As I look back over the last six months, one of the Patrol’s Core Values stands out—Resourcefulness. In March, COVID-19 changed our lives in a number of ways. However, Patrol employees rose to the challenge and quickly changed the way we did business. The Patrol implemented telework, shiftwork, and flexible work schedules with many employees pivoting to these options.

The Crime Laboratory Division was one division that experienced challenges in moving to these options. Most of the work in the lab requires analyzing evidence using instruments within a laboratory. Taking crime scene or drug evidence home to telework is not an option. Thus, the challenge was ensuring CLD employees would be safe while in the workplace. Another complexity was that the Crime Laboratory Division exists at eight separate and uniquely different physical locations. Rather than a “one size fits all” approach, laboratory leadership enabled CLD employees.

Employees were reminded they had the autonomy to do their jobs, that they were very talented scientists, and they had a vital purpose in providing forensic services to the citizens of Missouri. The pandemic is finite, it will end. The Patrol’s purpose is infinite: We will always have the mission of providing services to the citizens of Missouri. Crime Lab Division employees were asked to “lead up” and let their supervisors know any specific needs. In doing so, many employees figured out ways they could telework despite the physical challenges of lab work. Some employees discovered new ways to use technology such as WebEx, Cisco Jabber, and SharePoint to communicate and stay socially distanced. Since March, our Crime Laboratory Division employees have predominately worked in the lab, continued our mission, kept each other safe, and quite remarkably reduced backlogs.

In addition to the challenges brought on by COVID-19 and the daily work being conducted in the laboratory, the GHQ Lab has been disrupted by the construction of an 8,000-square foot addition. This addition will house nearly 20 DNA criminalists and is the culmination of many changes within the DNA discipline. Five new employees have been hired to create a new DNA Screening Section that will be dedicated to processing sexual assault evidence. While the construction and training is occurring, 1,000 sexual assault kits have been outsourced to a private lab for testing. This and a new DNA evidence submission policy will help reduce the backlog within this section and ensure a more timely response to requests.

The Crime Laboratory Division employees have demonstrated through the Patrol’s Core Values that leaders are not just those with titles. The CLD leaders are the brilliant MSHP employees who lead up, share their needs, reinvent their jobs, model leadership in their behavior, and care for their coworkers and the citizens of Missouri. The pandemic certainly emphasized the Patrol Core Value of resourcefulness in our agency.

Sarah L. Eberhard
Ms. Lissy Jordan tagged the Patrol’s Facebook page September 17, to express her appreciation to Cpl. Cary Porter, Troop B. In her post she said, “I feel like it is so important to share interactions like the one I had today. I headed back to Kirksville this afternoon for a super quick trip to do a newborn shoot (get excited [name withheld] and ended up with a flat tire just outside of Macon. Called AAA and it was going to be over an hour before anyone could get to me. I had been pulled over for less than five minutes when a highway patrolman pulled up behind me. Walked up, introduced himself, and asked me if he could help me ... He got my spare tire out and I kid you not, in less than five minutes he changed my tire. These amazing people really don’t get the massive amount of credit they deserve. They show up and help in every situation. Good, bad, everything, they are there. I don’t even mind when they write me tickets, my speed racer butt deserves them. It breaks my heart to see how they are being treated across the board these days. So, I’m going to take this opportunity to brag on a good one. Corporal Cary Porter was the patrolman who helped me out and I couldn’t be more grateful. If you know him or know of him, please send me a message. They definitely deserve more praise than they are getting right now.” Ms. Jordan included a photo of our trooper assisting her. Excellent motorist assist, Tpr. Porter!
Patrol Navigates Unprecedented Pandemic

By Public Info. Spec. III Cheryl D. Cobb (Q/PIED)

No one saw it coming specifically in 2020, but there was a plan for it. The Patrol’s almost 700-page Emergency Operations Plan covers a variety of scenarios including a pandemic. Originally specific to an influenza pandemic, the information within that Continuity of Operations Plan was a resource commanded and division directors applied and appreciated as the coronavirus event unfolded. In March 2020, the pandemic section of the EOP was taken from the larger document to stand alone, making it more accessible.

However, the COOP on influenza wasn’t a perfect match and much was learned March 1 through June 1, 2020. The Patrol’s employees had decades of service and institutional knowledge, yet none to draw upon when the necessity of negotiating a pandemic appeared. Not a single employee had experienced a pandemic, nor had the agency in its 90 years.

So, how’d we do? What successes can we name and where can we improve? How can we better prepare for future pandemics? These were questions staff, commanders, division directors, and employees attempted to answer in an after action report. A survey, a questionnaire, and interviews provided insight. (The after action report provided details for each of the Patrol’s 29 components.)

Most of feedback from employees and staff was positive. Leadership appreciated having a Continuity of Operations Plan to refer to immediately. One of the improvements suggested was to update and broaden the pandemic plan. The efficient delivery of PPE by GHQ Supply and troop maintenance personnel’s repeated sterilization of facilities was appreciated. Suggestions in this area were to increase the Patrol’s stockpile of such items. The ability for flexibility in schedules (staggering days, longer days, telework, etc.) got high marks from troops and divisions alike. Suggested improvements regarding the accessibility of technology and a better assessment of what teleworking employees might need were a common theme. This need was addressed throughout the early weeks of the Patrol implementing teleworking. Teleworking also underscored the need for cross-training, as not all employees reported to the workplace. Some components now recognize the value of cross training, other components reaped the benefits of it.

Employees appreciated the communication about the pandemic, but felt it started out slow. There was also a feeling that receiving a lot of information from outside of the agency was at times confusing. One consistent suggestion was that all information from outside the Patrol funnel through a central point to ensure the information not relative or in-line with our agency practices be clarified to eliminate any confusion. Supervisors used texts, emails, and phone calls to check on the well-being of those in their component. Staff conference calls received high marks.

The thorough and repeated sterilization of work areas was accomplished and noted. Leadership felt that regular training covering the proper use of PPE should occur for all employees.

