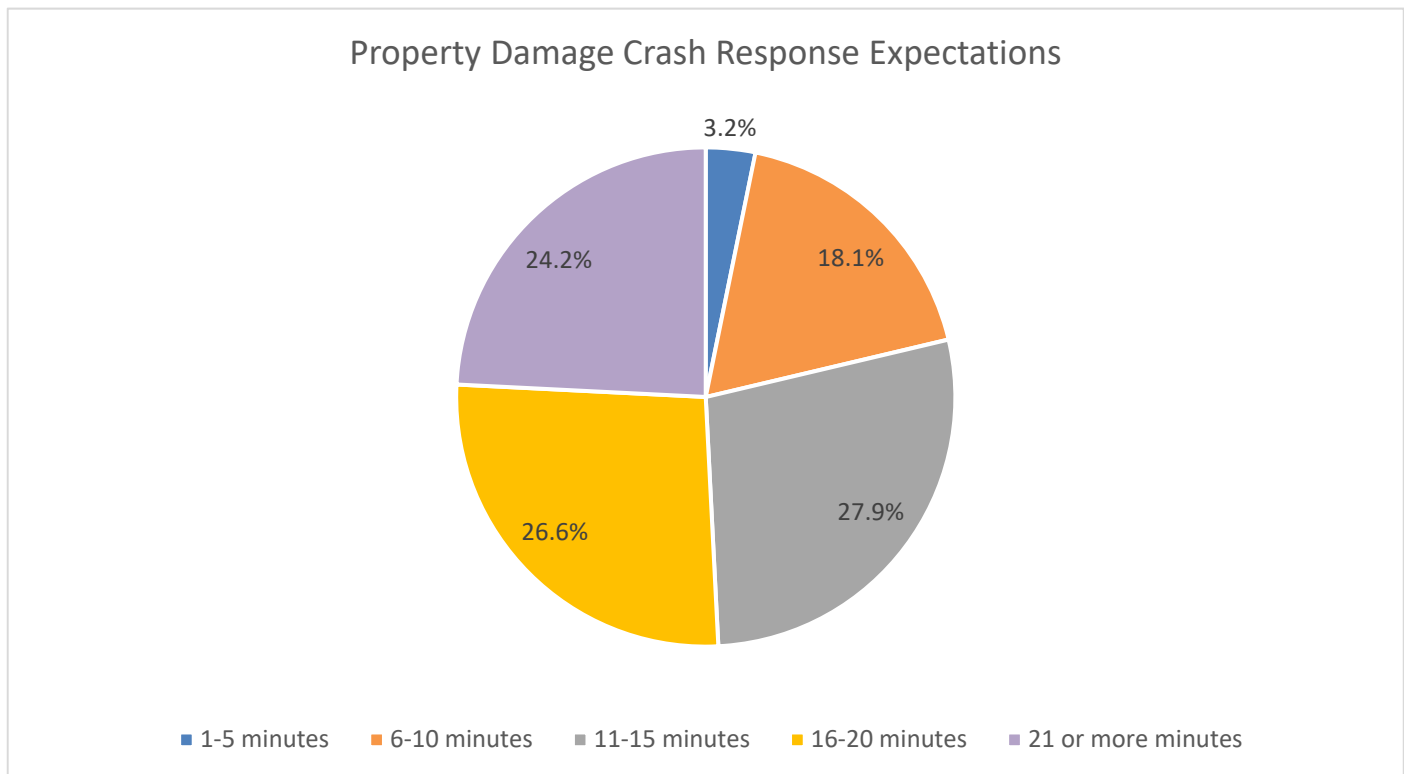
Law Enforcement Activities	Frequency	Row Percent				
		Very Poor	Below Average	Average	Above Average	Excellent
Traffic Crash	1,472	0.8	1.0	12.8	31.4	53.9
Enforcing Criminal Law	1,466	2.1	3.6	18.5	31.7	44.3
Response to Natural Disasters	1,460	1.0	1.4	23.8	30.5	43.4
Enforcing Commercial Motor Vehicle Law and Conducting Inspections	1,466	1.3	3.6	24.8	31.5	38.8
Providing Services to Motorists in Need of Assistance	1,471	2.5	3.4	19.5	28.7	45.9
Developing Counterterrorism Intelligence	1,445	2.0	3.0	37.4	26.5	31.1
Detecting and Deterring the Flow of Illegal Drugs	1,462	3.6	5.3	26.6	29.1	35.4
Providing Examinations for Driver Licenses	1,459	1.0	2.0	32.6	26.9	37.4
Administering the Motor Vehicle Inspection Program	1,459	2.1	1.9	35.4	26.4	34.2

Law Enforcement Activities	Frequency	Row Percent				
		Very Poor	Below Average	Average	Above Average	Excellent
Conducting School Bus Equipment Safety Inspections	1,458	1.2	1.7	29.3	25.9	41.9
Criminal Lab Forensic Inspections	1,456	1.7	2.8	28.4	26.8	40.4
Boat Safety and Enforcement	1,456	3.0	4.0	30.3	26.5	36.2

If you, or a family member were involved in a traffic crash with property damage only, how much time would you expect to pass before a trooper called to the scene arrives to help you?

- Of the respondents, 78.7% indicated they would expect a trooper to arrive on scene in 11 minutes or more.
- Only 3.2% of the respondents expect a trooper to arrive between 1 to 5 minutes.