Other areas of improvement included feedback that any suspension of services must include a plan for reinstating services. Even with unknown variables, a simple plan based on assumptions would help troubleshoot obstacles and concerns. Procedure consistency for all components dealing with the public was another issue raised. The majority of components also suggested a need to develop a clear definition of “essential employees” and their duties when a component isn’t fully staffed in the workplace for a week or more. Another idea included moving to a paperless system and using electronic signatures where possible to assist in workflow when teleworking is in place.

Employees appeared to recognize the pandemic’s ever-changing circumstances and adjusting of guidelines made it challenging for leadership to define/communicate policy/procedures efficiently and quickly. Feedback supported a “pandemic response team” consisting of key employees from affected components being activated during these situations.

Overall, the after action report provides a good review. Each component recognized the caliber of employees working for the Patrol. They showed flexibility and dedication throughout the constant updates to procedure as we learned more about the pandemic. As the pandemic continues, so will the Patrol’s review of its responsiveness to its mission.

Gathering feedback about the agency’s response during an unprecedented event like the coronavirus and creating an after action report so that successes will be repeated and improvements can be made was a smart decision. The Patrol and the public it serves can only benefit the next time an event instantly affects the entire agency. High fives to my co-workers—each of whom shined during a challenging event.
Lt. Roger L. Phillips (Q/DDCC) served as emcee when family and co-workers gathered to recognize Corporal Patrick D. Sublette (Q/DDCC) as the May 2020 DPS Sworn Employee of the Month. The ceremony took place June 23 in the Division of Drug & Crime Control’s conference room. Cpl. Sublette introduced his wife, two of his three children, and his parents to attendees.

Major Sarah L. Eberhard (Q/CIB) shared the nomination narrative and said, “We have a division full of extraordinary personnel. In our career, we have a short time to make an impact.” She went on to say that the Patrol’s Digital Forensics Investigations Unit makes an impact. “It’s hard to gauge the impact DFIU has had on the victims, but there are victims not known until DFIU does its work.”

Cpl. Sublette was recognized for his initiative and leadership in the Digital Forensics Investigative Unit. As supervisor of DFIU, he was tasked with helping to select and train investigators from each troop who would work as part-time digital forensic investigators. Their mission was to aggressively investigate leads related to peer-to-peer online sharing of child pornography and other Internet crimes against children. Cpl. Sublette traveled across the state, taking a mentoring approach, to ensure the part-time investigators understood the technical aspects of these online child pornography digital forensics investigations. This went beyond child pornography to investigate a suspect’s access to children. Through his leadership and training in 2019, the Digital Forensics Investigative Unit conducted 77 investigations, served 79 search warrants, and made 29 arrests. Officers also identified 23 victims of abuse.

“He then took the extra step of finding out who those people were. Who did they have access to? Were children in the area? He looked into them to see how else the criminal was involved in the sexual exploitation of children. Patrick was relentless. Now, there are 23 people getting help they need.”

“I put a lot on Patrick,” said Lt. Phillips. “He is building this program. I told him I wanted nine investigators in the field and he brought in officers with a propensity for this kind of work. I’m interested in seeing where this goes in the future.”

Missouri Department of Public Safety Deputy Director Tracy McGinnis presented a plaque and director’s challenge coin to Cpl. Sublette, and offered congratulations.

Lt. Col. Malik A. Henderson, assistant superintendent, attended and spoke to Cpl. Sublette, “On behalf of the colonel, I want to present this superintendent’s challenge coin.” He recognized Cpl. Sublette’s work on this particular case and said, “We can get caught up in the numbers and making arrests sometimes. But, in cases like these, the victims are what’s important. The 23 victims now know the treatment they received was wrong and that they are important, because of what Patrick and the rest of the team were able to accomplish.”

“I appreciate the support,” said Cpl. Sublette. “It’s definitely a team effort. It’s a time intensive process that needs a team.”

Sgt. Jay A. Pragman (Q/DDCC) works on the DFIU team. “Congratulations to him. He is one of the hardest working people I know. Patrick really cares about kids and helping people.”

“He is probably one of the most trustworthy and victim conscious individuals I have ever met,” said DFIU Oper. Mgr. Justin N. Glick, Q/DDCC. “Individuals who prey on children are the worst of the worst. Patrick plays an important role in putting them where they need to be.”
K9 Laky had just retired and it was time to get a new K9. The date was September 2, 2012. I left Branson, MO, heading to Cape Girardeau, MO, for eight weeks of “new dog” training with a K9 that I hadn’t seen and knew nothing about. It was an awkward drive, because this was the first time I was making the drive without a K9 in the back of my patrol vehicle.

On Monday, September 3, 2012, I pulled up the drive to Riverview K9 and could see my new dog in one of the front kennels. He looked young and was going berserk in the kennel. I remember thinking to myself, “This is going to be an interesting first day.” As many handlers that have worked with Master Trainer Mike Ervin know, the first week is a lot of watching and very little handling. The first day, I wasn’t even allowed to feed him, but I could clean out his kennel when he made a mess.

Once Cuba had time to digest his food, Ervin got him out of his kennel to start some basic obedience. It was just a matter of seconds and Cuba was jumping up and nipping at Ervin’s arms and hands. I believe it was around 15 seconds total (and it very easily could have been shorter than that) when Cuba jumped up and latched on to Ervin’s hand. He yelled at Cuba, was able to get his hand free, and then kept Cuba away from him with the leash. Ervin yelled at me and said the leather collar wasn’t going to cut it, to go get the pinch collar. (There is a reason what he said is not in quotes.)

Once Ervin got the pinch collar on, Cuba seemed to understand he could not do what he wanted, when he wanted. At the end of the first day, I had Cuba out in the yard just playing with him and we started working on our bond as a team. When I sat down in a chair, Cuba came right up to me and put his head on my lap. I was a little apprehensive at first, but all he wanted was to have his head scratched, especially behind his ears. The eight weeks went by fast and Cuba excelled in all aspects of the training.