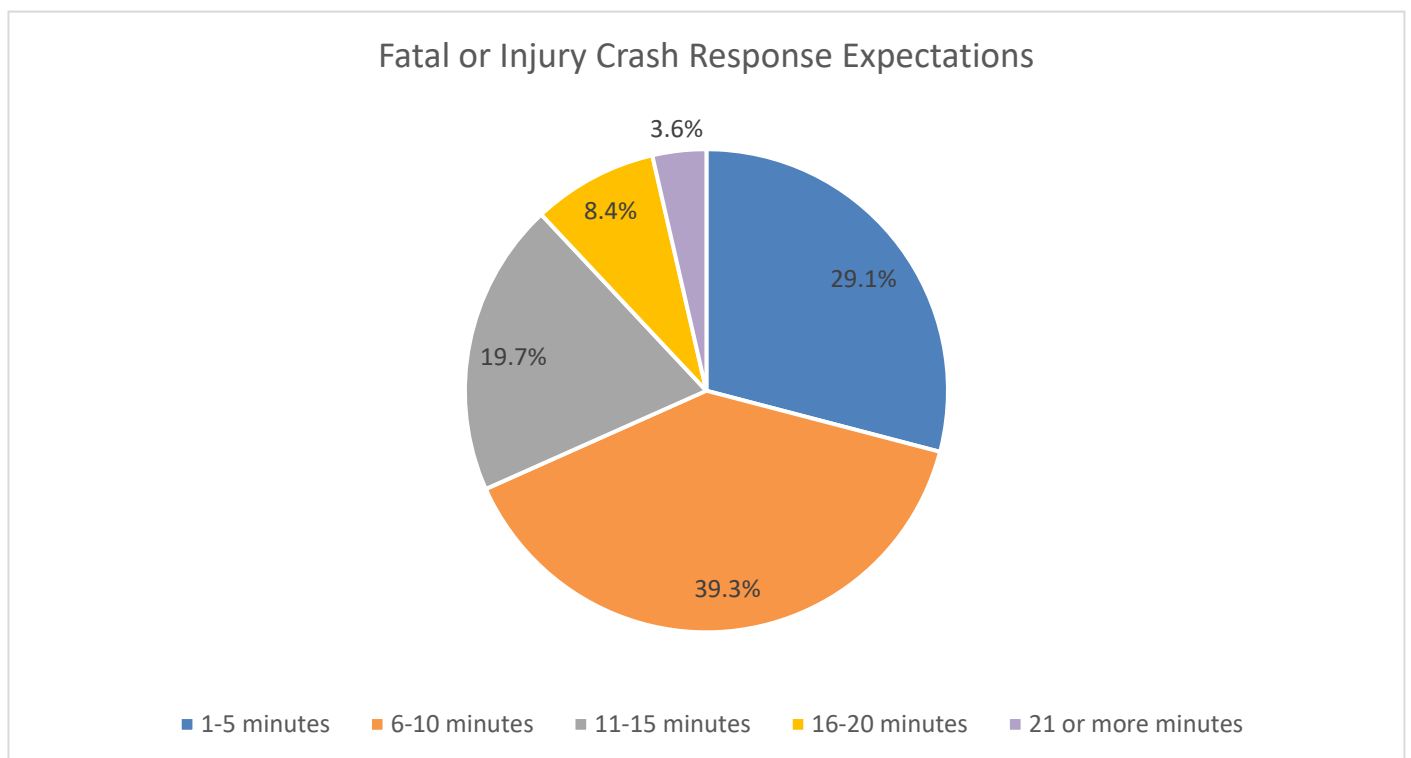
	Frequency	Percent
1-5 minutes	47	3.2
6-10 minutes	262	18.1
11-15 minutes	404	27.9
16-20 minutes	386	26.6
21 or more minutes	351	24.2
No response	362	--
Total*	1,812	100.0



If you, or a family member were involved in a fatal or injury traffic crash, how much time would you expect to pass before a trooper called to the scene arrives to help you?

- Of the respondents, 68.4% expect a trooper to arrive at the scene within 10 minutes or less.
- Only 3.6% of the respondents find it acceptable for 21 or more minutes to pass by before a trooper arrives on the scene.

	Frequency	Percent
1-5 minutes	421	29.1
6-10 minutes	569	39.3
11-15 minutes	286	19.7
16-20 minutes	121	8.4
21 or more minutes	52	3.6
No response	363	--
Total*	1,812	100.0

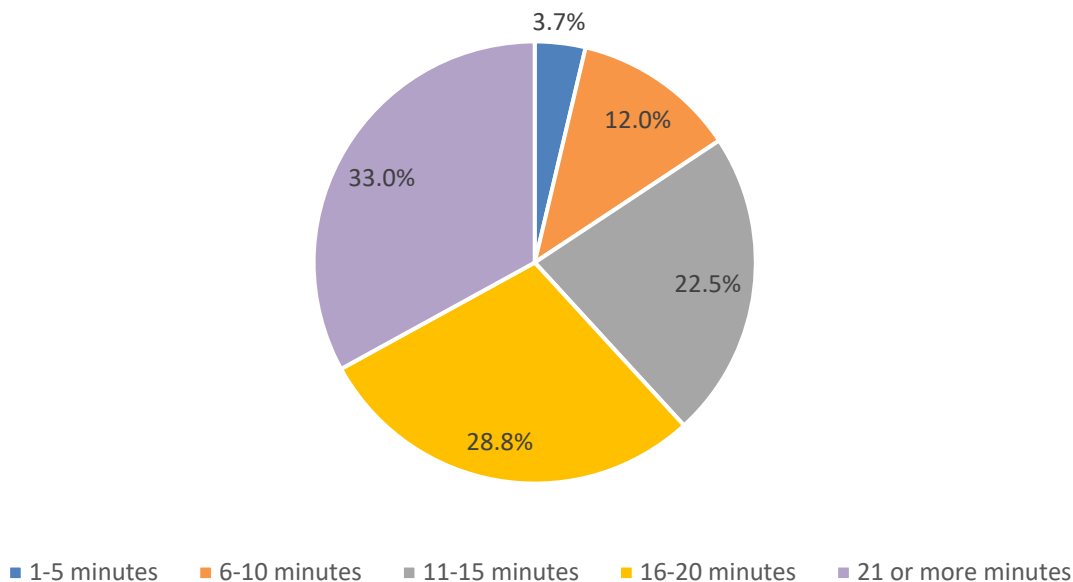


If you, or a family member, were stranded along an interstate/U.S. highway and unable to call for help, how much time would you expect to pass before a trooper arrives to assist you?

- According to 61.8% of respondents, the amount of time expected to pass when waiting for a trooper’s arrival is 16 minutes or more.
- Only 3.7% of the respondents expected a trooper to arrive between 1 to 5 minutes.

	Frequency	Percent
1-5 minutes	54	3.7
6-10 minutes	173	12.0
11-15 minutes	326	22.5
16-20 minutes	417	28.8
21 or more minutes	478	33.0
No response	364	--
Total*	1,812	100.0

Stranded On Interstate/ U.S. Highway Response Expectations

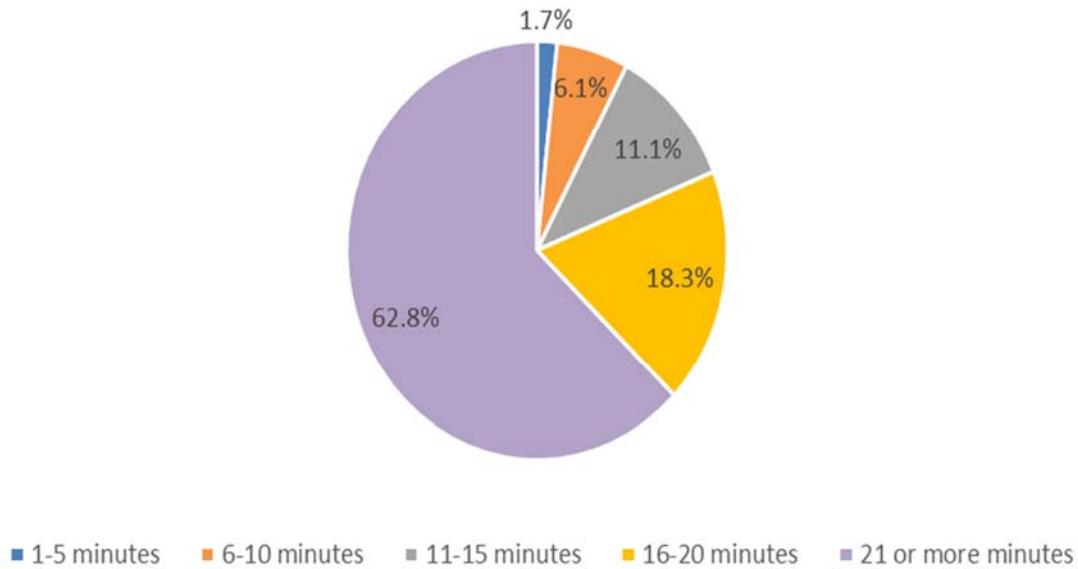


If you, or a family member, were stranded along a non-interstate/U.S. highway and unable to call for help, how much time would you expect to pass before a trooper arrives to assist you?

- Most respondents, 62.8% expected a response of 21 minutes or more for a trooper to arrive and assist them.
- Only 1.7% of the respondents expect a trooper to arrive within 5 minutes to the scene.

	Frequency	Percent
1-5 minutes	24	1.7
6-10 minutes	88	6.1
11-15 minutes	161	11.1
16-20 minutes	264	18.3
21 or more minutes	908	62.8
No response	367	--
Total*	1,812	100.0

Stranded On Non-Interstate/U.S. Highway Response Expectations



Victimization

To determine individual levels of personal safety in Missouri, respondents were asked about their concern of being victimized by crime, being involved in a traffic crash, or being victimized by an act of terrorism.

How much of a worry or concern are the following to you?

- Respondents are more concerned with being involved in a traffic crash than being victimized by crime or an act of terrorism. Of the respondents, 73.5% indicated they are moderately or seriously concerned about being in a traffic crash.
- The concern of being victimized by crime while in their residence or while traveling is nearly equal. Of the respondents, 64.0% indicated they were moderately or seriously concerned about being victimized by crime while in their residence, and 62.3% indicated they were moderately or seriously concerned about being victimized by crime while traveling.
- Of the respondents, 50.8% were moderately or seriously concerned about being a victim of an act of terrorism.

Types of Victimization	Frequency	Row Percent		
		Not at all Worried	Somewhat Worried	Very Worried
Being involved in a traffic accident while traveling on Missouri roadways	1,446	26.5	58.4	15.1
Being a victim of crime while traveling or stopped along Missouri roadways	1,446	37.7	51.7	10.7
If you reside in Missouri, being a victim of crime while in your home or neighborhood*	1,446	34.3	54.0	10.0
Being a victim of an act of terrorism in Missouri	1,445	49.2	45.5	5.3

*1.7% of the respondents answered "not applicable" because they did not live in Missouri.

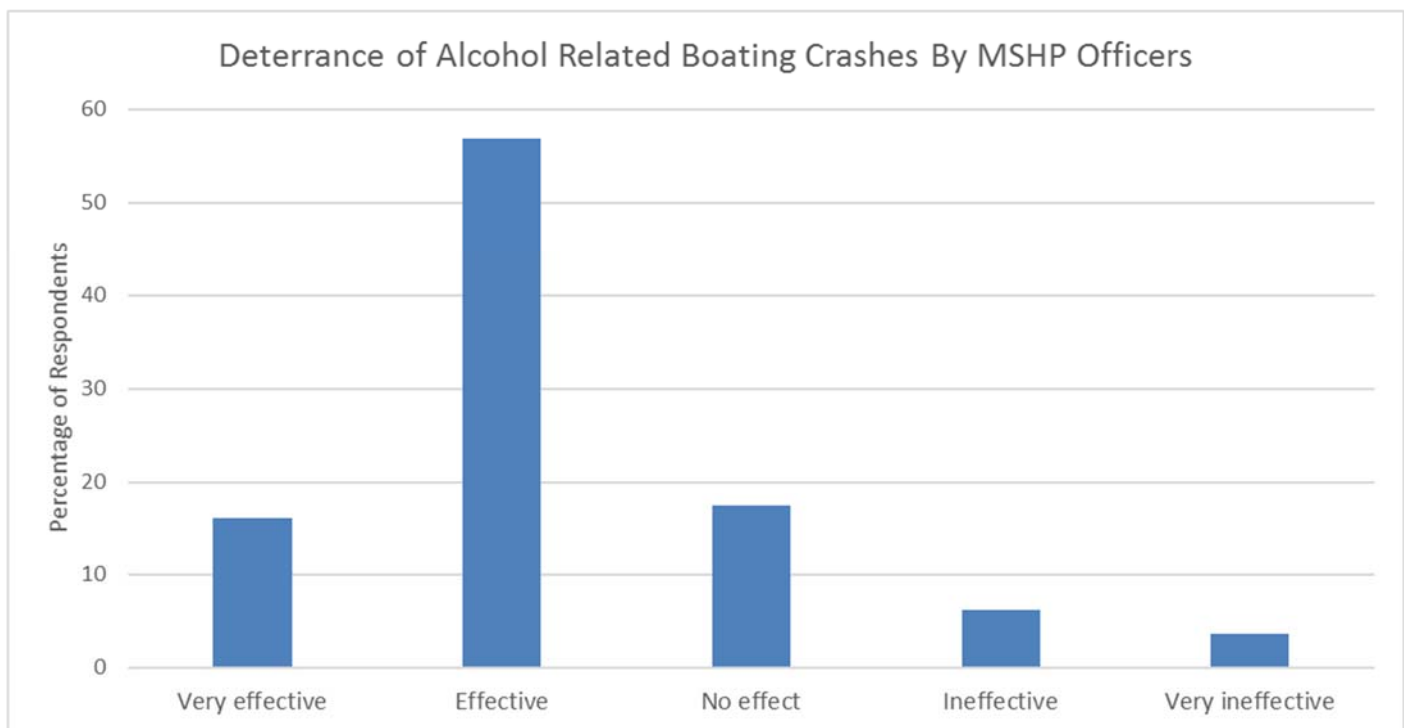
Public Safety Issues

Respondents were asked several questions related to boating laws and regulations, DWI saturation patrols, and sobriety checkpoints to determine public feelings related to checkpoint effectiveness and personal experiences with sobriety checkpoints.