When we got through training and back to Troop D, Cuba got to spend a lot of time in my patrol boat. The one thing I never forgot was Cuba had an enormous benefit to working out of a patrol boat. He was like a light switch with his behaviors. He was one of the most loving patrol dogs when it came to being around people and he was full throttle when it was “go time.” There are a couple of memories that stand out that remind me of this.

We were called to assist the Branson Police Department. There had been a murder and the suspect fled the scene into a wooded area. Cuba and I began the track where the suspect was last seen in the woods. Tpr. J. Michael Linegar (D) assisted with a Patrol-issued rifle as our backup. We were not too far into the track and there was no doubt Cuba was on it. As Cuba continued to track, I noticed he was wanting to pick up his head in attempt to air scent. As he would pick up his head, he would look to the left. The second time he did it, I looked in front of us to the left and saw a male trying to hide behind a tree.

I told Tpr. Linegar and we ordered the man out from behind the tree and placed him in handcuffs. After further investigation, it was determined that the man was not involved, but had walked into the woods to try and watch for the suspect. We told him to exit the woods and we continued the track where Cuba left off. We were on the track and heard over the radio that a local helicopter had spotted the suspect crossing the highway and heading toward Lake Taneycomo. Sgt. Cort A. Stuart (now retired), picked us up on a back road in his Dodge Charger. Tpr. Linegar took the front seat and I was in the back seat with Cuba on my lap. While running lights and siren around a corner, Cuba slid off my lap and took out Sgt. Stuart’s printer.

When we got dropped off, we learned that the suspect had entered Lake Taneycomo. I told them that we had a patrol boat in storage near the
location we could use. Sgt. Mark D. Green and Tpr. Walter L. Burr (both D) arrived on scene and we went out on the water and located the suspect. Tpr. Burr was operating the boat while Sgt. Green began talking to the suspect. Cuba and I were in the boat in case the suspect fled once we were back on land. The suspect said he was going to give up and when Sgt. Green began to assist him into the boat, the suspect began to resist and was tased by a Branson police officer and a Taney County deputy. The suspect was then apprehended and brought into our patrol boat and transported back to shore.

While up assisting Zone 17 in Troop D, Sgt. Matt K. Funderburk (now retired) stopped a box truck on Interstate 44. When Sgt. Funderburk requested to search the truck, the driver refused. Sgt. Funderburk requested Cuba to come do a free air sniff of the truck. I started Cuba on the front/right of the truck and began working down the right side toward the back. When we got to the middle of the box on the back of the truck, Cuba went underneath the truck, began intensely sniffing the floor of the truck and then sat and stared at the floor of the truck. Due to the positive alert and final indication on the truck, we moved it to a safe location off I-44. Upon searching the box part of the truck, approximately 65 pounds of marijuana was located right above the area where Cuba had alerted.

Cuba was very popular with not only people out on the lake, but people in the community. During his career, Cuba was asked to do several demonstrations throughout Troop D, the community, and schools. I attribute this to his kind heart toward people. It goes back to the light switch theory. He knew when to turn it off and turn it on. One of the most memorable times was when Mr. Mike Webb, a local fishing guide and Bass Pro angler, asked if Cuba would meet with a girl who had terminal cancer and who was going to be on a fishing trip. One of her wishes was to meet a patrol dog. I met with Mike and the girl that day out on Table Rock Lake. She saw that I had Cuba with me, and when he put his paws up on the side of the boat, she gave him a huge hug. I looked at Mike and saw tears start to come from his eyes. I kept my sunglasses on because I knew it would get to me, and it did.

I couldn’t help but think that for a moment, Cuba made her dream come true, at a time when she had way more going on than I could even imagine. The family invited us to their dinner that night and breakfast the following morning. I let the kids crawl through my patrol car and we did some parking lot ride-a-longs and traffic stops. Cuba was there for all of it. It seemed for a short time they were caught up in the moment of being with Cuba, and all their worries were gone. That is one of things that made him special.

Cuba had been taken to the University of Missouri Veterinary Health Center for a hernia operation. While there, they discovered the worst thing I could even imagine ... cancer. Once we learned from the University of Missouri that his abdomen was filled with cancer, it was time to bring him home. Cuba came back home to Branson on Friday, June 19, 2020. I noticed that he was not eating his dog food like he normally did, so I decided he should eat much better. He ate beef, venison, tuna, and brown gravy, and seemed to like it very well.

The Final Day: When Monday, June 22, 2020, rolled around, it was time for my family and I to say our goodbyes. We went outside and took several pictures and let the kids be with him one last time. My family wanted to be at the vet’s office, and since they are not able to ride in my patrol car, they left before us and headed that way.

I got Cuba’s favorite toy out and tried to give it to him, but he wouldn’t take it. This was a first for us as a team. I knew there had to be something terribly wrong for him not to be interested in “his” Kong. He was what we would call “Kong crazy!” I said my goodbyes to him, and we began our final drive to the vet. I was at peace with everything and knew that he would no longer be in any pain. All was going well until I turned onto the street where the vet’s office was. As I turned into the parking lot, all I could see were patrol cars, fire trucks, people from the community, family and friends, and the media. I said to myself, “Well, this just went south! Keep it together the best that you can!"

I pulled into a saved parking spot by the front door and sat there for what felt like an eternity. I got out and opened Cuba’s door and we had a short moment. Sgt. Green came over and told me that instead of having Cuba walk through the crowd, I could just take him to the front door, and everyone could walk by. As everyone walked

Continued on the next page.
by and gave Cuba one last pet, I was extremely moved to see the amount of support from not only the MSHP, but from retired Water Patrol officers, Branson PD, Taney County Sheriff's Office, Branson Fire, Western Taney County Fire, and people from the community. After everyone walked by, it was time to go inside. When my wife and I went into the clinic, they had a room ready for Cuba and lots of treats. While the girls were getting things ready, one of the things we discussed was Cuba’s love for treats when he went to the vet. Cuba laid there peacefully with his belly full of treats. He quietly went to sleep, and his pain was gone.