How effective do you believe MSHP officers are at deterring alcohol related boating crashes?

- A majority (56.8%) of the respondents believe MSHP officers are doing an effective job at deterring alcohol related boating crashes.
- Of the respondents (16.0%) believed MSHP troopers were doing a very effective job at deterring alcohol related boating crashes, compared to a much lower percentage (3.6%) of the respondents indicated MSHP officers were very ineffective.

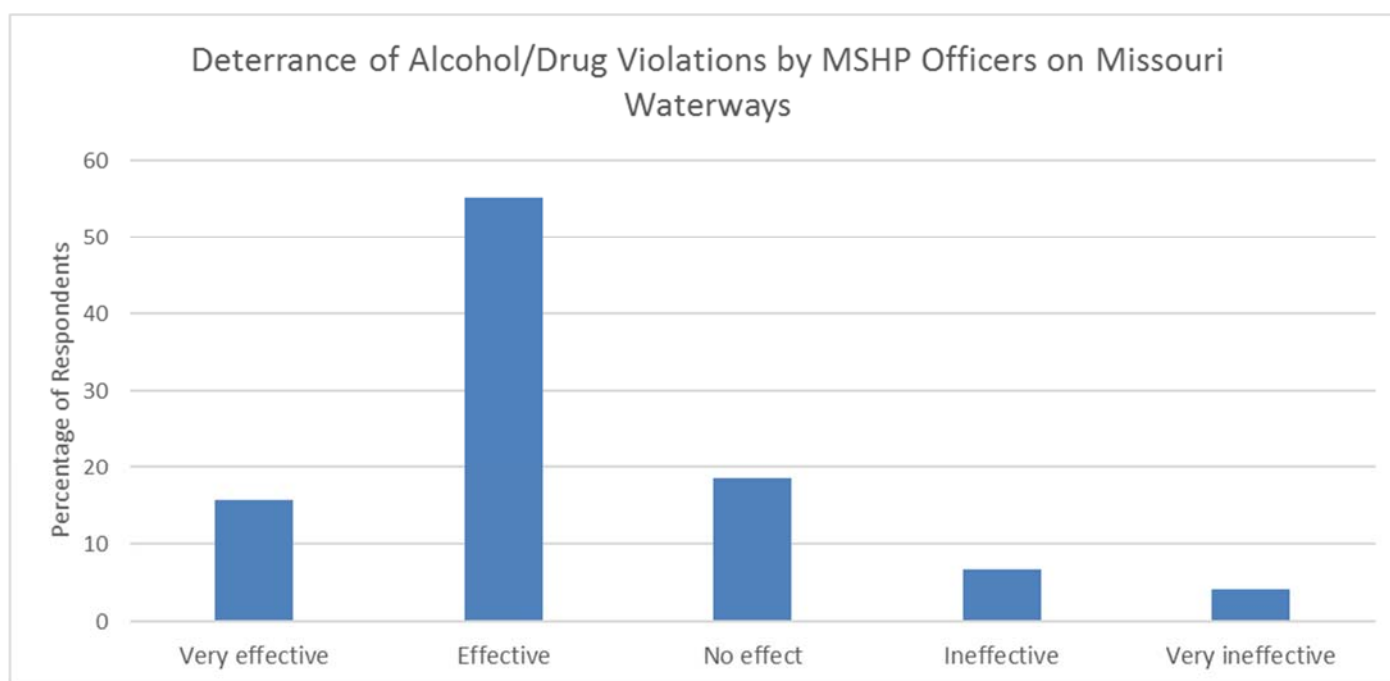
	Frequency	Percent
Very effective	224	16.0
Effective	797	56.8
No effect	244	17.4
Ineffective	87	6.2
Very ineffective	51	3.6
No response	409	--
Total	1,812	100.0



How effective do you believe MSHP officers are at deterring alcohol and drug violations on Missouri waterways?

- Over two-thirds (70.7) of the respondents believe MSHP officers are doing either an effective or very effective job at deterring alcohol and drug violations on Missouri waterways.
- Of the respondents, only 4.1% believe MSHP officers are very ineffective at deterring alcohol and drug violations on Missouri waterways.

	Frequency	Percent
Very effective	219	15.6
Effective	775	55.1
No effect	260	18.5
Ineffective	94	6.7
Very ineffective	58	4.1
No response	406	--
Total	1,812	100.0

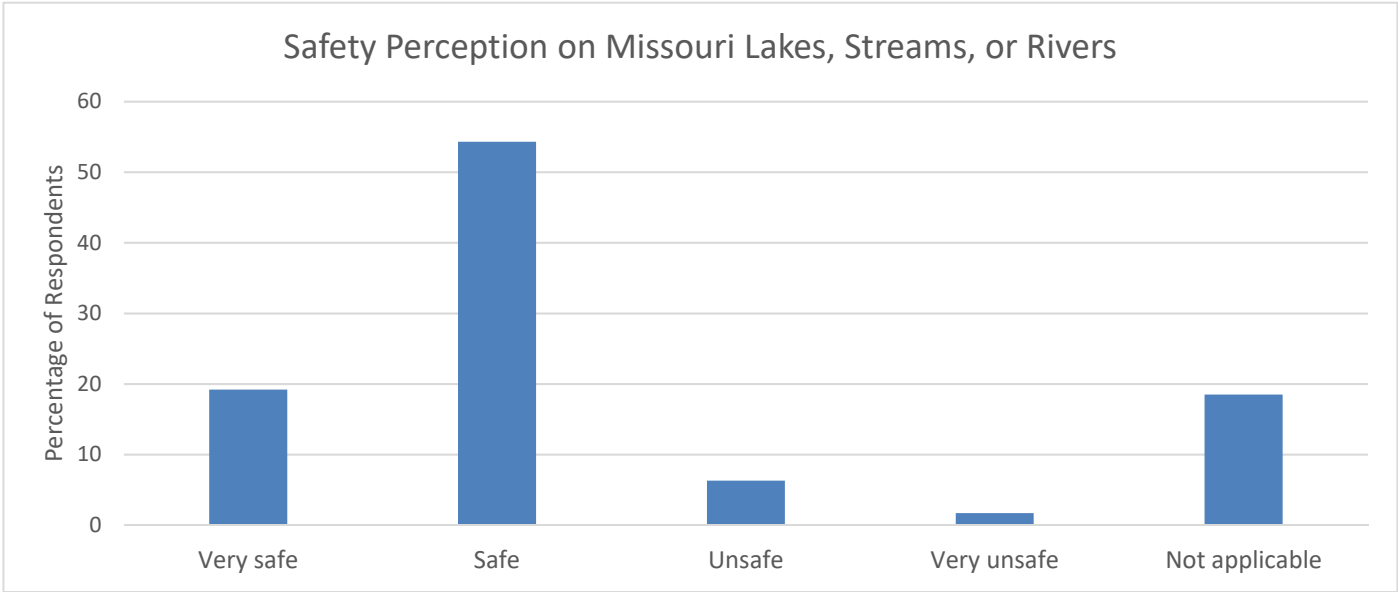


How safe do you feel on Missouri lakes, streams, or rivers?