What happened next was something I had not imagined. With the media being there and their stories being aired on the local news and on their websites, people started to text me and give their condolences. Then the power of social media took over. People were sharing with me how far this story had made it. It went viral. The next morning when I came to work, I had a request to contact call waiting for me. When the call was sent to me, I did not recognize the name and it didn’t ring a bell with any calls I’d handled lately.

When I called him back, he said he had seen the story on the news, and he wanted to donate a German shepherd puppy to the MSHP to replace Cuba. I told him that it was very thoughtful, but I would not be able to accept it on behalf of the MSHP, that anything like that would have to go through General Headquarters. I also learned that others had been in contact with the Patrol and said they would be willing to cover the costs to replace Cuba.

I would continue to be a K9 handler if afforded the opportunity. I have seen first-hand the benefits that a patrol dog brings not only to the MSHP, but other departments, the community, and schools. I’ve seen how lives are touched by the kindness of a dog that serves with all it has to give and expects nothing in return.
Tpr. Hirner Recognized For IPC Efforts

By Sgt. Jake P. Angle (H)

Trooper Jake H. Hirner (H) was recognized as the July 2020 DPS Sworn Employee of the Month at a small ceremony at Troop H Headquarters, St. Joseph, MO. Tpr. Hirner attended training reference Interdiction for the Protection of Children and immediately put his training to good use. In the two months following the training, Tpr. Hirner made five arrests for felony charges of failing to register as a sex offender. He also made two other arrests – a sex offender who lived within 1,000 feet of a school or child-care facility and another for possession of child pornography. Lt. Col. Malik A. Henderson presented Tpr. Hirner with his award and complimented him on his hard work and dedication. Major Greg K. Smith (Q/FOB) was also present and congratulated Tpr. Hirner on his accomplishment and his commitment to protecting children.

“Tpr. Hirner has established himself as a well-rounded trooper while assigned to Buchanan/Andrew counties, leading the troop in felony arrests last year,” said Capt. Clark N. Stratton (H). “After attending the Interdiction for Protection of Children training in September 2019, it is evident from his multiple arrests, Tpr. Hirner is passionate and dedicated to protecting children. He represents the Patrol in a positive manner and demonstrates the Patrol’s Core Values both on and off duty.”

Congratulations, Tpr. Hirner! You’ve set an outstanding example for your fellow team members throughout the Department of Public Safety and the Missouri State Highway Patrol.

Dive Team Performs Good Deed

By Public Info. Spec. III Cheryl D. Cobb (Q/PIED)

Sometimes, when a trooper is working on one investigation, it leads to another. That was the case for Tpr. Colby W. Tierney (I) when he responded to a campground to investigate an assault. While he was there, the campground owners asked him if he’d heard about the man who’d lost his prosthetic leg in the Meramec River. The owners knew Tpr. Tierney was a diver, and of course the information caught his interest. Tpr. Tierney then contacted Sgt. Kurt C. Merseal (Q/WPD) and asked about the possibility of retrieving the leg.

Sgt. Merseal explained that although this incident didn’t meet the criteria for a typical dive call, “It was something that needed to be done.”

Cpl. Jason M. Hurt (I) joined Tpr. Tierney and Sgt. Merseal for a dive early Monday, July 27. Sgt. Merseal said it was an easy place to dive. “I figured we needed to go find it for the man, especially after we heard how much the leg cost. It was the right thing to do and we were the ones in a position to help.”

To find the prosthetic, Sgt. Merseal called the gentleman and asked where the leg was lost. “He told us it was 2.5 miles down from the bridge by the bluff,” Sgt. Merseal said. When he asked several more questions to pinpoint a search area, the man told him someone in his group took a picture right before the incident, and then shared it.

“I knew from the picture where it happened,” said Sgt. Merseal. “We parked the dive boat on the gravel bar, and found the leg shortly thereafter. Jason found it 30 feet behind the boat in about seven feet of water.”

Tpr. Tierney then met the gentleman later that day and returned the prosthetic.

Cpl. Jason Hurt located the missing prosthetic in water about seven feet deep.

Tpr. Colby Tierney returns the recovered prosthetic to its owner, Mr. Mike Evans.
Troopers Protect The Most Vulnerable
Valuable Training Inspires Action

By Public Info. Spec. III Cheryl D. Cobb (Q/PIED)

When Capt. Norm A. Murphy (Q/FOB) was introduced to training titled “Interdiction for the Protection of Children,” at a C.A.R.E. conference in July 2016, it caught his attention. As he listened to the training, he realized he had seen a lot of the indicators mentioned during car stops when he worked the road, but hadn’t recognized them as such. The Patrol didn’t have IPC training, so troopers weren’t applying these techniques.

“I knew if we brought it back to Missouri and showed our troopers they would excel in the program,” said Capt. Murphy.

It would take two years before the training could be scheduled given the number of agencies requesting it. A member of the Texas Department of Public Safety created IPC, which was funded through a grant program. To bring it to Missouri, they had to renew the program. “We offered to pay for it, but they asked us to wait to see if a grant came through,” said Sgt. Nash. “It was funded through an internal grant. Texas Funding for road/patrol training, which was followed by a three-day train-the-trainer segment. Missouri currently has 14 troopers and three Department of Family Services employees who have completed the train-the-trainer program.

“We’ve done much better than I expected. We’ve taken the program and expanded it,” said Capt. Murphy. Troopers have taken the training to tattoo parlors, hotels, and truck stops, for example. “The program is a success because of the dedicated officers applying the training. It was long overdue. The MSHP went from basically being on the sidelines to being one of the top agencies in the nation when it comes to IPS. Now, Texas and Missouri are the top two agencies in the country.”

“Our officers have done a fantastic job,” continued Capt. Murphy. “We have officers who are making these kinds of stops every single day. We have troopers contacting sex offenders every day making sure they are being held accountable. Our partnership with the Missouri Attorney General’s Office and Missouri Office of Prosecuting Services has been excellent. They’ve helped grow the program tremendously.”

“What’s better than to rescue a kid from human trafficking or sexual abuse?” — Sgt. Dan Nash (Q/DDCC)

Sgt. Dan F. Nash (Q/DDCC) attended the original IPC training, including the train-the-trainer component. He explained that this training is geared to the patrol officer and helps them identify children being sexually abused or exploited during their “regular” shifts working the road. Human trafficking is part of the exploitation.

“I had been tinkering around with Human Trafficking cases and trying to figure it out,” said Sgt. Nash. “Honestly, I didn’t know what I was doing. It felt like we were missing the boat, but I didn’t know exactly how. IPC training came, and it answered a lot of questions.”

This led Sgt. Nash and Lt. Darron Blankenship (Q/DDCC) to develop second and third tiers to the IPC training. Tier 2 covers the investigative function of the initial stop and Tier 3 addresses how officers can be proactive in their interdictions for children.

“As we continued to work IPC cases and the program began to work in Missouri, Lt. Blankenship and I saw the need to change how we interview both victim and offender. Lt. Blankenship is our polygraph coordinator, and he thought it was the perfect place for us to use an ‘SOS’ polygraph.”

SOS refers to the sex offender survey, otherwise known as a tactical polygraph. This type of polygraph has been used previously in child porn sharing cases. “If you have someone in a car and you believe they molested a child, we know from studies it’s probably not the first one,” explained Sgt. Nash. “The SOS polygraph enables us to work backward and find more victims. We are the first ones to use it in IPC, but we didn’t invent it. It was Lt. Blankenship’s brainchild to incorporate this polygraph into IPC.”

“Tier 3 teaches officers, Don’t wait until you stop a car and realize there’s a threat to a child,” said Sgt. Nash. “Proactively go after these criminals.” Sgt. Nash said they have held IPC operations at hotels, casinos, Amtrack stations, etc., attempting to locate both victims and traffickers. The first operation they held in Kansas City, MO, applying the Tier 3 training located 12 victims.

“We are the only state to have the Tier 2 and Tier 3 training,” said Sgt. Nash. “The IPC program created by Texas DPS for road/patrol officers is amazing and successful.

Continued on the next page.
but we thought it could be improved. We are the only state to have the additional tiers of training.”

Since fall 2019, Sgt. Nash has worked full-time in the Patrol’s IPC/Human Trafficking Unit. He trains Missouri officers and assists in investigations, as well as receives tips from the national hotline. Sgt. Nash tracks calls made to the hotline, regardless of the agency investigating, through to their resolution. The Patrol and POLARIS.org, who administers the national human trafficking hotline, established a relationship in April 2020.

Recently, Sgt. Nash, Sergeant Brad D. Ream (Q/DDCC), and Corporal Kim Davis (Q/DDCC) traveled to the Nebraska State Patrol to present both the IPC and the Tier 2 training over a four-day period. Approximately 48 hours after the training, we learned Nebraska troopers applied this new training during a traffic stop, and identified/rescued a 16-year-old female who was being sexually exploited. One suspect was arrested.

Since that first IPC training in 2018, a total of 1,232 Missouri officers have attended the training. As a result, 62 victims have been recovered. Thus far, members of numerous agencies (Probation and Parole, St. Louis County, St. Louis Metro Police Department, U.S. Marshal’s Service, St. Joseph Police Department, Missouri State Park Rangers, Joplin Police Department, Missouri Conservation Department, Illinois State Police, Kansas Highway Patrol, Kansas Bureau of Investigation, etc.) have been through the course. Additional IPC training courses are scheduled through fall 2020.

“IPC is one of the best things the MSHP has ever done,” said Sgt. Nash. “Every presentation I begin by asking the class, ‘What’s better than to rescue a kid from human trafficking or sexual abuse?’ We have several troopers around the state that are really good at this.”

On July 28, 2020, at the Bridgeview Marina, the Patrol named Mr. Craig Berry an honorary trooper for his courageous actions on Saturday, May 2, 2020. On that day, at approximately 3:40 p.m., Troop F Radio advised of a boat explosion at Bridgeview Marina on the Grand Glaize Arm of Lake of the Ozarks. As a result of the explosion, several injured persons were ejected into the water. Corporal Dennis D. Mathes (F) arrived on scene and observed EMS personnel treating two of the boat’s occupants for serious injuries to their face and legs. (Both individuals were transported to Lake Regional Hospital, with one continuing to the University of Missouri Hospital in Columbia, MO, by air ambulance.) One individual was unaccounted for, but was ultimately found deceased inside the burnt vessel after the fire was extinguished.

Cpl. Mathes learned from witnesses that after the explosion, Mr. Craig Berry jumped into the water, swam to both injured subjects, and assisted them to a dock. Mr. Berry was working for Bridgeview Marina on the dock, approximately 20 feet from the vessel, when it exploded. The explosion ejected two people about 25 feet into the air from the vessel. Mr. Berry did not hesitate to go to their aid. The boat was still on fire when he jumped into the water and swam to the female who appeared to be the most seriously injured. Mr. Berry showed resourcefulness when he handed the female to someone else, so she could get to safety quicker, and then swam to the male who was injured. Once the injured people were pulled from the water, someone cut the ropes and pushed the boat away from the dock. Mr. Berry then tried to extinguish the burning vessel by using a water hose and fire extinguisher. However, the fire was too strong.

Mr. Berry showed bravery, selflessness, resourcefulness, and compassion during a horrific explosion that killed one person and ejected two seriously injured people from a vessel. If it were not for Mr. Berry’s actions, both individuals could have drowned before aid arrived.
Congratulations On Your Retirement!

Darren S. Call
Corporal
Troop D
Retired August 1, 2020.
30 years, one month of dedicated service.

Karen S. Erb
Admin. Office Support Asst.
Troop G
Retired August 1, 2020
24 years, three months of dedicated service.