- Nearly three-fourths (73.5%) of the respondents feel safe or very safe on Missouri waterways, compared to 8% who feel unsafe or very unsafe.

	Frequency	Percent
Very safe	273	19.2
Safe	770	54.3
Unsafe	89	6.3
Very unsafe	24	1.7
Not applicable*	263	18.5
No response	393	--
Total	1,812	100.0

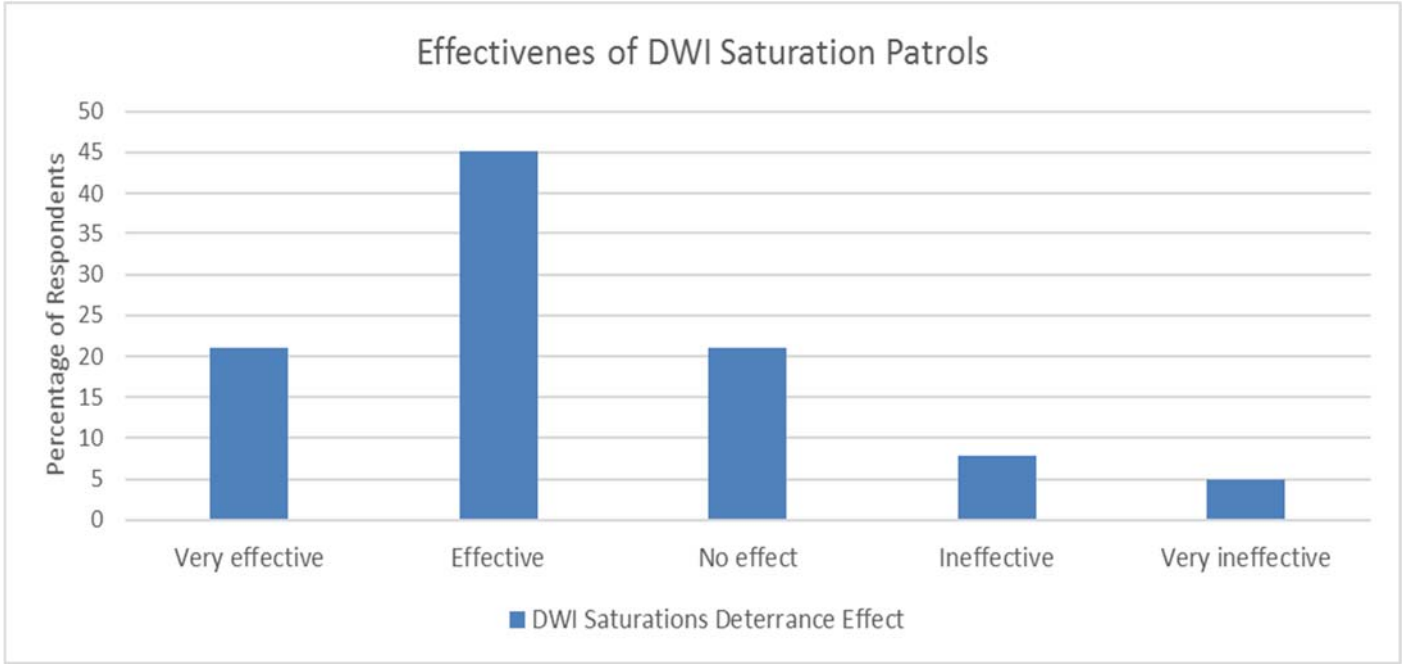
*Some respondents indicated they did not participate in activities on Missouri waterways



How effective do you believe DWI saturation patrols are at deterring people from drinking and driving?

- A majority of respondents (66.2%) indicated DWI saturation patrols are effective to very effective for deterring drunk driving.

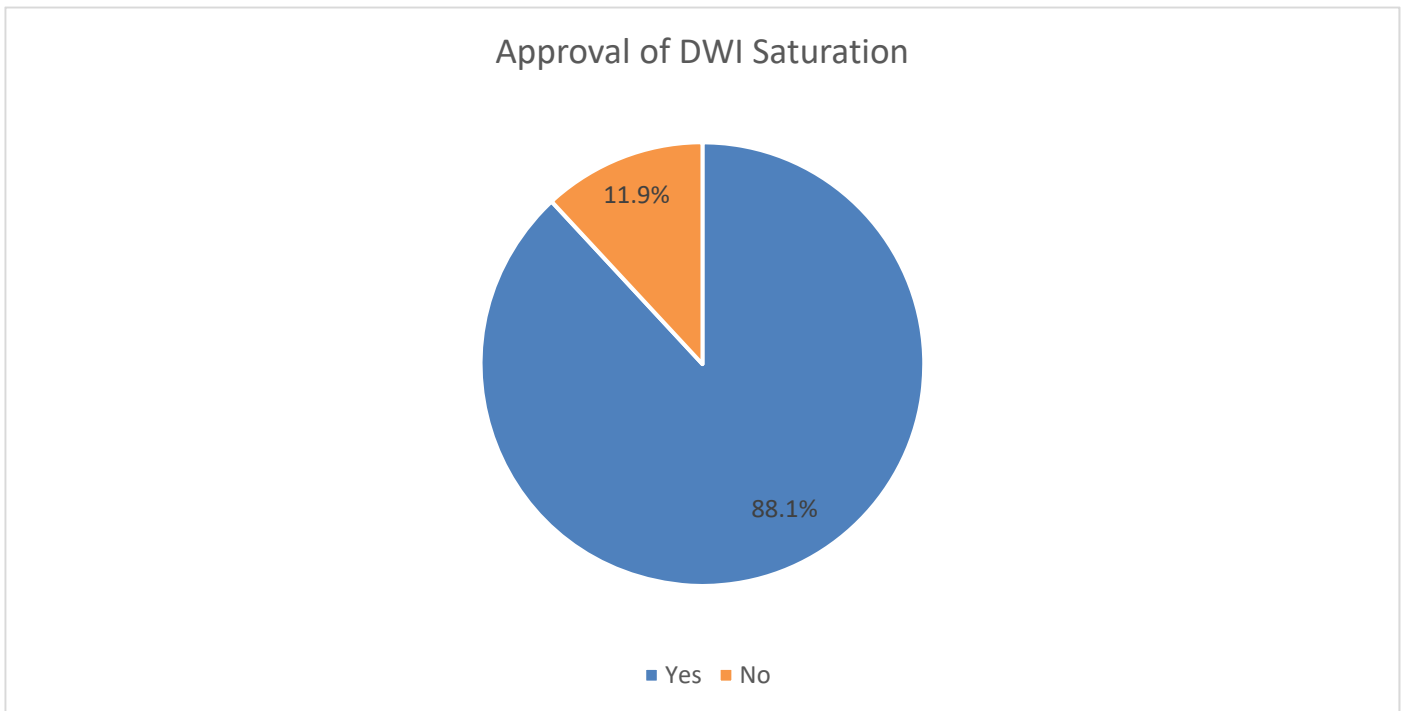
	Frequency	Percent
Very effective	300	21.0
Effective	647	45.2
No effect	302	21.1
Ineffective	111	7.8
Very ineffective	72	5.0
No response	380	--
Total	1,812	100.0



Do you approve of DWI saturation patrols being used as a tool to detect and remove intoxicated drivers from Missouri roadways?

- An overwhelming percentage (88.1%) of the respondents approve the usage of DWI saturation patrols.

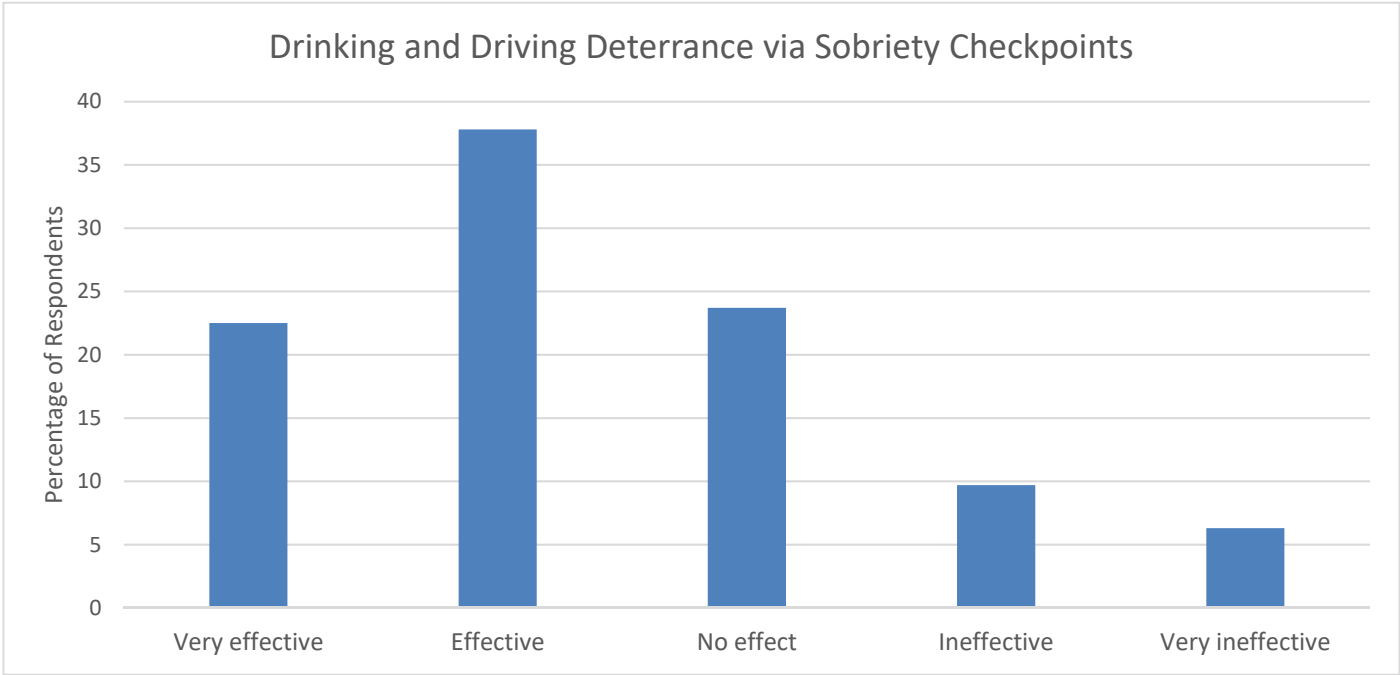
	Frequency	Percent
Yes	1,258	88.1
No	170	11.9
No Response	384	--
Total	1,812	100.0%



How effective do you believe sobriety checkpoints are at deterring people from drinking and driving?

- A majority of respondents (60.3%) also indicated sobriety checkpoints serve as an effective to very effective deterrence for drunk driving.

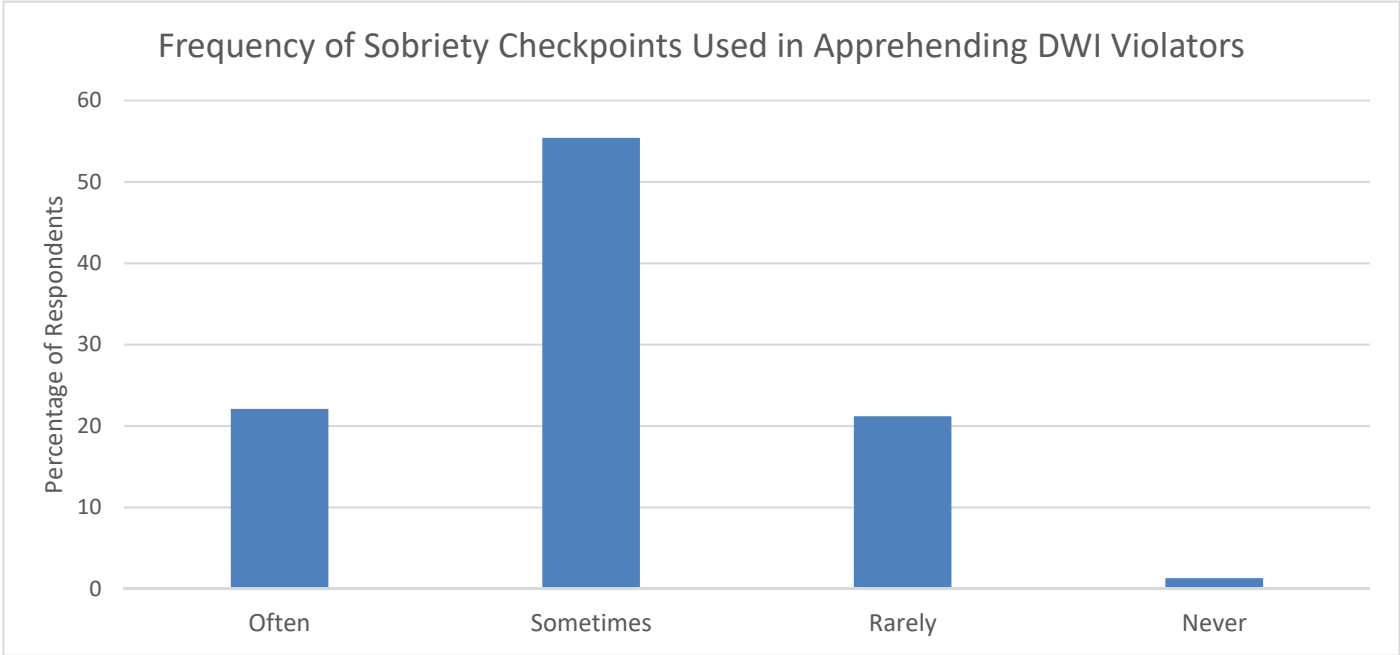
	Frequency	Percent
Very effective	319	22.5
Effective	536	37.8
No effect	336	23.7
Ineffective	138	9.7
Very ineffective	90	6.3
No response	393	--
Total	1,812	100.0