Paul M. Kimball
Corporal
Q/GD
Retired August 1, 2020.
24 years, one month of dedicated service.

Kevin L. Mills
Sergeant
Troop D
Retired August 1, 2020.
30 years, seven months of dedicated service.

Norm E. Rodenberg
Sergeant
Troop A
Retired August 1, 2020.
34 years of dedicated service.

Tom R. Rohn
Sergeant
Troop B
Retired August 1, 2020.
34 years of dedicated service.

Greg D. Smith
Sergeant
Troop D
Retired August 1, 2020.
30 years, one month of dedicated service.

Jimmie E. Wilt
Captain
Troop B
Retired August 1, 2020.
34 years of dedicated service.
Congratulations On Your Retirement!

Jim R. Barlow  
Corporal  
Troop C  
Retired September 1, 2020.  
24 years, 11 months of dedicated service.

Gary L. Braden  
Sergeant  
Troop D  
Retired September 1, 2020.  
26 years, two months of dedicated service.

Larry R. Clark  
Sergeant  
Troop E  
Retired September 1, 2020.  
33 years, two months of dedicated service.

E. Todd Garrison  
Criminalist Supervisor  
Q/CLD  
Retired September 1, 2020.  
32 years, seven months of dedicated service.

C. Gene Harmon  
DE Sprv.  
Troop D  
Retired September 1, 2020.  
Eight years, seven months of dedicated service.

Dennis W. Rainey  
Sergeant  
Troop E  
Retired September 1, 2020.  
31 years, two months of dedicated service.

Cort A. Stuart  
Sergeant  
Troop D  
Retired September 1, 2020.  
25 years, two months of dedicated service.

Matt C. Walz  
Captain  
Q/WPD  
Retired September 1, 2020.  
Retired 30 years, four months of dedicated service.
The 2020 Missouri State Fair was not the traditional fair we have seen in recent years. This year’s COVID-19 pandemic prompted state fair officials to make a difficult decision. In collaboration with Governor Mike Parson and the Missouri Department of Health & Senior Services, it was determined that the best course of action was to reduce the number of individuals on the fairgrounds. On August 13, 2020, the state fair went back to its roots with its theme for 2020, “Home Is Here!”

In 1901, the fair began as a showcase of Missouri agriculture. Staying true to that tradition, the 2020 fair embraced the invaluable agriculture education experience of Missouri 4-H and FFA members by offering a Youth Livestock Show only fair. This proved to be a quality outdoor experience for this year’s fairgoers. The fair’s success relied heavily on the support of their partners, sponsors, and vendors.

The opening day ceremony, governor’s ham breakfast, carnival rides, entertainment, etc. were canceled. Non-youth livestock-related events didn’t happen on the Missouri State Fairgrounds this year. (Exhibitor camping was still available through August 23, 2020, and all previous reservations were honored.)

The Patrol has had a long history of service and security at the fair. Troopers have ensured the safety of fairgoers year after year by conducting routine patrols, directing traffic, investigating and enforcing state laws, and rendering first aid. The Youth Livestock Show still required the services of the Patrol, but on a much smaller scale. There were three, eight-hour shifts each day on Thursday, Friday, Saturday, and Sunday during both weeks. Two troopers were assigned to each shift. Lieutenant Nate C. Ahern (A) served as officer-in-charge of the detail. He stated the fair was much different this year in terms of attendance and activities, but in many ways it was the same. Troopers still made routine patrols of the fairgrounds, specifically the areas where the events took place. They also patrolled the campgrounds day and night. Lt. Ahern said troopers were called to assist with medical calls and a variety of other non-emergency incidents.

Due to the reduction in the total number of fairgoers and a reduction in calls for services, our troopers could spend more time with the Youth Livestock Show participants and Missouri 4-H and FFA families. Trooper Billy Grose (A) had a special interaction with two young men as they practiced their steer roping. He visited with them and pushed a training steer on wheels for them to practice. While on patrol, Tpr. Grose met several children and handed out junior trooper stickers. These positive interactions with the youth and their families have been a welcomed tradition at the fair for many years and will be for future years to come.

As this year’s fair embraced its roots and celebrated agriculture, many are hopeful for the return of a revamped and “normal” Missouri State Fair in 2021!
One of the treasures tucked away in the Patrol’s archives is Tpr. G.T. McIntyre’s recruit training notebook. It’s a couple inches thick and contains Bulletins, schedules, training materials, and handwritten notes. Tpr. McIntyre was a member of the 2nd Recruit Class and served from 1935 until 1947. Inside his notebook, handwritten reminders of, “Always remember to be courteous,” and “When in doubt, DON’T” are familiar. “This is the state police and will be until changed” was in the corner of a page with no further explanation. A note under a “Courts” heading instructed, “Do not take any money for any purpose from any one.”

I thought our readers would enjoy reading a couple of pages found in this treasure. The first is an introduction to recruit training written by then-Colonel B. Marvin Casteel, the second is a “Creed Of The Missouri State Highway Patrolman,” the third is a poem about recruit training, and last is the first page of Tpr. McIntyre’s notes regarding investigations. Within the poem, “In the shop at Nevada where troopers are made” is referring to Camp Clark, where Tpr. McIntyre and his recruit class trained in 1935.

The agency has been tasked with much more than when the General Assembly passed legislation creating it, and the advancements in technology and science have changed law enforcement since the Patrol was first created. However, some things remain the same: its values of courtesy, service, and integrity.

“REGULATIONS
MISSOURI STATE HIGHWAY PATROL

INTRODUCTION

These regulations are published for the information and guidance of all concerned. The successful performance of the duties required of this organization can only be accomplished by those officers and troopers who have acquired the proper knowledge of those duties and the methods by which they should be performed.

This compilation of regulations is not intended as a complete handbook of reference on law enforcement. It can only supplement the knowledge that must be gained by constant study of other texts and by observation. Loyalty, zeal, and knowledge must be combined to insure the success of this organization. Loyalty to the organization and its commander is the welding force for efficient teamwork. Zeal and knowledge will insure proper performance of duties.