How often do you believe sobriety checkpoints are used to apprehend driving while intoxicated violators?

- The majority (55.4%) of the respondents believe sobriety checkpoints sometimes apprehend driving while intoxicated violators.

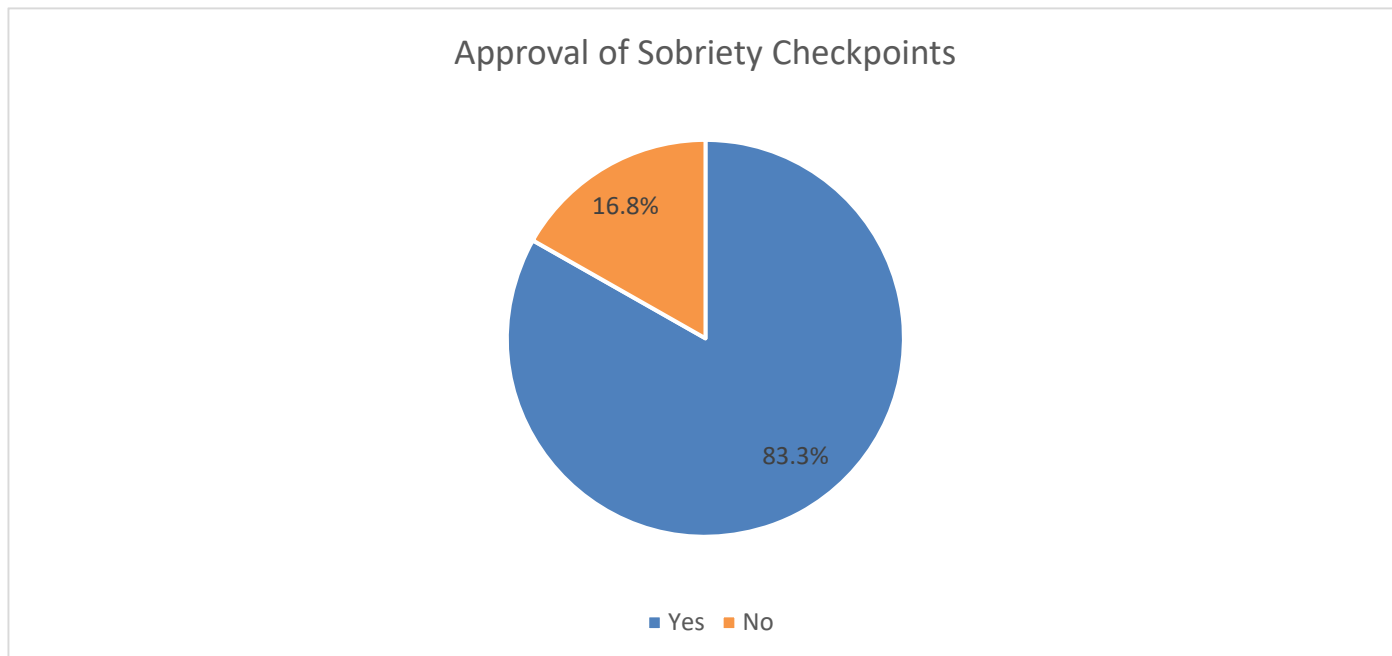
	Frequency	Percent
Often	314	22.1
Sometimes	787	55.4
Rarely	301	21.2
Never	18	1.3
No response	392	--
Total	1,812	100.0%



Do you approve of sobriety checkpoints being used as a tool to detect and remove intoxicated drivers from Missouri roadways?

- Over three-fourths (83.3%) of the respondents approve of the use of sobriety checkpoints.

	Frequency	Percent
Yes	1,183	83.3
No	238	16.8
No Response	391	--
Total	1,812	100.0%

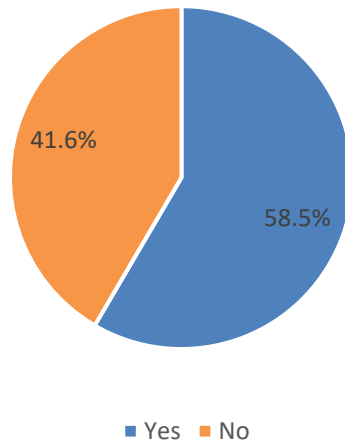


Have you ever been stopped at a sobriety checkpoint?

- Of the respondents, 58.5% have been stopped at a sobriety checkpoint.

	Frequency	Percent
Yes	847	58.5
No	602	41.6
No Response	363	--
Total	1,812	100.0%

Stopped at a Sobriety Checkpoint

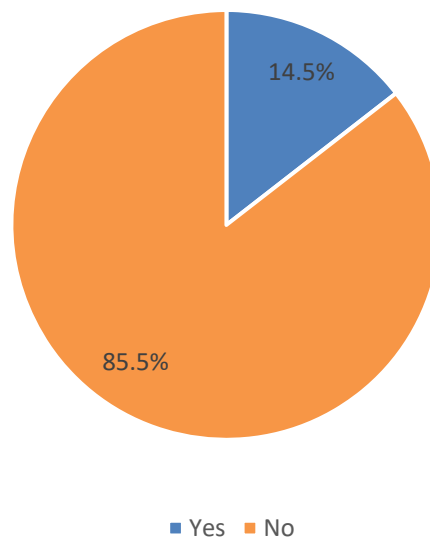


If yes, did the sobriety checkpoint cause a significant delay for you?

- Of the respondents who have been stopped at sobriety checkpoints, 85.5% were not significantly delayed.

	Frequency	Percent
Yes	121	14.5
No	716	85.5
No Response	975	--
Total	1,812	100.0%

Significant Delay Due to Sobriety Checkpoint



APPENDIX A: 2017 Missouri Public Opinion Survey Questionnaire

2017 Public Opinion Survey

Thank you for taking time to read and complete this survey. Your completed survey will impact the way we serve you in the future.

- 1.) How would you rate the overall performance of the Missouri State Highway Patrol (MSHP)?
 - Excellent
 - Good
 - Fair
 - Poor

- 2.) How would you rate the professional appearance, attitude, and demeanor of the MSHP?
 - Excellent
 - Good
 - Fair
 - Poor

- 3.) From your experience, how would you rate the overall competence of MSHP employees?
 - Excellent
 - Good
 - Fair
 - Poor

- 4.) Compared to three years ago, how do you think the number of MSHP officers on the roadway or waterway has changed?
 - Increased
 - About the Same
 - Decreased

- 5.) When you see a MSHP officer on the roadway or waterway, how is the behavior of other motorists or boaters affected?
 - Improved
 - About the Same
 - Worsened

- 6.) When you see a MSHP officer on the roadway or waterway, how is your behavior affected?
 - Improved
 - About the Same
 - Worsened

- 7.) Have you had direct contact with the MSHP within the past three years?
 - Yes
 - No (Skip to Question 8)
 - I. If "Yes," how would you describe your experience?
 - Excellent
 - Good
 - Fair
 - Poor

- II. If "Yes," please indicate the nature of the contact? Check all that apply.
- Traffic/Boat Crash
 - Traffic/Boat Ticket Issued
 - Warning Issued on the Roadway or Waterway
 - Motorist/Boater Assist
 - Criminal Case
 - Other

8.) In the first column, please indicate how important you feel the following law enforcement activities provided by the MSHP are with "1" being not at all important and "5" being very important. Then indicate how well you think the MSHP is addressing the problem by circling the appropriate number in the second column with "1" being not enough effort and "5" being too much effort.

	SERIOUSNESS OF PROBLEM		MSHP EFFORT ON PROBLEM	
	Not at all Important	Very Important	Not Enough Effort	Too Much Effort
a. Traffic Crash Investigation	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
b. Enforcing Criminal Laws	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
c. Response to Natural Disasters	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
d. Enforcing Commercial Motor Vehicle Laws and Conducting Inspections	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
e. Providing Services to Motorists in Need of Assistance	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
f. Developing Counterterrorism Intelligence	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
g. Detecting and Deterring the Flow of Illegal Drugs	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
h. Providing Examinations for Driver Licenses	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
i. Administering the Motor Vehicle Inspection Program	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
j. Conducting School Bus Equipment Safety Inspections	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
k. Criminal Lab Forensic Examinations	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	
l. Boat Safety and Enforcement	1 -- 2 -- 3 -- 4 -- 5		1 -- 2 -- 3 -- 4 -- 5	

9.) If you, or a family member, were involved in a traffic crash with property damage only, how much time would you expect to pass before a trooper called to the scene arrives to help you?

- 1-5 minutes
- 6-10 minutes
- 11-15 minutes
- 16-20 minutes
- 21 or more minutes

10.) If you, or a family member, were involved in a fatal or injury traffic crash, how much time would you expect to pass before a trooper called to the scene arrives to help you?

- 1-5 minutes
- 6-10 minutes
- 11-15 minutes
- 16-20 minutes
- 21 or more minutes

11.) If you, or a family member, were stranded along an interstate/U.S. highway and unable to call for help, how much time would you expect to pass before a trooper arrives to assist you?

- 1-5 minutes
- 6-10 minutes
- 11-15 minutes
- 16-20 minutes
- 21 or more minutes

12.) If you, or a family member, were stranded along a secondary roadway and unable to call for help, how much time would you expect to pass before a trooper arrives to assist you?

- 1-5 minutes
- 6-10 minutes
- 11-15 minutes
- 16-20 minutes
- 21 or more minutes

13.) How much of a worry are the following to you?

a) Being involved in a traffic accident while traveling on Missouri roadways?

- Not at all worried
- Somewhat worried
- Very worried

b) Being a victim of a crime while travelling or stopped along Missouri roadways?

- Not at all worried
- Somewhat worried
- Very worried

c) If you reside in Missouri, being a victim of a crime while in your home or neighborhood?

- Not at all worried
- Somewhat worried
- Very worried

d) Being a victim of an act of terrorism in Missouri?

- Not at all worried
- Somewhat worried
- Very worried

14.) Please answer the following questions related to enforcement of boating laws and regulations:

a) How effective do you believe officers of the MSHP deter alcohol related boating crashes?

- Very effective
- Effective
- No effect
- Ineffective
- Very ineffective

b) How effective do you believe officers of the MSHP deter alcohol and drug violations on Missouri waterways?

- Very effective
- Effective
- No effect
- Ineffective
- Very ineffective

- c) How safe do you feel on Missouri lakes, streams, or rivers?
 - Very safe
 - Safe
 - Unsafe
 - Very unsafe
 - Not applicable (I do not participate in activities on Missouri waterways.)

15.) Sobriety checkpoints are utilized by many law enforcement agencies as a method to deter persons from driving while intoxicated. Please answer the following questions related to sobriety checkpoints.

- a) How effective do you believe sobriety checkpoints deter people from drinking and driving?
 - a) Very effective
 - b) Effective
 - c) No effect
 - d) Ineffective
 - e) Very ineffective

- b) How often do you believe sobriety checkpoints apprehend driving while intoxicated violators?
 - a) Often
 - b) Sometimes
 - c) Rarely
 - d) Never

- c) Do you approve of sobriety checkpoints as a tool to detect and removed intoxicated drivers from Missouri roads?
 - a) Yes
 - b) No

- d) Have you ever been stopped at a sobriety checkpoint?
 - a) Yes
 - b) No (Skip to Question 16)
 - i. If "Yes," did the sobriety checkpoint cause a significant delay for you?
 - Yes
 - No

In the final section, we ask demographic questions to determine how representative respondents are in relation to the total state population.

16.) Are you a resident of the state of Missouri?

- Yes
- No (Skip to Question 18)

i. If "Yes," please provide your zip code _____

17.) What age group do you fall under?

- 16-21
- 22-34
- 35-44
- 45-55
- 56-65
- Over 65
- Prefer not to answer

18.) To which gender identity do you most identify?

- Female
- Male
- Prefer not to answer

19.) Which of the following groups would you say represents your race or ethnic background?

- Black or African American
- Asian
- Native Hawaiian or Other Pacific Islander
- American Indian or Alaska Native
- White
- Other
- Prefer not to answer