A great responsibility rests on all those charged with the enforcement of laws. This responsibility must be accepted with a complete understanding of its seriousness. The authority conferred must be exercised in a manner which will inspire the respect of the public and the confidence of other law enforcement officers.

“Adherence to the following regulations will be required of all officers and men of the Missouri state highway patrol.”

Colonel B.M. Casteel, Superintendent

THE CREED OF THE MISSOURI STATE HIGHWAY PATROLMAN

1. I am a Missouri State Highway Patrol officer.
2. By common consent the people of the state have created my position.
3. My duties are to make the highway safe for all, that they may be used freely for the purpose for which they were built.
4. All progressive motorists are interested in my success as their representative. I must not fail in my task.

Continued on the next page.
5. I will be courteous to all who respect my office and will acquaint all violators of the motor vehicle laws with their mistakes. But, I must arrest those who disregard the right of others, jeopardize life and property, or show recklessness on the highways.

6. I will perform errands of mercy for those in need of my service through accident, distress, or emergency.

7. I will greet the tourist with a smile and direct them where they wish to go and help them enjoy their tour in our state.

8. I will strive to set a fine example through my own driving habits and urge all motorists to do likewise, that motoring here may be easier.

9. I ask that you observe traffic laws when in my district, that the Missouri highways may be made safer because of my official activities as your servant.

10. My motto is ‘maximum protection with minimum interference.’

RISE AND SHINE

The insistent call of the “Reveille bird;”
In a strident voice, the sergeant is heard.
A game of handball, a shower, and dress;
Policing of quarters, and then to mess.

Assemble for study of law and first aid;
On the state and its highways, a lecture is made.
Patrol regulations and rules of the highways;
Identification of crooks to be found on the byways.

The use of a weapon and a course to fire;
Protection of persons when danger is dire.
How to make an arrest, and how the case is tried;
What service is rendered and what is denied.

The care of a car and what makes it run;
What troopers should do and how it is done.
Is all in a day, from dawn until shade;
In the shop at Nevada where troopers are made.

INVESTIGATIONS

1. The five Ws representing who, why, when, what, and where
   Define for investigation.

2. 50 percent intelligence
   50 percent hard work.
   Finding motive is 50 percent of the crime.

3. Define two types of crimes:
   Crime of profit
   Crime of passion

4. First things to search for in solving:
Bernard I. Heet

Bernard I. Heet, 94, formerly of Taos, MO, died Thursday, July 2, 2020, at Heisinger Bluffs in Jefferson City, MO, surrounded by his family. He was inducted into the U.S. Navy in 1944 and served as a signalman aboard the submarine chaser USS PC-817 in the Pacific Theater during World War II. After the war, Bernard worked for Sexton Ford as a parts manager before being employed by the Missouri State Highway Patrol on December 16, 1956. He retired as the garage superintendent on March 1, 1994.

His wife of 67 years, Laurine Mary Kliethermes, preceded him in death on July 29, 2017. An infant daughter also preceded him in death. Survivors include six children, nine grandchildren, 10 great-grandchildren, a brother, sister, and many other family members and friends. The family suggests those who desire send memorials to St. Francis Xavier Catholic Church, 7319 Route M, Jefferson City, MO 65101. For more information about Bernard’s life, visit the Dulle-Trimble Funeral Home website at https://www.dulletrimble.com/obituaries/Bernard-I-Heet?obId=16125820. The Patrol family extends its sincerest condolences to the Heet family.

Homer G. Grose

Homer G. Grose, 90, of Reeds Spring, MO, died July 8, 2020. He joined the Patrol as a member of the 13th Recruit Class on June 16, 1952. After 37 years of dedicated service to the people of Missouri, he retired as a sergeant on March 31, 1989. Homer was preceded in death by his first wife and mother of their three children, Joy Darlene (Stoltz) Grose. Survivors include his loving wife of 34 years, RuthEllen Grose, of Reeds Spring, MO, three children, two stepsons, 11 grandchildren; 14 great-grandchildren, and a host of other family and friends. The family suggests memorials be sent to the Shoe Box Ministry at First Baptist Church in Kimberling City, MO. To learn more about Homer, visit the Stumpff Funeral Home website at https://www.stumpfffuneral.com/obituary/homer-grose. The Patrol family extends its sincerest condolences to the Grose family.

Jackie D. Crawford

Jackie D. Crawford, 79, of Kennett, MO, died July 13, 2020. He is survived by his wife of 60 years, Marcia, of the home, two sons, three grandchildren, 10 great-grandchildren, three brothers, two sisters, and many other family members and friends. Jackie went to work for the Missouri State Highway Patrol as a driver examiner in 1964. He was appointed to the Academy as a member of the 32nd Recruit Class in 1966. Jackie served in Troop E and Troop C areas until his retirement in 2001. For more information about Jackie, visit the McDaniel Funeral Home website at https://www.mcdanielfuneralservice.com/obituary/jackie-crawford. The Patrol family extends its sincerest condolences to the Crawford family.

Thank You

We would like to thank the Patrol family for their prayers, condolences, and sympathy cards we received for the recent passing of our mother, JoAnn White. The presence of the Patrol was amazing. It truly meant so much to have the Patrol there supporting our family through this difficult time. Your kindness will never be forgotten.

Thank you,

Bldg. & Grnds. Maint. II J. Doug White (Q/FFD) and family
Fisc. & Budg. Analyst III Carla J. Siebeneck (Q/FFD) and family
Pers. Rec. Clerk III Justin D. White (Q/HRD) and family

September-October 2020/Patrol News 17
Allan C. Heseman, 63, of Jefferson City, died Friday, July 17, 2020, after a courageous battle with Glioblastoma, an aggressive form of brain cancer.

Allen graduated from Monett (MO) High School and later attended Spartan School of Aeronautics in Tulsa, OK. He studied criminal justice at Missouri Southern State University. Allan was appointed to the Missouri State Highway Patrol on April 1, 1980, as a member of the 52nd Recruit Class. He served in the Troop E area for 14 years, as both a road officer and a pilot. In 1994, he was assigned to the Research & Development Division and transferred to General Headquarters in Jefferson City, MO. During his tenure at GHQ, he was instrumental in helping the Patrol transition from paper to electronic forms. Allan was proud to play a part in modernizing the Highway Patrol in its endeavor to embrace new technology to better serve the people of Missouri. He retired as a sergeant in September 2014.

Survivors include his loving wife of 38 years, Sherry Heseman, two children, three grandchildren, one brother, retired Lt. Dwight (and his wife, Melanie) Heseman, many other family members and friends. The family suggests those who desire make memorial contributions to The MASTERS, Hospice Compassus, or Jefferson City Manor. Memorials should be mailed to P.O. Box 95, Jefferson City, MO 65102. For more information about Allan’s life, visit the Freeman Mortuary website at https://memorials.freemanmortuary.com/allan-heseman/4271562/obituary.php. The Patrol family extends its sincerest condolences to the Heseman family.

Allan C. Heseman

Our deepest sympathy goes to the following personnel who have lost a member of their family:

Comm. Oper. III Tracy A. Hux (H) - husband
Tpr. Belinda K. Huff (Q/GD) - grandmother
Comm. Oper. I Alicia D. Nelson (A) - brother
Cpl. Jim C. Cooksey (E) - mother-in-law
CJIS Spec. II Lori A. Kirchner (Q/CJIS) - mother
Ret. Garage Supt. Paul R. Becker - mother
Chief CVO Martha A. McCartney (H) - daughter
Tpr. Keith W. Kaiser (C) - grandmother
Tpr. G. Tyler Hackett (D) - grandfather
Tpr. Brandon G. Katzing (A) - father
MVI II Jamie D. Shepard (E) - husband’s grandfather
Ret. Sgt. Brad D. Moore - father
Ret. Chief CVO Rick L. Talbert - father
Ret. CDL Exam. G. Christy Talbert - father-in-law
Tpr. Joshua D. Conrad (F) - grandfather
Tpr. Michael T. Soriano (Q/GD) - father
Bldg. & Grnds. Maint. II J. Doug White (Q/FFD) - mother
Pers. Rec. Clerk III Justin D. White (Q/HRD) - grandmother
Fiscal & Budgetary Analyst III Carla J. Siebeneck (Q/FFD) - mother
Tpr. Jeffery G. Durbin (B) - wife’s grandfather
Tpr. Jeremy W. Miller (A) - father
Tpr. Kindel C. Ward (Q/GD) - father
Sr. Chief MVI Jeff Towns (Q/DVS) - son
Sgt. Tim D. Shoop (B) - mother
Ret. Clerk Typist III Rose M. Kempker - husband
Comm. Oper. III Abby L. Howard (H) - son
DE III Christy D. Hillhouse (G) - grandmother
Ret. Sgt. Roger D. Hillhouse - wife’s grandmother
Tpr. Travis L. Coffey (D) - mother-in-law
John L. “Jack” Willenbrink, 86, of Jefferson City, died Sunday, July 26, 2020, at his home surrounded by his loving family. Jack graduated from St. Peter High School in 1952, and joined the U.S. Army soon after. He was appointed to the Missouri State Highway Patrol as a member of the 22nd Recruit Class on July 3, 1960. Jack retired as a sergeant on July 31, 1987. He is survived by his wife of 37 years, Sue Willenbrink; seven children, 11 grandchildren, one great-grandchild, and many other family members and friends. The family suggests those that desire send memorials to the Cole County or Callaway County Humane Society. For more information about Jack, visit the Houser-Millard Family Chapels website at https://www.millardfamilychapels.com/obituaries/John-Jack-Willenbrink/#!/Obituary. The Patrol family extends its sincerest condolences to the Willenbrink family.

Luramae G. Allen, 88, of Jefferson City, MO, died Tuesday, August 4, 2020, at the home of her son with him lovingly by her side. Luramae was a 1949 graduate of Jefferson City High School. She married Albert J. “Jack” Allen in 1949. He proceeded her in death on May 11, 1997. In 1967, she began working in the Traffic Division at the Missouri State Highway Patrol. Through the years, her strong work ethic and her ability to work statistics paved the way for her to be promoted to supervisor. She retired from the Missouri State Highway Patrol in 1993. Luramae is survived by her son, one granddaughter, twin grandsons, two great-grandchildren, and many other family members and friends. The Patrol family extends its sincerest condolences to the Allen family.

Mary E. Dressel, 78, of Fenton, MO, died Thursday, August 13, 2020. Mary worked as a driver examiner for the Missouri State Highway Patrol in the Troop C area, and retired in 2006 after over eight years of service. She is survived by her husband, Robert E. Dressel, of the home, four children, eight grandchildren, four great-grandchildren, two brothers, one sister, and many other family members and friends. The Patrol family extends its sincerest condolences to the Dressel family.

“There are two ways of spreading light: to be the candle or the mirror that reflects it.”
— Edith Wharton, novelist
Pre-K Graduation Tour Visits GHQ

By Public Info. Spec. III Cheryl D. Cobb (Q/PIED)

Graduation is a big deal, even when you’re little. These pre-kindergarten students from Generations Childcare were unable to have a “graduation” ceremony to celebrate their moving up to kindergarten because of the coronavirus shutdown last spring. So, in late August, the group hopped into a limo for a drive by of each parent’s workplace. These pictures show the group meeting members of the Public Information & Education and Research & Development divisions at General Headquarters. (Guess which workplace the group talked about all day?)

Congratulations to Generations Childcare’s pre-kindergarten class and their teachers, seen here with (l to r) Lt. Ken Robinson (Q/RDD), Sgt. Jeff Coulson (Q/RDD) Capt. Jason Crites (Q/RDD), Capt. John Hotz (Q/PIED), and Lt. Collin Stosberg (Q/PIED).